

Privacy Policy

At Craft-bid, we value the privacy of our users and are committed to protecting the personal information you share with us. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you use our website. By accessing or using Craft-bid, you signify your consent to the practices described in this policy.

1. Information We Collect

1.1. Personal Information:

- When you register on our website, we may collect personal information such as your name, email address, and contact details.
- We may collect additional information if you choose to provide it, such as your profile picture, bio, and portfolio.

1.2. Usage Information:

- We collect information about your interactions with our website, including your browsing activities, search queries, and preferences.
- This includes information about the projects you view, bids you place, and communications you have with other users.

2. How We Use Your Information

2.1. Provide and Improve Services:

- We use your information to facilitate and enhance your experience on Craft-bid.
- This includes enabling you to browse and bid on projects, communicate with other users, and receive payments securely.

2.2. Personalization:

- We may use your information to personalize your user experience, such as recommending projects or services that match your interests and skills.

2.3. Communication:

- We may use your email address to send you notifications, updates, and important information regarding your account and the services we provide.
- We may also use your information to respond to your inquiries, feedback, or requests for support.

2.4. Analytics and Research:

- We may analyze user behavior and usage patterns to improve our website, develop new features, and enhance our services.
- We may also use aggregated and anonymized data for statistical purposes or market research.

3. Information Sharing and Disclosure

3.1. Third-Party Service Providers:

- We may share your information with trusted third-party service providers who assist us in operating our website, processing payments, or delivering services on our behalf.
- These providers are contractually obligated to protect your information and can only use it for the specific purposes we authorize.

3.2. Legal Requirements:

- We may disclose your information if required by law, regulation, or legal process, or if we believe such disclosure is necessary to protect our rights, safety, or the rights, safety, or interests of others.

4. Data Security

4.1. We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction.

5. Your Choices and Rights

5.1. Account Settings:

- You can access, update, or delete your personal information through your account settings on Craft-bid.
- Please note that deleting certain information may limit your ability to use certain features of the website.

5.2. Marketing Communications:

- You can choose to opt-out of receiving promotional emails from Craft-bid by following the unsubscribe instructions provided in the emails.

6. Children's Privacy

6.1. Craft-bid is not intended for individuals under the age of 16. We do not knowingly collect personal information from children. If you believe we have inadvertently collected such information, please contact us to have it deleted.

7. Changes to This Privacy Policy

7.1. We may update this Privacy Policy from time to time. We will notify you of any significant changes by posting the updated policy on our website or through other communication channels.