

DTP T USW 333

Three Input Switcher with Integrated DTP Transmitter



Extron Electronics
INTERFACING, SWITCHING AND CONTROL

Safety Instructions

Safety Instructions • English

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안전 지침 • 한국어

경고: 이 기호  가 제품에 사용될 경우, 제품의 인클로저 내에 있는 접지되지 않은 위험한 전류로 인해 사용자가 감전될 위험이 있음을 경고합니다.

주의: 이 기호  가 제품에 사용될 경우, 장비와 함께 제공된 책자에 나와 있는 주요 운영 및 유지보수(정비) 지침을 경고합니다.

안전 가이드라인, 규제 준수, EMI/EMF 호환성, 접근성, 그리고 관련 항목에 대한 자세한 내용은 Extron 웹 사이트 (www.extron.com)의 Extron 안전 및 규제 준수 안내서, 68-290-01 조항을 참조하십시오.

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ATTENTION: The Twisted Pair Extension technology works with shielded twisted pair (STP) cables **only**. To ensure FCC Class A and CE compliance, STP cables and STP Connectors are also required.

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Conventions Used in this Guide

Notifications

The following notifications are used in this guide:

CAUTION: Risk of minor personal injury.

ATTENTION : Risque de blessure mineure.

ATTENTION:

- Risk of property damage.
- Risque de dommages matériels.

NOTE: A note draws attention to important information.

TIP: A tip provides a suggestion to make working with the application easier.

Software Commands

Commands are written in the fonts shown here:

```
^AR Merge Scene,,Op1 scene 1,1 ^B 51 ^W^C  
[01] R 0004 00300 00400 00800 00600 [02] 35 [17] [03]  
Esc X1 * X17 * X20 * X23 * X21 CE ←
```

NOTE: For commands and examples of computer or device responses mentioned in this guide, the character “0” is used for the number zero and “O” is the capital letter “o.”

Computer responses and directory paths that do not have variables are written in the font shown here:

```
Reply from 208.132.180.48: bytes=32 times=2ms TTL=32  
C:\Program Files\Extron
```

Variables are written in slanted form as shown here:

```
ping xxx.xxx.xxx.xxx -t  
SOH R Data STX Command ETB ETX
```

Selectable items, such as menu names, menu options, buttons, tabs, and field names are written in the font shown here:

From the **File** menu, select **New**.

Click the **OK** button.

Specifications Availability

Product specifications are available on the Extron website, www.extron.com.

Extron Glossary of Terms

A glossary of terms is available at <http://www.extron.com/technology/glossary.aspx>.

Contents

Introduction.....	1
About this Guide.....	1
About the DTP T USW 333 Switcher	1
STP Cable	2
Control Communications	2
Features	2
Installation and Operation.....	4
Mounting the Unit	4
Connections and Reset Button.....	5
Rear Panel Features	5
Connector and Cable Details	7
Front Panel Configuration Port.....	11
Operation	12
Controls and Indications	12
Front Panel Operations	13
Troubleshooting — If No Image Appears.....	14
Remote Control.....	15
Contact Closure Control	15
Simple Instruction Set Control	16
Host-to-Switcher Communications	16
Switcher-Initiated Messages	16
Error responses	16
Timeout	16
Using the Command and Response Table	17
Product Configuration Software.....	22
Installing the Software.....	22
Starting the Program	24
Downloading and Updating the Firmware	25
Downloading Extron Firmware Loader	25
Installing Firmware Loader	26
Downloading Firmware	26
Updating Firmware	27
Reference Information	29
Mounting the Switcher.....	29
Tabletop Use	29
Mounting Kits	29
UL Rack-Mounting Guidelines	30
Disconnecting the Ground	30
Extron Warranty	32

Introduction

- [About this Guide](#)
- [About the DTP T USW 333 Switcher](#)
- [Features](#)

About this Guide

This guide describes the Extron DTP T USW 333 switcher with an integrated DTP transmitter. The switcher outputs a signal to a compatible DTP receiver. This guide describes how to install, operate, and configure the switcher.

NOTE: In this guide, the DTP T USW 333 is commonly referred to as a “switcher” or a “switching transmitter.”

About the DTP T USW 333 Switcher

The DTP T USW 333 is a 3-input VGA and HDMI switcher with a DTP transmitter output (see figure 1). It switches among one analog VGA and two HDMI inputs, including embedded audio (or DVI video with the appropriate adapters). The switcher converts the selected input, an optional analog audio input, and bidirectional RS-232 and infrared (IR) control signals to a proprietary digital signal. It outputs the signal to a compatible DTP receiver. The switcher and receiver extend the usable distance of video, audio, and control signals up to 330 feet (100 meters) over a single shielded twisted pair cable (STP).

