

CARLOS SERRANO PRADO

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SUMMARY

Business and Systems Bachelor graduate and current Georgian College student skilled in software development working with languages like HTML, CSS, JavaScript, PHP, Python and Java and frameworks like Django, ASP.net, ReactJS and Node.js. Developed websites for different organizations including an online store, confident to get the quality and professionalism that you expect to contribute to the company's success.

HIGHLIGHTS OF QUALIFICATION

- HTML, CSS, PHP & JavaScript.
- WordPress, WooCommerce.
- Python, Java, CSS.
- Database Management and Website integration.
- MySQL, SQLite & PostgreSQL.
- Great Verbal and Written Communication.
- Excellent Customer Service.
- Fast-Learning and Problem-Solving.
- Exceptional Teamwork & Collaboration.
- Multitasking & Prioritization.
- Detail Orientation & Data Accuracy.
- Accurately communicate technical information.
- Fluent English and Spanish.

EDUCATION

Computer Programming Diploma.
Georgian College at ILAC.
Toronto, On, Canada.

Expected Graduation December 2024

Business and Systems Engineer Bachelor. International
Ibero-American University. GPA: 3.79/4.00
Leon, Gto., Mexico.

May 2022

RELEVANT EXPERIENCE

Store Manager & IT Administrator

4Revolution Store
Leon, Guanajuato, Mexico.

May 2019 – February 2023

- Developed an e-commerce Website within 3 months creating branding, Logotypes, and photo shooting products increasing sales by 300% in the first 3 months.
- Built and deployed a mobile web application for Customers Information, Inventory, Sales, Deliveries, Accountancy, Data Analysis, Purchases, Warranties and Sales Per Product to increase productivity and accuracy in service.
- Provided customer service at the store counter, handled physical and online Payments by credit, debit card, and cash.

Web Developer.

June 2021- January 2022

Alzheimer Institute/Mexico
Leon, Guanajuato, Mexico.

- Website development for The Alzheimer Institute in Mexico allowing them to receive donations through their website. <https://institutodelamemoria.org.mx/>
- Provide training employees at Alzheimer's Institute for the use and administration of the web site and server.

Junior Developer intern

August 2021- January 2022

Thincode.
Leon, Guanajuato, Mexico.

- Performed updates and the creation of new features using COBOL and Java ensuring all the features are properly built and programming standards are correctly performed.
- Performed Unit Tests using TANDEM-GBS.

OTHER EXPERIENCE**Grocery Clerk**

June 2023 - Present

No Frills
Toronto, Ontario, Canada.

- Provide courteous and reliable customer service locating products effectively giving accurate instructions for customers and addressing their needs and concerns.
- Deliver online orders for customers to the front of the store making sure products are accurate and tasks are completed in a fast-paced environment.
- Work efficiently prioritizing tasks to ensure stocking, cleaning, facing, pricing and delivering orders is finished on time.
- Accurately price and wage products.

PROJECTS**My Portfolio**

- Built with JavaScript, HTML, CSS and Bootstrap.

4RevolutionStore

- Built with WordPress, and personalized CSS, HTML, JavaScript and PHP.

CERTIFICATES

- **Django Training** | Issued by *LinkedIn Learning* January 2023
- **Learning Node.js** | Issued by *LinkedIn Learning* January 2023
- **Advanced Python: Working with Databases** | Issued by *LinkedIn Learning* October 2023
- **Master Python for Data Science** | Issued by *LinkedIn Learning* October 2023
- **Scrum: Advanced** | Issued by *Project Management Institute (PMI) & LinkedIn Learning* September 2023
- **Advanced Java Programming** | Issued by *LinkedIn Learning* August 2023