



@PATI\_GALLARDO

Turtle  
Sec



Tweet



Gabriel A. Devenyi

@gadevenyi

@troyhunt I just got phished with an old password from the  
NCIX security breach

[nakedsecurity.sophos.com/2018/09/24/ban...](http://nakedsecurity.sophos.com/2018/09/24/ban...)

Its in the wild.



# Make it Fixable

## Living with Risk

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PATRICIA AAS  
CPPCON 2018

Turtle  
Sec

# PATRICIA AAS - CONSULTANT

*Programmer, Application Security*

Currently : **TurtleSec**

Previously : Vivaldi, Cisco Systems, Knowit, Opera Software

Master in Computer Science - main language Java

Pronouns: she/her

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SECURITY IS HARD

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JUST REMEMBER :

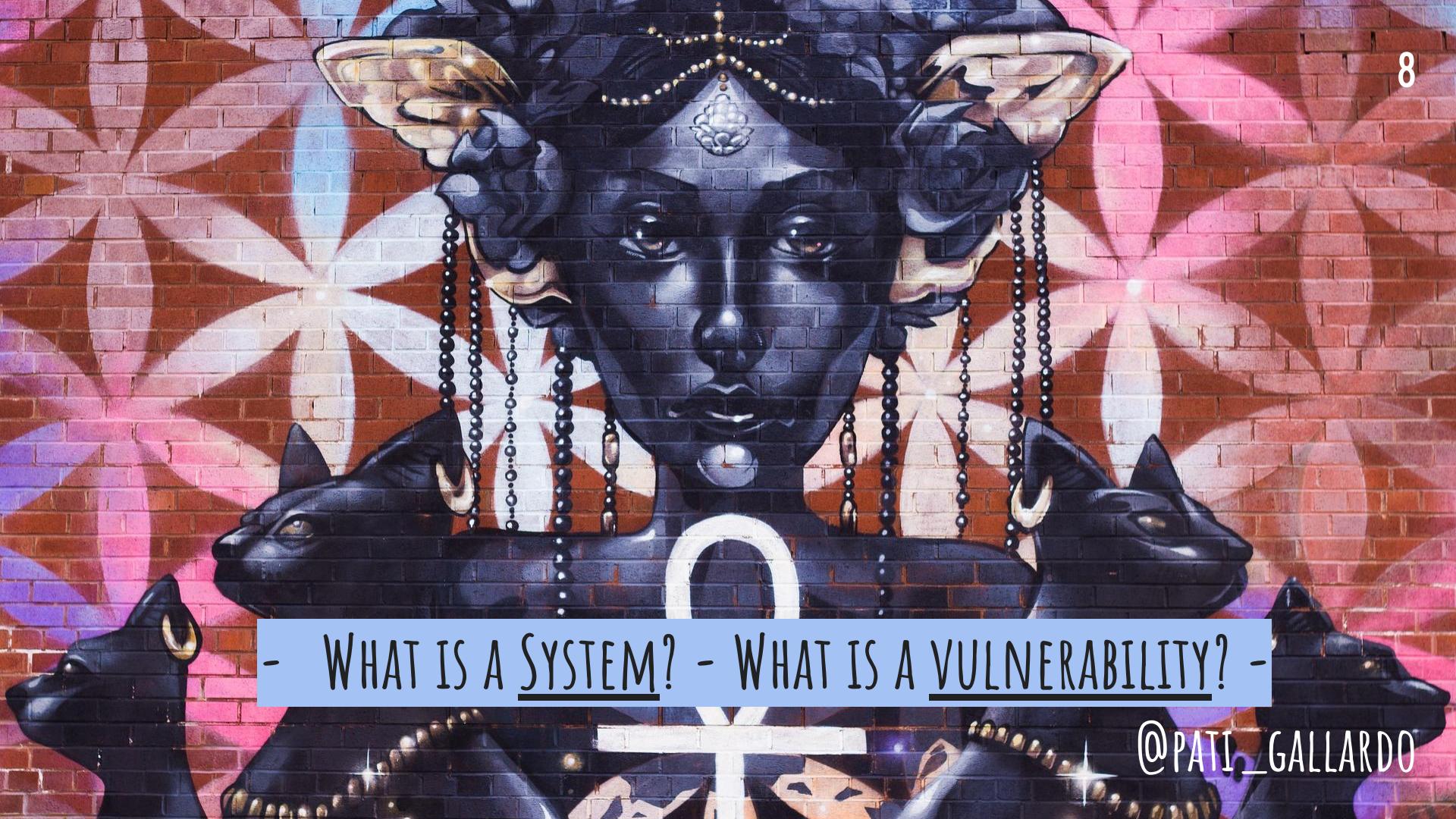
- YOU LIVE IN THE REAL WORLD
- TAKE ONE STEP AT A TIME
- MAKE A PLAN

# YOU NEED A SECURITY “HOTLINE”

[security@example.com](mailto:security@example.com)

Symbiotic relationship  
Be polite  
Be grateful  
Be professional  
Be efficient and transparent





- WHAT IS A SYSTEM? - WHAT IS A VULNERABILITY? -

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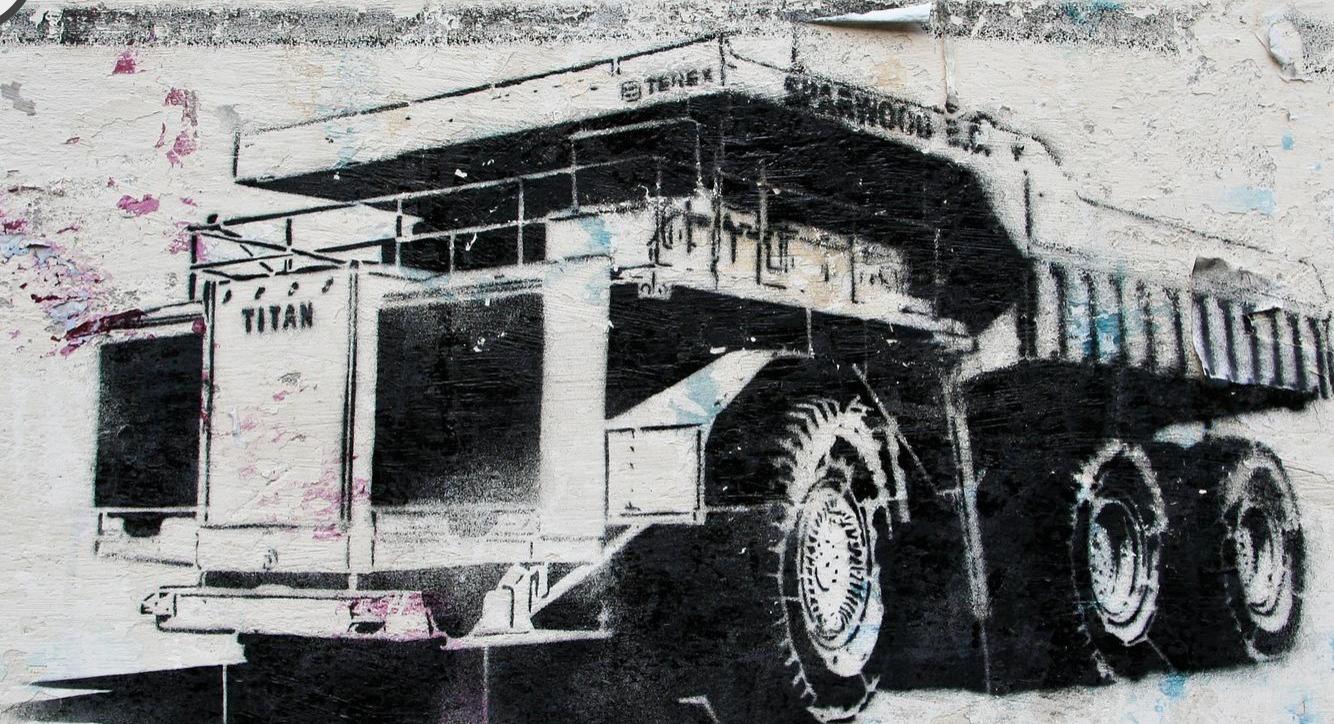
# OUTLINE