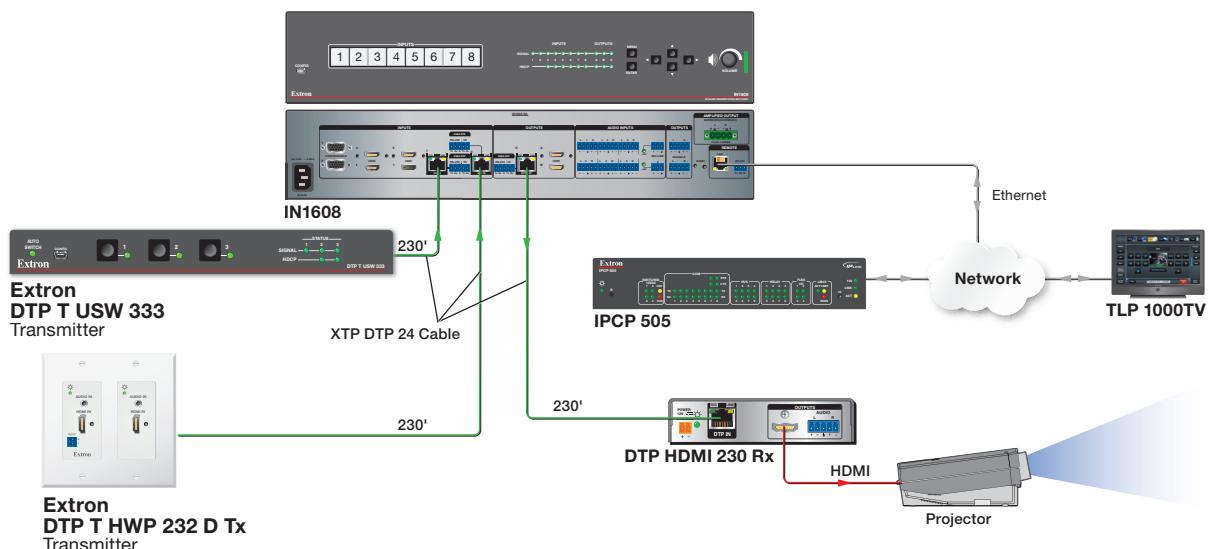


Figure 1. Typical Switching Transmitter Application

NOTE: In figure 1, the effective range between the DTP T USW 333 and the IN1608 is 230 feet (70 meters). This is the range limitation of the IN1608, not the DTP T USW 333.

The DTP T USW 333 is housed in a half rack width metal enclosure. It can be set on a tabletop, mounted in a rack, or mounted under or through furniture.

The included external desktop 12 VDC power supply accepts 100 to 240 VAC, 50-60 Hz. A single power supply connected to either unit can power both units through the STP cable.

STP Cable

Extron recommends XTP DTP 24 shielded twisted pair (STP) cable for best performance.

Extron recommends **at least** 24 AWG, solid conductor, STP cable with a minimum bandwidth of 400 MHz.

ATTENTION:

- Do **not** use Extron UTP23SF-4 Enhanced Skew-Free AV UTP cable or STP201 cable to link the switching transmitter and receiver. The DTP T USW 333 does not work properly with these cables.
- N'utilisez pas le câble AV Skew-Free UTP version améliorée UTP23SF d'Extron ou le câble STP201 pour relier les produits XTP avec les émetteurs ou les récepteurs DTP.

Twisted pair cable is smaller, lighter, more flexible, and less expensive than coaxial cable. The DTP 330-enabled products make cable runs simpler and less cumbersome. Termination of the cable with RJ-45 connectors is simple, quick, and economical.

Control Communications

You can control this device through the front panel USB connector, the rear panel RS-232 connector, or through a DTP matrix. The RS-232 and IR communications are pass-through only. The switching transmitter and receiver do not generate or respond to the RS-232 and IR communication signals.

Features

- **Transmits HDMI or analog video, control, and analog audio up to 330 feet (100 meters) over a single STP cable** — The DTP T USW 333 provides high reliability and maximum performance on an economical and easily installed cable infrastructure.
- **HDBaseT compatible** — The DTP output can be configured to send video and embedded audio, plus bidirectional RS-232 and IR signals to an HDBaseT-enabled display.
- **Inputs** — Two HDMI and one RGBHV on 15-pin HD, one 3.5 mm stereo mini jack for audio.
- **Supports computer video to 1920x1200, including HDTV 1080p/60 Deep Color and 2K** — The DTP T USW 333 supports digital signal transmission up to 330 feet over a single twisted pair cable and maintains superior image quality at the highest resolutions.
- **Analog stereo audio embedding** — Analog stereo audio signals can be selectively embedded onto the digital video output signal and transported over DTP/HDBaseT. The HDMI inputs can be set to pass the embedded digital audio, embed the analog audio, or to automatically embed the analog audio when no digital audio is detected.
- **Accepts additional analog stereo audio signals** — The DTP T USW 333 supports a direct pass-through connection for stereo analog audio signals for simultaneous transmission over the same single twisted pair cable. A DTP 330 receiver can output balanced and unbalanced audio, allowing streamlined integration within an AV system.

