

# Augustus Ejike

Toronto, Ontario

6475517461 ejikeaugustus54@gmail.com

## PROFESSIONAL SUMMARY

---

A Web developer and IT Project coordinator with over 5+ years of experience in producing robust code for high-volume companies. Coupled with a proven track record of developing light-weight performant web pages and in previous roles, recognized for top company-wide quality satisfaction rating. Also, reduced client wait time by 20% and increased customer retention by 30% among others. Tech-savvy professional with the flexibility to work in both fast and slow-paced environments, looking for a full-time role.

## SKILLS

---

- |                     |                     |                |
|---------------------|---------------------|----------------|
| • HTML              | • CSS               | • Figma        |
| • Photoshop         | • Adobe Illustrator | • Git          |
| • GitHub            | • JavaScript        | • TypeScript   |
| • Vue.js            | • Pinia             | • Vuetify      |
| • Nuxt              | • SASS/SCSS         | • Tailwind CSS |
| • Bootstrap         | • Laravel (PHP)     | • Firebase     |
| • Agile Methodology | • Jira              | • Trello       |

## EXPERIENCE

---

JUNE 2022-SEPTEMBER 2023

Software Engineer

The Sixth Avis

- Design and configuration of a fully automated CI/CD lifecycle, resulted in 5x reduction of average deployment time.
- Collaborated with colleagues in implementing endpoints for related external services, that provides critical connectivity channel for distributed functionality and increased system cohesion keeping manageable code complexity.
- Structured several internal systems comprising order entry/management tools conversion revenue reporting and production workflow testing as well as design custom REST APIs built in Laravel PHP and Vue Js.
- Generated procedure manuals, progress reports and project correspondence.

JANUARY 2022-FEBRUARY 2024

IT Technical Support Specialist

Center for Volunteer & Nonprofit Leadership | Santa Rosa, CA, United States

- Informed programmers regarding errors and assisted in finding solutions to modify programs.
- Recorded customer issues on database to streamline process and fastrack resolutions.
- Identified and resolved issues using software and hardware.

- Resolved customer issues by troubleshooting software and hardware problems.
- Kept up-to-date with industry trends, technologies, and best practices in technical support.

JANUARY 2021-APRIL 2024

Software Developer

Upwork | Toronto, Ontario, Canada

- Conducted robust Integrated & Unit testing & provided support for subsequent release testing.
- Adjusted product development to meet changing market requirements while preparing product for internal testers on App store.
- As a freelance developer, I worked with various companies to achieve development goals and played essential roles in the development of Android applications, high-end websites & robust REST APIs.
- Engineered backend systems to maintain and support web application that provided each client with an application/database server cluster.

## EDUCATION

---

Post Graduate Certificate - Project Management  
Centennial College, Toronto, ON

March 2024

## CERTIFICATIONS

---

**Certified Scrum Master (CSM)** - Scrum Alliance

**Introduction to Project Management (IBM)** - Coursera

**Introduction to Cloud Development with HTML, CSS, and JavaScript** - Issued by IBM

**Project Management Professional Certification (PMP)** - Project Management institute - **IN PROGRESS**

## AWARDS

---

**Project Management-Capstone Project** - Centennial College