1. Unable to Roll Out Fixes
2. No Control over Dependencies
3. The Team is Gone
4. It's in Our Code
5. My Boss Made Me Do It
6. User Experience of Security



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UNABLE TO ROLL OUT FIXES

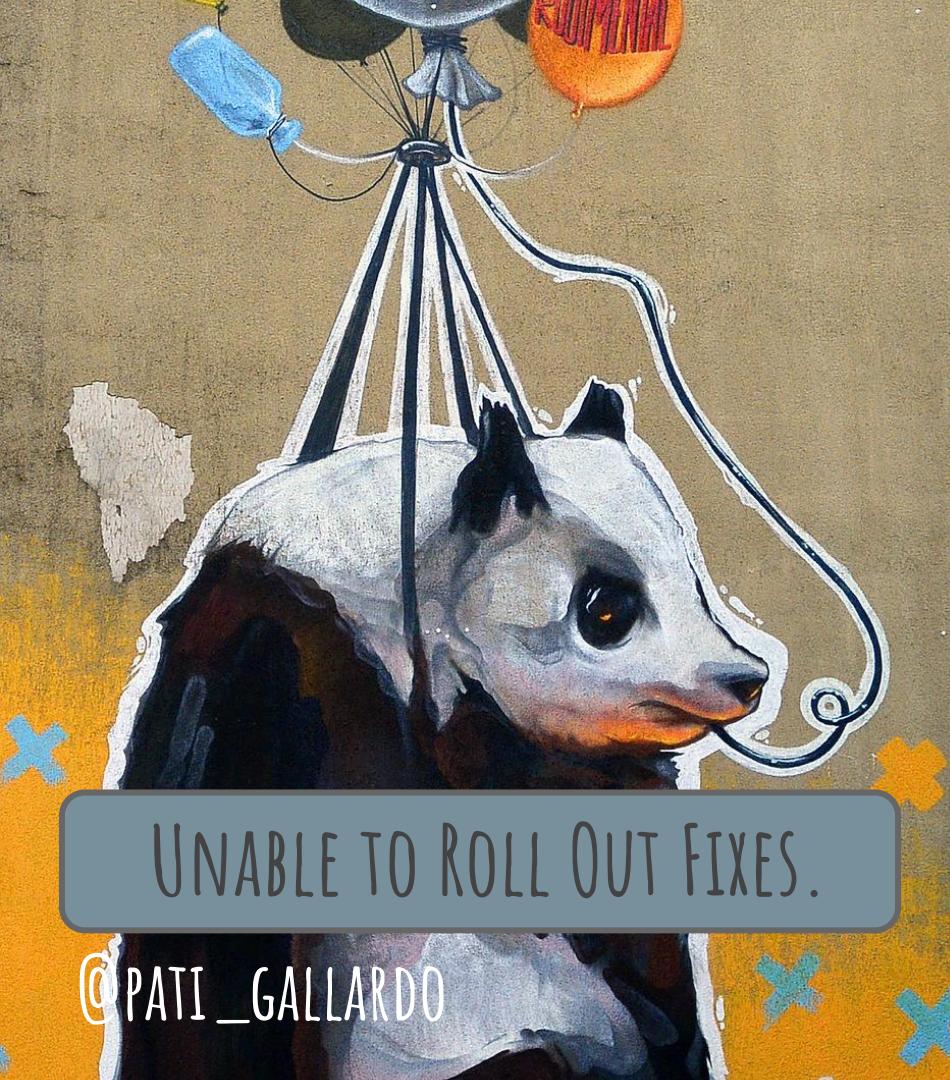
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# UNABLE TO ROLL OUT FIXES

Unable to Update  
Unable to Build





UNABLE TO ROLL OUT FIXES.