- **Bidirectional RS-232 and IR insertion for AV device control** — Control and IR signals can be transmitted alongside the video signal over DTP connections, allowing the remote device to be controlled without the need for additional cabling. Bidirectional control insertion eliminates the need for control system wiring to remote devices.
- **Remote power** — For simplified installation, only one power supply is necessary to power both devices. The switcher can remotely power another connected extender or can be powered by a connected extender or matrix switcher.
- **Digital conversion of analog input signals** — Analog signals are digitized, ensuring that a reliable, high quality digital video signal is sent to the output destination.
- **EDID Minder** — Automatically manages EDID communication between connected devices, ensuring that all sources power up properly and reliably output content for display.
- **Key Minder** — Authenticates and maintains continuous HDCP encryption between input and output devices, verifying HDCP compliance for quick, reliable switching in professional AV environments.
- **Compatible with all DTP 330 receivers, and DTP 330-enabled products** — Enables mixing and matching with desktop and wallplate receivers, as well as other DTP 330-enabled products to meet application requirements.

Installation and Operation

This section describes the installation and the operation of the DTP T USW 333, including:

- **Mounting the Unit**
- **Connections and Reset Button**
- **Operation**
- **Troubleshooting — If No Image Appears**

Mounting the Unit

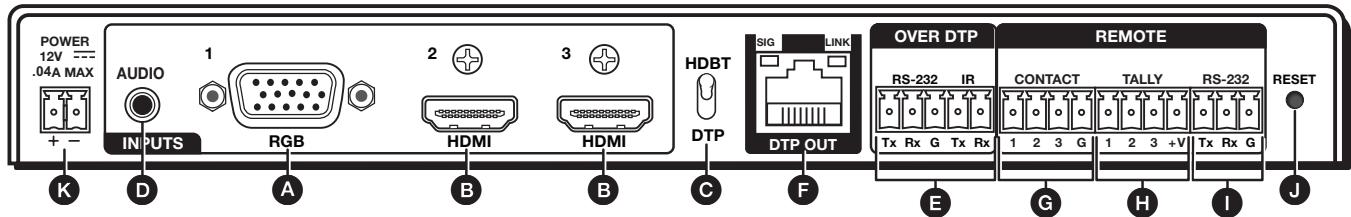
Mounting instructions can be found in **Mounting the Switcher** on page 29. Compatible optional hardware is listed on the Extron website (www.extron.com).

ATTENTION:

- Installation and service must be performed by authorized personnel only.
Avoid ground potential differences between the switching transmitter and receiver installation sites, which can lead to **equipment damage** or a missing or unstable picture. If a potential difference cannot be avoided, remove the ground connection between the units and locally power both units (see **Disconnecting the Ground** on page 30). In this configuration, the DTP T USW 333 **cannot** extend analog audio and the paired receiver requires its own dedicated power supply.
- L'installation et l'entretien doivent être effectués par le personnel autorisé uniquement.
Évitez les différences de potentiel de mise à la terre entre les sites d'installation de commutation émetteur récepteur, qui pourraient endommager l'équipement ou rendre l'image invisible ou instable. Si une différence de potentiel ne peut être évitée, enlevez la connexion de mise à la terre entre les unités et alimentez les deux unités localement (voir **Déconnecter la mise à la terre** page 30). Dans cette configuration, le DTP T USW 333 ne peut transmettre l'audio analogique et le récepteur associé nécessite sa propre source d'alimentation dédiée.

Connections and Reset Button

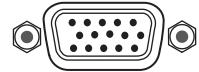
Rear Panel Features



- A** RGB input port (input 1)
- B** HDMI input port (inputs 2 and 3)
- C** TP function switch
- D** Audio input port
- E** Over DTP RS-232 and IR port (see [page 6](#))
- F** DTP output RJ-45 port (see [page 6](#))
- G** Remote Contact port (see [page 6](#))
- H** Remote Tally port (see [page 7](#))
- I** Remote RS-232 port (see [page 7](#))
- J** Reset button (see [page 7](#))
- K** Power Connector (see [page 7](#))

Figure 2. DTP T USW 333 Rear Panel Features and Legend

A RGB input port (input 1) — Plug an analog (RGB) video source into the switching transmitter via this 15-pin HD connector. See [VGA connector wiring](#) on page 9 for connector pinout.



B HDMI input port (inputs 2 and 3) — Plug HDMI digital video sources into the switching transmitter via these HDMI connectors. These connectors can also accept DVI video with appropriate adapters.



C TP function switch — If the receiving device is in the Extron DTP series, set this switch to **DTP**. The TP output consists of HDMI with embedded audio, analog audio, RS-232 and IR, and remote power. The switcher and receiver can be powered by one 12 VDC power supply connected to either unit.



For an HDBaseT-enabled receiver type, set this switch to **HDBT** position. The TP output consists of HDMI with embedded audio plus RS-232 and IR. The switcher and receiver each requires its own 12 VDC power supply.

