# Delete Testing Data User Search
# Process Documentation

## Overview

This document describes the process for validating user search functionality in the Delete Testing Data tool by matching users against the CSV dataset for a selected customer.

## Preconditions

• Access to Cozeva CERT or PROD environment
• Access to Support Tools module
• CSV dataset containing Customer and Username mappings

## Open Support Tool

1. Navigate to the Support Tools section.
2. Ensure the support tool dashboard loads successfully.

## Select Delete Testing Data

1. From the Support Tools menu, select Delete Testing Data.
2. Wait for the Delete Testing Data screen to load.

## Fetch Users from CSV

1. Match the selected customer name with the CSV dataset.
2. Fetch all usernames mapped to that customer.

## Enable Masquerade

1. Click on the Masquerade checkbox before performing user search.
2. Ensure the checkbox is selected successfully.

## Search Users in Delete Testing Data

1. Enter each username one by one in the user search field.
2. Execute the search for each username.

## Validate Username Match

1. Read the username displayed in the UI.
2. Verify that the displayed username exactly matches the CSV value.

## Expected Outcome

All usernames associated with the selected customer should be searchable and match exactly with the CSV dataset.