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## INTERNET OF THINGS

TOYS: My Friend Cayla, i-Que Intelligent Robots, Hello Barbie

MIRAI: Botnets created with IOT devices, users don't update

## "SHELFWARE"

No Maintenance contract

Abandonware

Closed source - no way to fix/fork

# FIX : SHIP IT!



## INTERNET OF THINGS

- Auto-update
- Different default passwords
- Unboxing security (make the user change the password)

## "SHELFWARE"

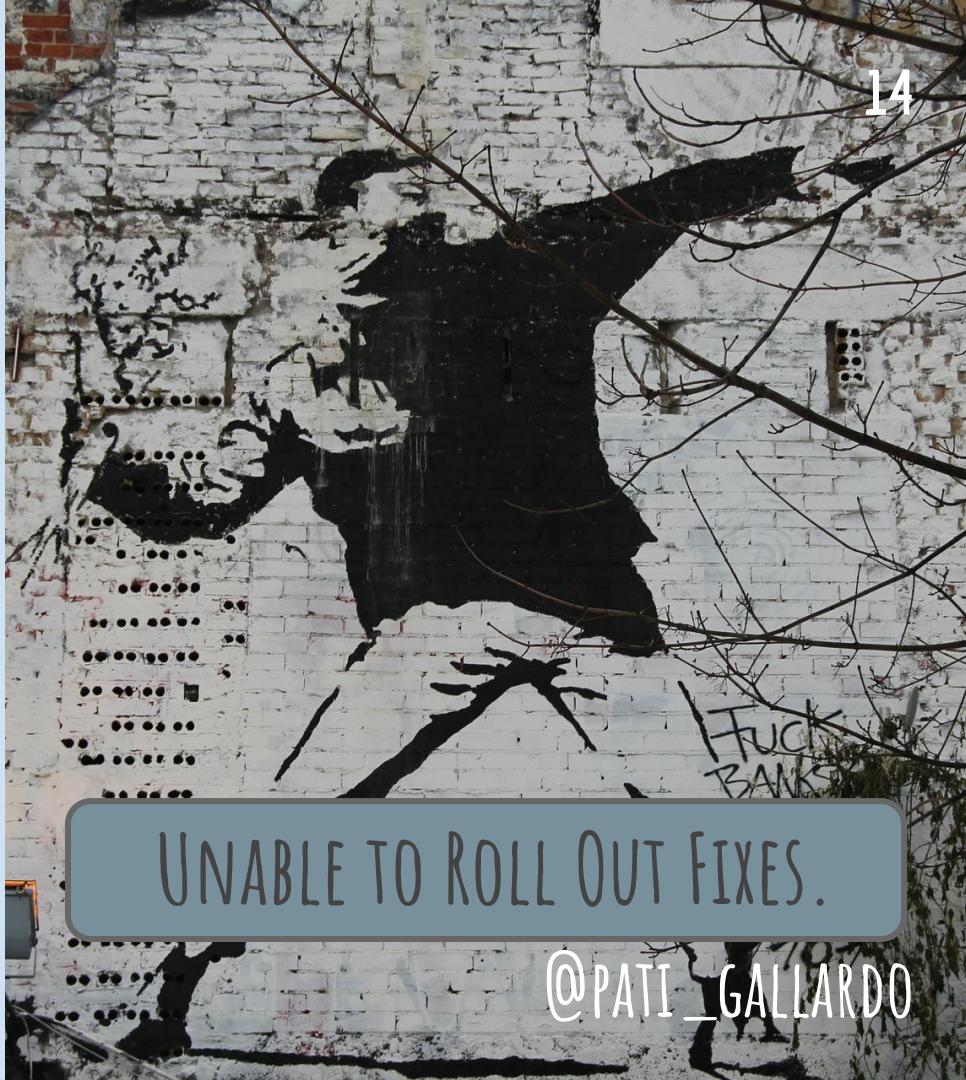
- Get maintenance contract
- Change supplier
- Do in-house
- Use only Open Source Software

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# FIX : SHIP IT!