ATTENTION:

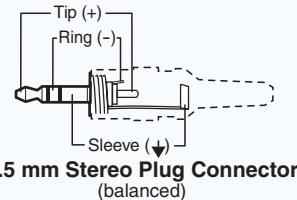
- Position this switch **BEFORE** connecting the appropriate device to the TP connector. Failure to comply can damage the endpoint.
- Positionnez le sélecteur **AVANT** de connecter l'appareil approprié au connecteur TP. Ne pas respecter cette procédure pourrait endommager le point de connexion.

D Audio input port — If desired, plug an analog audio input into the switching transmitter via this stereo mini jack connector. Analog audio can be embedded onto the digital video signal.



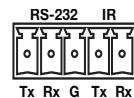
NOTES:

- The analog audio input on this connector is in addition to the digital audio that may be embedded in the HDMI inputs. See the figure at right to identify the connector tip, ring, and sleeve when you are making connections for the switching transmitter from existing audio cables. A mono audio connector consists of the tip and sleeve. A stereo audio connector consists of the tip, ring, and sleeve.
- If you have removed the ground jumpers (see [Disconnecting the Ground](#) on page 30) because of ground potential differences, the DTP T USW 333 cannot extend analog audio. The connected receiver outputs no analog audio.
- The analog audio can be assigned to a specific input or set to be always output (see [Assign analog audio](#) SIS commands on page 18).

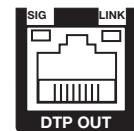


**3.5 mm Stereo Plug Connector
(balanced)**

E Over DTP RS-232 and IR port — Plug a serial RS-232 signal, a modulated IR signal, or both into this 3.5 mm, 5-pole captive screw connector (see [figure 2](#) on page 5) for bidirectional RS-232 and IR communication (see [IR and RS-232 connector wiring](#) on page 11 to wire the connector).



F DTP Output RJ-45 port — Plug one end of a STP cable to this RJ-45 female connector on the switching transmitter (see figure 2). Plug the opposite end of this cable into the DTP Input RJ-45 connector on a compatible receiver (see [STP cable termination and recommendations](#) on the next page to properly wire the RJ-45 connector and for detailed [NOTES](#) on page 8).

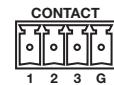
**ATTENTION:**

- Do not connect this device to a telecommunications or computer data network.
- Ne connectez pas ces appareils à des données informatiques ou à un réseau de télécommunications.

Signal LED — Lights when the unit is outputting a TMDS clock signal on the DTP output.

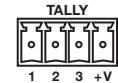
Link LED — Indicates a valid link is established between the units.

G Remote Contact port — If desired, for contact closure control, plug a locally-constructed contact closure device into this 3.5 mm, 4-pole captive screw port (see figure 2). Momentarily short the pin for the desired input (1, 2, or 3) to G to select that input. To force an input to be always selected, leave the short in place (see [Contact Closure Control](#) on page 15).

**NOTES:**

- Contact closure control overrides front panel input selections.
- For contact closure control, auto switch mode must be off (see [Selecting the switch mode](#) on page 14).

H **Remote Tally port** — If desired, to remotely identify the currently selected input, plug a locally-constructed device into this 3.5 mm, 4-pole captive screw connector (see **figure 2** on page 5). Connect the power wire for the device into the +V pin and connect the ground wire for each indicator into the corresponding tally out pin, 1, 2, or 3.



When an input is selected, by either contact closure of front panel selection or SIS, the corresponding tally out pin shorts to ground, closing the circuit and lighting the connected indicator (LED).

I **Remote RS-232 port** — Plug a serial RS-232 device into the switching transmitter via this 3.5 mm, 3-pole captive screw connector for remote control of the switching transmitter (see **IR and RS-232 connector wiring** on page 11 to wire the connector).



J **Reset button** — The Reset button initiates two levels of reset of the switcher. For the different reset levels, press and **hold** the button while the switcher is running or while you power up the switcher (see **Reset** on page 14 for details).



K **Power connector** — Plug the included external 12 VDC power supply into either this 2-pole connector (see **Power supply wiring** on page 9 to wire the connector) **or** the power input connector on the receiver (see the receiver user guide on the Extron website www.extron.com).

NOTES:

- The power supply included with the switching transmitter can normally power both units.
- If you have removed the ground jumpers (see **Disconnecting the Ground** on page 30) because of ground potential differences, one unit of the pair **cannot** remotely power the other unit. Each unit **requires** a local power supply.

Connector and Cable Details

STP cable termination and recommendations

Figure 3 details the **TIA/EIA T 568B** wiring standard. Use this standard to terminate the DTP cable with RJ-45 connectors.

