Siphiwe Matjene

https://cphiwem.github.io/Sphiwe-portfolio/ | 0712358216 | matjeni.sphiwe1@gmail.com

Summary

I am a recent graduate from the North West University, Studied Bsc Computer and Mathematical Science, Majoring in Computer Science and Mathematics. During my studies I have gain knowledge in programming, analyzing data using Excel and I obtain knowledge in mathematics and economics theories. I am a quick learner, good at following instructions and always keen to gain more knowledge and practice in the world of Computer Science. I'm a self-taught web developer aspiring to be a software developer, I have experience in IT Support and Desktop support got to learn installing and configuring hardware & software. Please check my Portfolio on this website **https://github.com/Cphiwem**

Skills

- Web Technologies: HTML, CSS, JavaScript
- Programming Languages: Python(Basic), Java (intermediate),
- JavaScript (intermediate)
- Database Management: MySQL
- Version Control Systems: Git

- Active Directory
- Ability to learn new technologies quickly
- JavaScript (intermediate)
- Strong communication skills, both written and verbal, collaborating with team members, presenting ideas and explaining technical concepts to non-technical stakeholders

Experience

Desktop Support Engineer |02/2021 - 11/2022
Mercedes-Bens South Africa – Pretoria, South Africa

- Handled support desk calls, communicating complex technical information clearly and succinctly for optimal service user understanding.
- Assisted customers with software package installations, enabling high-performing IT systems.
- Oversaw antivirus installation, scans and monitoring and other security protocols to protect privacy of systems.
- Technical assistance hardware and software Troubleshooting
- Imaging and formatting laptop and desktop Laptop setup for the new user

Experience

North West University - Vanderbijlpark, GP
Computer & Mathematical Science | 2018-2021