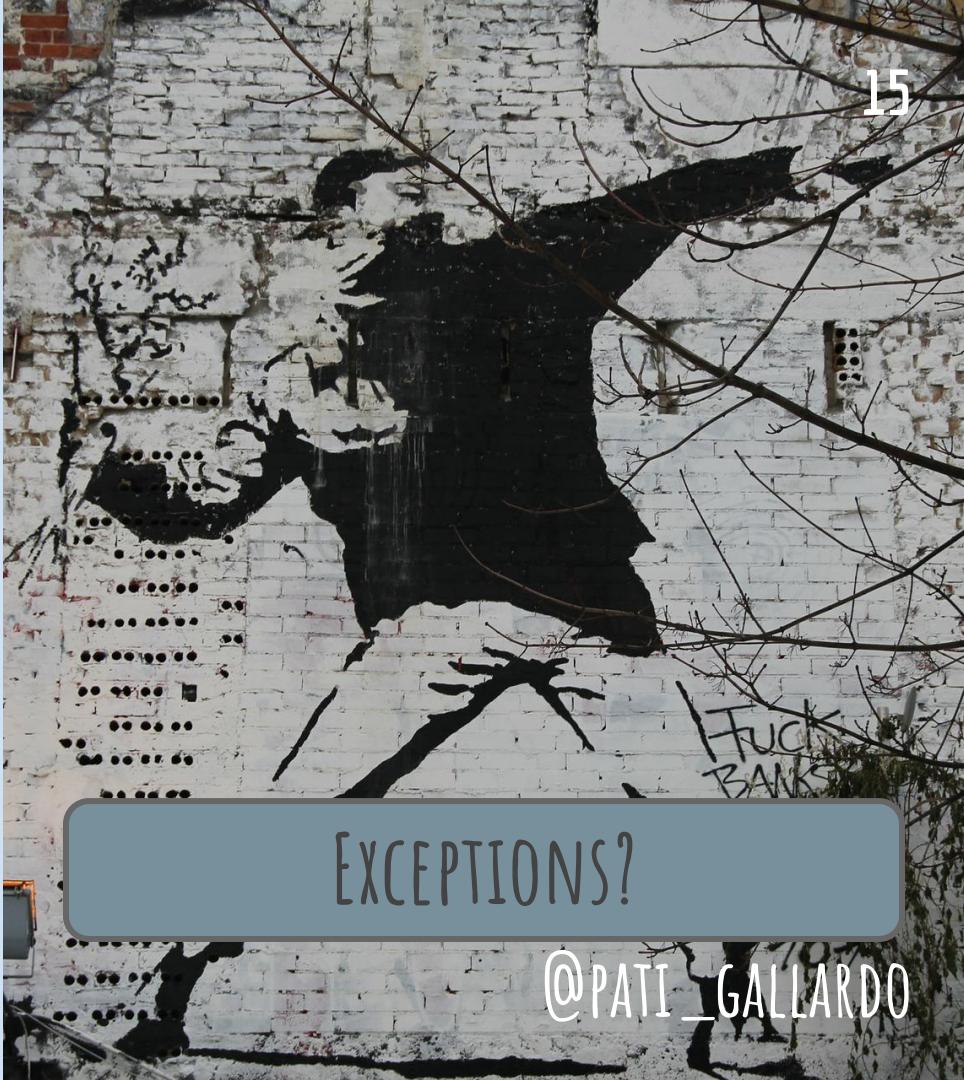
HOLY GRAIL : CONTINUOUS DEPLOYMENT AND  
AUTO UPDATE

- A Build Environment
- Update Mechanism



# Some systems should not be “fixed”

A major election software maker  
allowed remote access on its systems  
for years



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BLUFF  
MONSTER  
2015

NO CONTROL OVER DEPENDENCIES

THE BUSHWICK  
COLLECTIVE

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# NO CONTROL OVER DEPENDENCIES

No inventory  
No update routines  
No auditing

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## NO CONTROL OVER DEPENDENCIES