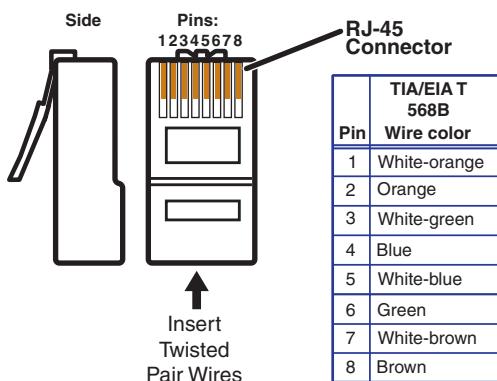


Figure 3. STP Cable Termination

ATTENTION:

- Do **not** use Extron UTP23SF-4 Enhanced Skew-Free AV UTP cable or STP201 cable to link the switching transmitter and receiver. The DTP T USW 333 does not work properly with these cables.
- N'utilisez pas le câble AV Skew-Free UTP version améliorée UTP23SF d'Extron ou le câble STP201 pour relier les produits XTP avec les émetteurs ou les récepteurs DTP.

Supported cables

The DTP T USW 333 is compatible with shielded twisted pair (STP) and unshielded twisted pair (U/UTP) cable. However, Extron strongly recommends that you use STP cable to achieve best performance.

Cable recommendations

Extron recommends using the following practices to achieve full transmission distances up to 330 feet (100 meters) and reduce transmission errors.

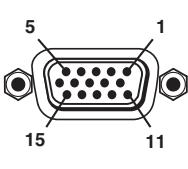
- Use the following Extron XTP DTP 24 STP cables and DTP 24 connectors for the best performance:
 - **XTP DTP 24/1000** Non-Plenum 1000 feet (305 meters) spool 22-236-03
 - **XTP DTP 24P/1000** Plenum 1000 feet (305 meters) spool 22-235-03
 - **XTP DTP 24 Plug** Package of 10 101-005-02
- If not using XTP DTP 24 cable, at a minimum, Extron recommends 24 AWG, solid conductor, STP cable with a minimum bandwidth of 400 MHz.
- Terminate cables with shielded connectors to the TIA/EIA-T568B standard.
- Use no more than two pass-through points, which may include patch points, punch down connectors, couplers, and power injectors. If these pass-through points are required, use Catagory 6 or 6a shielded couplers and punch down connectors.

NOTE: When using STP cable in bundles or conduits, consider the following:

- Do not exceed 40% fill capacity in conduits.
- Do not comb the cable for the first 20 meters, where cables are straightened, aligned, and secured in tight bundles.
- Loosely place cables and limit the use of tie wraps or hook-and-loop fasteners.
- Separate twisted pair cables from AC power cables.

VGA connector wiring

The 15-pin HD (VGA) universal analog input ports accept RGB (RGBHV, RGBS, RGsB) and component video. Figure 4 shows the pinouts for each format type on the connector.



Pin	RGBHV	RGBS	Component	Pin	RGBHV	RGBS	Component
1	Red	Red	R-Y	9	NC	NC	NC
2	Green	Green	Y	10	Ground	Ground	NC
3	Blue	Blue	B-Y	11	NC	NC	NC
4, 5	NC	NC	NC	12	NC	NC	NC
6	Red return	Red return	R-Y return	13	H sync	C sync	NC
7	Green return	Green return	Y return	14	V sync	NC	NC
8	Blue return	Blue return	B-Y return	15	NC	NC	NC

Figure 4. VGA Connector

Power supply wiring

NOTES:

- The power supply included with the switching transmitter can normally power both units.
- If you have removed the ground jumpers (see **Disconnecting the Ground** on page 30) because of ground potential differences, one unit of the pair cannot remotely power the other unit. Each unit **requires** a local power supply.

Figure 5. shows how to wire the connector. Use the supplied tie-wrap to strap the power cord to the extended tail of the connector.

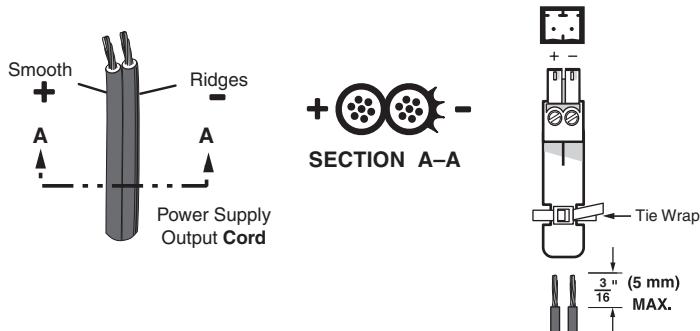


Figure 5. Power Connector Wiring

CAUTIONS:**ATTENTION :**

- The wires must be kept separate while the power supply is plugged in. Remove power before wiring.
- Les deux cordons d'alimentation doivent être tenus à l'écart l'un de l'autre quand l'alimentation est branchée.
- The length of exposed wires is important. The ideal length is 3/16 inch (5 mm).
 - Any longer and the exposed wires may touch, causing a short circuit between them.
 - Any shorter and the wires can be easily pulled out even if tightly fastened by the captive screws.
- La longueur des câbles exposés est importante. La longueur idéale est de 5 mm (3/16 inches).
 - S'ils sont un peu plus longs, les câbles exposés pourraient se toucher et provoquer un court circuit.
 - S'ils sont un peu plus courts, ils pourraient sortir, même s'ils sont attachés par les vis captives.
- Do not tin the power supply leads before installing them in the connector. Tinned wires are not as secure in the connector and could be pulled out.
- Ne pas étamer les conducteurs avant de les insérer dans le connecteur. Les câbles étamés ne sont pas aussi bien fixés dans le connecteur et pourraient être retirés.

