

Craig Joiner

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EDUCATION

BS in Software Development

Western Governors University, Graduated: April 2025

Certifications

CompTIA A+ Project + ITIL V4

Projects

Student Roster

- C++ developed a CLI application for universities to manage student information.
- Focused on object-oriented principles, pointers, memory management, Arrays, Functions, etc.
- <https://github.com/Craig-Joiner/C-Student-Roster>

Parts Catalog

- C# developed an application to manage part catalogs.
- Implemented linked lists, class design, exception handling, and OOP principles.
- <https://github.com/Craig-Joiner/Inventory-Management-System>

Course Planning Tool Mobile

- C# developed a mobile app to assist students with Course Planning.
- Utilized OOP principles, lambda expressions, collections, and SQLite for data management.
- <https://github.com/Craig-Joiner/Craig-Joiner-Course-Planning-Tool-Mobile>

Service Sync

- C# Developed an application for a mechanic shop to manage customer appointments and data.
- Focused on OOP principles, database design, data security, and unit testing.
- <https://github.com/Craig-Joiner/Final-Capstone>

Employment History

Closing Manager 03/2022 – Present

Advance Auto Parts

- Managed automotive part inventory, demonstrating attention to detail and organization.
- Trained new staff and provided technical guidance on inventory management systems.
- Delegated closing tasks to team members and ensured accurate register counts and store prep for smooth morning operations.

IT Support Tech Tier 2 01/2023 – 01/2025

Apex

- Utilized remote access tools to assist users in resolving technical problems, improving issue resolution efficiency.
- Demonstrated strong analytical skills by troubleshooting complex hardware/software issues.
- Effectively communicated technical solutions and troubleshooting strategies, ensuring smoother operations in a fast-paced environment.

Technical Skills

Languages: C++, C#, SQL, MYSQL, SQLite, XAML

Frameworks: .Net, .Net MAUI,

Tools: Visual Studio Code, GitHub, MSTest

Databases: MySQL, SQLite

Version Control: Git/GitHub