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## EQUIFAX BREACH

Known vulnerability in Apache Struts 2

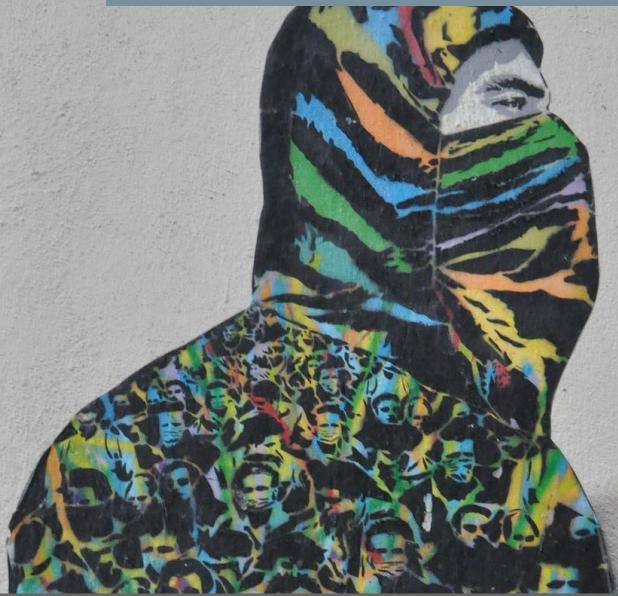
## HEARTBLEED

Bug in openssl

## LEFT-PAD

Developer unpublished a mini-Js library

# FIX: CONTROL IT!



NO CONTROL OVER DEPENDENCIES

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## EQUIFAX BREACH

Continuous Dependency Auditing

## HEARTBLEED

Control over production environment

## LEFT-PAD

Remove unnecessary dependencies

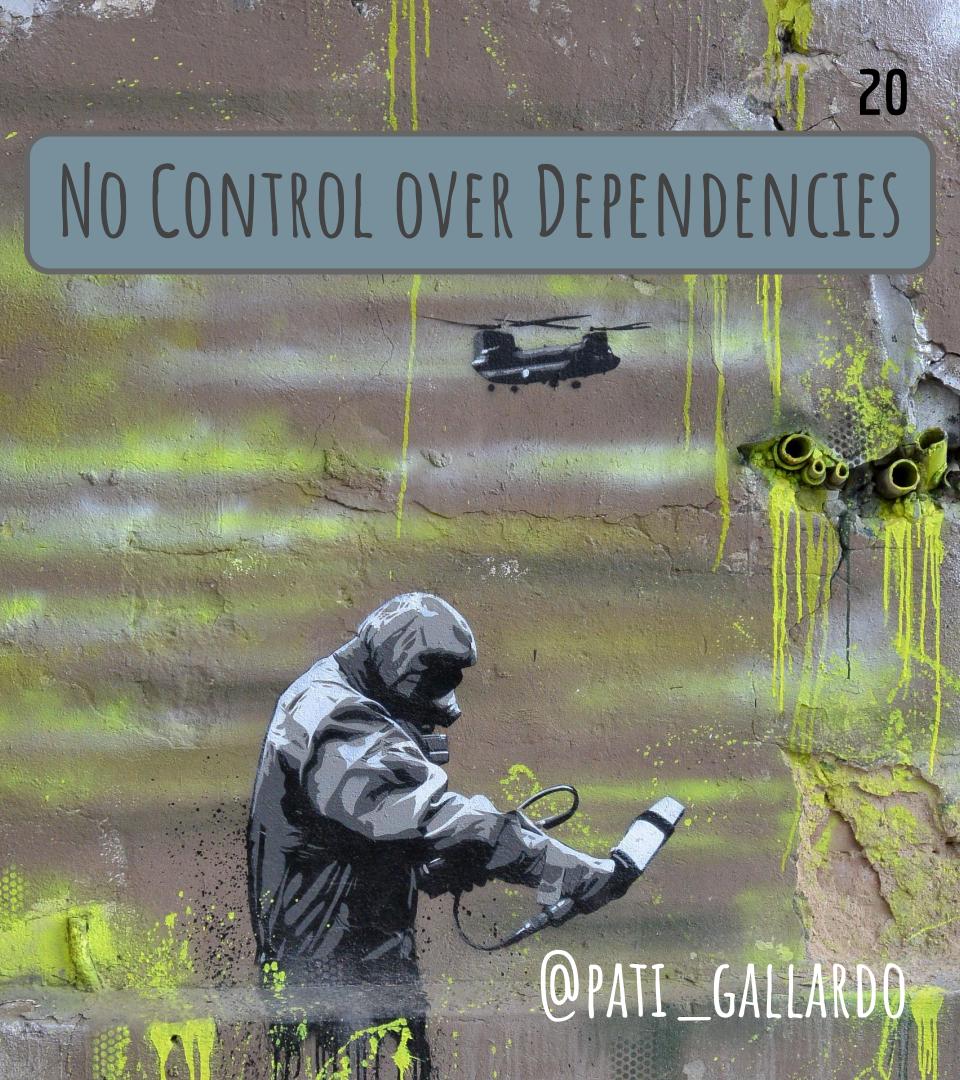
# FIX: CONTROL IT!