ATTENTION:

- This product is intended to be supplied by a UL Listed power source marked "Class 2" or "LPS," rated 12 VDC, 1.0 A minimum. Always use a power supply supplied by or specified by Extron. Use of an unauthorized power supply voids all regulatory compliance certification and may cause damage to the supply and the end product.
- Ce produit est destiné à une utilisation avec une source d'alimentation listée UL avec l'appellation « Classe 2 » ou « LPS » et normée 12 Vcc, 1,0 A minimum. Utilisez toujours une source d'alimentation fournie ou recommandée par Extron. L'utilisation d'une source d'alimentation non autorisée annule toute conformité réglementaire et peut endommager la source d'alimentation ainsi que le produit final.
- Unless otherwise stated, the AC/DC adapters are not suitable for use in air handling spaces or in wall cavities.
- Sauf mention contraire, les adaptateurs AC/DC ne sont pas appropriés pour une utilisation dans les espaces d'aération ou dans les cavités murales.
- The installation must always be in accordance with the applicable provisions of National Electrical Code ANSI/NFPA 70, article 725 and the Canadian Electrical Code part 1, section 16. The power supply shall not be permanently fixed to a building structure or similar structure.
- Cette installation doit toujours être en accord avec les mesures qui s'applique au National Electrical Code ANSI/NFPA 70, article 725, et au Canadian Electrical Code, partie 1, section 16. La source d'alimentation ne devra pas être fixée de façon permanente à une structure de bâtiment ou à une structure similaire.

ATTENTION:

- Power supply voltage polarity is critical. Incorrect voltage polarity can damage the power supply and the unit. The ridges on the side of the cord (see **figure 5** on page 9) identify the power cord negative lead.
- La polarité de la source d'alimentation est primordiale. Une polarité incorrecte pourrait endommager la source d'alimentation et l'unité. Les stries sur le côté du cordon (voir **l'illustration 5** sur la page 9) permettent de repérer le pôle négatif du cordon d'alimentation.

To verify the polarity before connection, plug in the power supply with no load and check the output with a voltmeter.

IR and RS-232 connector wiring

Figure 6 shows how to wire the Remote RS-232, Over DTP RS-232 and IR connectors.

The RS-232 and IR connectors share the ground pole and the data from both can be transmitted simultaneously.

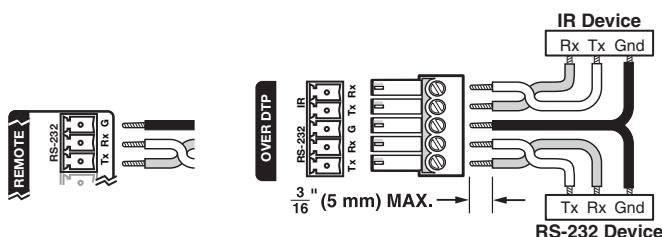


Figure 6. IR and RS-232 Connectors Wiring

NOTES:

- The IR Tx and Rx line pair and the RS-232 Tx and Rx line pairs must each cross once between their connectors and the source or destination.
- The length and preparation of exposed wires is important (see the second and third power connector **CAUTIONS** on the previous page for details).

Front Panel Configuration Port

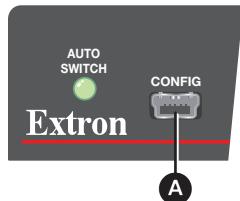


Figure 7. Front Panel Configuration (Config) Port

- ① **Configuration port** — This USB mini-B port serves a similar communications function as the rear panel Remote RS-232 port.

NOTE: A front panel configuration port connection and a rear panel Remote RS-232 port connection can both be active at the same time. If commands are sent simultaneously to both, the command that reaches the processor first is handled first.

