

# Case Management User Search

## Process Documentation

### Overview

This document describes the process for validating assignee user search functionality within Case Management by editing an existing task and verifying searchable users.

### Preconditions

- Access to Cozeva CERT or PROD environment
- Access to Case Management module
- Existing Case Management task available
- Predefined users available for assignment

### Open Existing Case Management Task

1. Navigate to the Case Management module.
2. Open an existing case management task.

### Edit Task

1. Click on the kebab (three-dot) icon at the top-right of the open task.
2. Select the Edit Task option.

### Search User in Assignee Field

1. Navigate to the Assignee field.
2. Enter a predefined user name (as not all users are searchable).

### Validate Search Result

1. Verify that the searched user appears in the assignee list.
2. Confirm that the displayed user name exactly matches the searched user.

### Expected Outcome

The predefined user should appear in the Assignee list and exactly match the username used for the search.