GOAL : LARGELY AUTOMATED DEPENDENCY MONITORING

Remember transitive dependencies

Monitor and Update

NO CONTROL OVER DEPENDENCIES



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THE TEAM IS GONE

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# THE TEAM IS GONE

- Team were consultants
- They were downsized
- The job was outsourced
- “Bus factor”
- “Binary blob”
- Abandonware



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# FIX : OWN IT!

GOAL : COMPLETE BUILD ENVIRONMENT

Fork it, own it

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THE TEAM IS GONE.



USE IT!



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IT'S IN OUR CODE

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IT'S IN OUR CODE

Congratulations!

THIS IS ACTUALLY  
THE  
BEST CASE SCENARIO



IT'S IN OUR CODE



## KEEPER PASSWORD MANAGER

- Reporter: *Tavis Ormandy* (@taviso)
- “allowing any website to steal any password”
- Browser plugin preinstalled on Windows
- *Badly handled report: Sues news reporter Dan Goodin*

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IT'S IN OUR CODE

FIX : LIVE IT!



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GITLAB.COM

- “rm -rf”
- Sysadmin maintenance
- Cascading errors as backups fail
- All logged Publicly in real time

TRANSPARENCY BREEDS TRUST

THAT IS HOW YOU RECOVER

# FIX : LIVE IT!

GOAL : PREVENT & CURE

Prevention is great,  
but  
the Cure is to Ship

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A surreal painting of Pinocchio, the wooden puppet from Disney's Pinocchio, centered against a black background. He is surrounded by numerous pairs of large, pale, feminine hands that grip him from all sides. Pinocchio has a worried expression, with his hand near his mouth. He wears his signature red vest over a white shirt with a blue bow tie and a yellow cap with a blue ribbon. The lighting is dramatic, coming from the top left, which casts deep shadows and highlights the texture of the hands and Pinocchio's wood grain.

MY BOSS MADE ME DO IT

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# MY BOSS MADE ME DO IT

## *The Feature is the Bug*

### How?

- Security Problem
- Privacy Problem
- Unethical
- Illegal



## CAPCOM'S STREET FIGHTER V

- Installed a driver
- “anti-crack solution”

*“...disables supervisor-mode execution protection and then runs the arbitrary code passed in through the ioctl buffer with kernel permissions..”*

- Reddit user extrwi



KrebsOnSecurity: "For  
2nd Time in 3 Years,  
Mobile Spyware Maker  
mSpy Leaks Millions of  
Sensitive Records"



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# FIX : PROTECT IT!

GOAL : PROTECT YOUR USER

## PREVENT : PROTECT YOUR TEAM

- Workers rights
- Team can diffuse blame

## CURE : PROTECT YOUR COMPANY

- Find a Powerful Ally
- Do Risk Analysis : Brand Reputation, Trust
- Use the Law

## LAST RESORT : WHISTLEBLOWING & QUITTING



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# FIX : PROTECT IT!

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## GOOGLE: DRAGONFLY

- "A plan to launch a censored search engine in China"
- Employee authors a memo
- Internal protests

## MAERSK: NOTPETYA

- Ransomware spreads globally, insufficient network segmentation
- "IT executives had pushed for a preemptive security redesign"

THESE ARE OFTEN THE UNSUNG HEROES  
(LAST RESORT : EDWARD SNOWDEN)



SHIP IT, CONTROL IT, OWN IT, LIVE IT & PROTECT IT

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# RECAP

- YOU NEED A SECURITY HOTLINE
- YOU HAVE TO SHIP



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DESIGNING THE USER EXPERIENCE OF SECURITY

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Amber Alert (CAE) - Kauai County Only