Operation

Controls and Indications

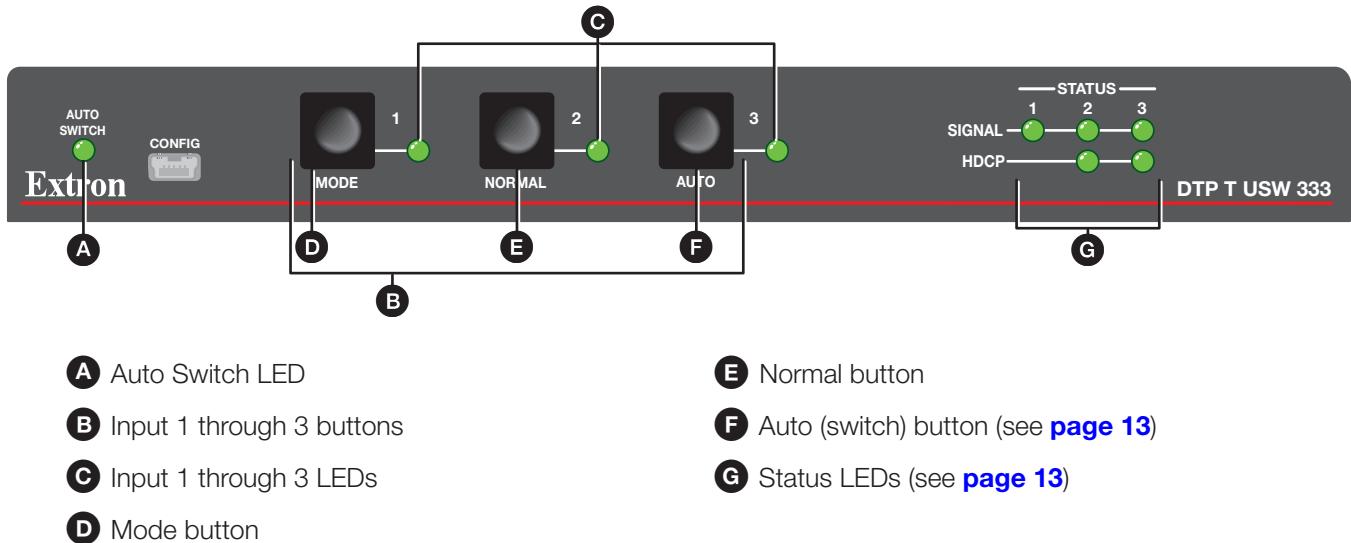


Figure 8. DTP T USW 333 Front Panel Controls and Indicators

Auto Switch mode indicator

- A Auto Switch LED** — see [Selecting the switch mode](#) on page 14.

Input selection controls and indicators

- B Input 1 through 3 buttons** — Each Input button selects the associated input for output (see [Switching inputs](#) on page 13).

The Input buttons are also used to toggle auto-input switching mode on and off (see “Auto-input switching mode controls,” below).

- C Input 1 through 3 LEDs** — The input LEDs identify the selected input.

Auto-input switching mode controls

The switcher supports auto-input switching mode. When auto-input switching mode is enabled, the switcher continuously monitors all inputs and automatically switches to the highest-numbered input with video sync pulses present. If video is absent from all inputs, input 1 is selected.

- D Mode button** — The **Mode** button is used with the **Normal** button or the **Auto** button to select the switching mode (see [Selecting the switch mode](#)).

This button is a secondary function of the Input 1 button.

- E Normal button** — The **Normal** button is used with the **Mode** button to select normal mode (see [Selecting the switch mode](#)).

This button is a secondary function of the Input 2 button.

When you change from auto-input switching to normal (manual) mode, the last input selected in auto-input switching mode remains selected until you manually select a different input.

F Auto (switch) button — The **Auto** button (see [figure 8](#) on the previous page) is used with the **Mode** button to select auto-input switching mode (see [Selecting the switch mode](#)).

This button is a secondary function of the Input 3 button.

Status LEDs

G Status LEDs —

Signal LEDs (1 through 3) — Indicates that the switcher detects horizontal sync (Signal LED 1) or TMDS clock (Signal LED 2 and Signal LED 3) on the associated input.

HDCP LEDs (2 and 3) — Indicates that the input signal is HDCP-encrypted.

Front Panel Operations

The following paragraphs detail the power up process and provide sample procedures for switching inputs, changing between normal and auto-input switching mode, and toggling executive mode on and off.

Power

Power is automatically applied when the power cord is connected to an AC source. When AC power is applied, the switcher performs a self-test that blinks the front panel LEDs during the test. An error-free power up self-test sequence leaves the Auto Switch and Input LEDs on or off in the same configuration as they were when power was last removed.

If an error occurs during the self-test, the switcher locks up and will not operate. If your switcher locks up on power-up, call the Extron S3 Sales & Technical Support Hotline. See the contact numbers on the [last page](#) of this guide for the Extron office nearest you.

Plug in all system components and turn on the input devices (such as Blu-Ray players and computers) and the output devices. Set the input devices to output video using the operating instructions of that device. Select an input. The image should appear on the screen. If no image appears, see [Troubleshooting — If No Image Appears](#) on page 14.

Switching inputs

Select an input for transmission to the receiver using the front panel buttons as follows:

1. Select the desired input by pressing the associated input button (see [figure 9](#)).

Press the button.
The LED lights **green**.

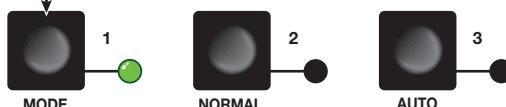


Figure 9. Selecting an Input

2. Observe that the LED for the selected input lights.

NOTE: The switcher must be in normal (manual) mode.

An input can also be selected using an RS-232 or USB device or a contact closure device (see [Remote Control](#), beginning on page 15).