Amber Alert (CAE) Statewide

1. TEST Message

PACOM (CDW) - STATE ONLY



Tsunami Warning (CEM) - STATE ONLY

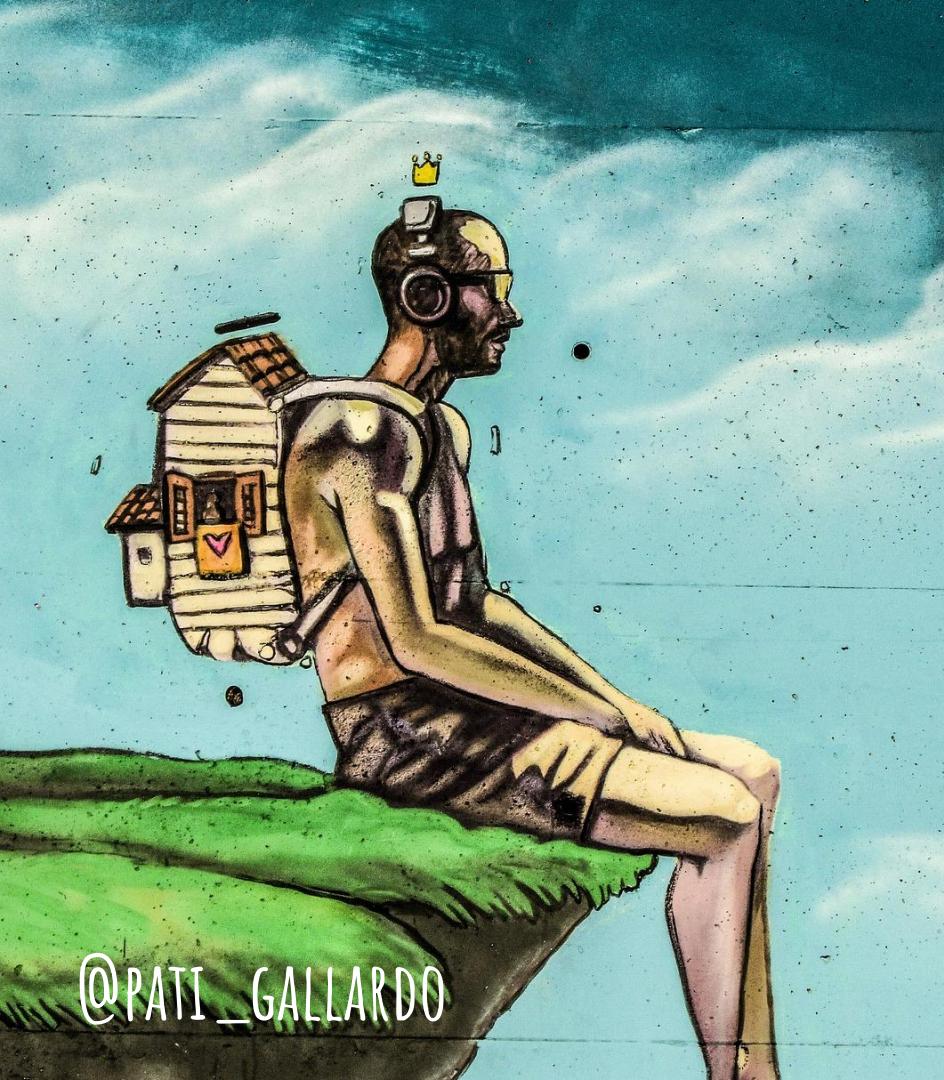
DRILL - PACOM (CDW) - STATE ONLY

Landslide - Hana Road Closure

Amber Alert DEMO TEST

High Surf Warning North Shores

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THE USERS WON'T READ

Error blindness

"Just click next"

"Make it go away"



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FIX : LESS IS MORE

Don't leave it to the user

Have good defaults

Be very explicit when  
needed



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THEY TRUST YOU

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With Personal Information

With Data

With Money



FIX : BE TRUSTWORTHY

Only store what you have to

Back up everything

Use third party payment

Be loyal to your end user

A large-scale mural of a fish, possibly a koi or carp, painted on a light-colored wooden panel. The fish is oriented horizontally, facing right. Its body is primarily blue and purple, with a textured, scale-like pattern. A prominent red outline highlights its fins and the edges of its body. The background features some green foliage and a yellow area with a purple shape.

SHIP IT, CONTROL IT, OWN IT, LIVE IT & PROTECT IT

DESIGN FOR IT

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*Photos from pixabay.com*

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