Selecting the switch mode

NOTE: In the auto-input switching mode that is available from the front panel, the switcher selects the highest numbered input with a sync signal present. See the **Front panel mode** SIS commands on page 18 for an auto-input switching low mode, which selects the lowest numbered input.

Turn auto-input switching mode on and off as follows:

1. Press and **hold** the **Mode** (Input 1) button and the button for the desired mode for approximately 5 seconds (see figure 10):

Auto (Input 3) — The Auto Switch LED lights.

Normal (Input 2) — The Auto Switch Active LED goes off.

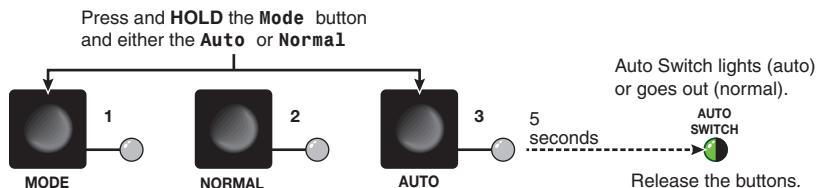


Figure 10. Selecting a Mode

- 2.** Release the buttons.

Front panel security lockout (Executive mode)

The switcher has a front panel lock feature that locks the front panel. If you try to make front panel input selections when the panel is locked, all front panel LEDs blink three times.

Toggle the front panel lock on and off as follows:

1. Push and **hold** the **Input 1**, **Input 2**, and **Input 3** buttons simultaneously for 5 seconds.
All front panel LEDs blink three times.
 2. Release the buttons.

When the front panel is locked, contact closure and RS-232 control are still available.

Reset

Use the recessed rear panel **Reset** button to initiate reset as follows:

Reset to default settings — Press and hold the **Reset** button (see **item J** on page 7) for approximately 6 seconds. All front panel LEDs cycle. Release the button. This reset is the equivalent of issuing the **Reset** SIS command (**Esc**XXXX \leftarrow , see page 20).

Troubleshooting – If No Image Appears

1. Ensure that all devices are plugged in and powered on. The switcher is receiving power if one of the input LEDs is lit.
 2. Ensure an active input is selected on the switcher or that the switcher is in auto-input switching mode.
 3. Ensure that the proper signal format is supplied.
 4. Check the cabling and make corrections as necessary.
 5. Call the Extron S3 Sales & Technical Support Hotline if necessary. See the contact numbers on the **last page** of this guide for the Extron office nearest you.

Remote Control

This section includes:

- [Contact Closure Control](#)
- [Simple Instruction Set Control](#)
- [Product Configuration Software](#)
- [Downloading and Updating the Firmware](#)

The DTP T USW 333 switcher can be remotely controlled via its rear panel Remote RS-232 port, its front panel configuration (USB) port, and its rear panel Remote Contact port. Remote control devices can be:

- A host device such as a computer or control system and the Extron Simple Instruction Set
- A contact closure device such as an Extron KP 6 Keypad Control or a video cable

Contact Closure Control

The rear panel Remote Contact port (see [item G](#) on page 6) provides a way to select an input to the switcher using a remote contact closure device. The contact closure pin assignments are shown on page 4.

NOTE: The switcher must be in normal (manual) mode (see [item E](#) on page 12).

To select a different input number using a contact closure device, momentarily short the pin for the desired input number to ground. To force one of the inputs to be always selected, leave the short to ground in place. The short overrides front panel input selections.

Simple Instruction Set Control

The DTP T USW 333 switching transmitter can be remotely controlled using SIS commands from a host device such as a computer or control system via its rear panel Remote RS-232 port (see **Item 1** on page 7) or front panel configuration (USB) port (see **Item 4** in figure 7 on page 11).

The default serial port protocol of the port is as follows:

- 9600 baud
- No parity
- 8-bit
- No flow control
- 1 stop bit

Host-to-Switcher Communications

SIS commands consist of one or more characters per field. No special characters are required to begin or end a command character sequence. When a command is valid, the switcher executes the command and sends a response to the host device. All responses from the switcher to the host end with a carriage return and a line feed (CR/LF = ↴), which signals the end of the response character string. A string is one or more characters.

Switcher-Initiated Messages

When a local event occurs, such as a front panel operation, loss or restoration of an input signal, or an error condition, the switcher responds by sending a message to the host. The switcher-initiated messages are listed below:

© Copyright 20yy, Extron Electronics DTP T USW 333, Vx.xx, 60-nnnn-nn ↴

The switcher issues the copyright message when it first powers on. Vx.xx is the firmware version number and 60-nnnn-nn is the part number.

Inn All ↴

The switcher also sends the Inn message whenever the selected input is changed. n is the input number. A Ø in the n field indicates no input is selected.

Error responses

When the switcher receives a valid SIS command, it executes the command and sends a response to the host device. If the switcher is unable to execute the command because the command is invalid or it contains invalid parameters, the switcher returns an error response to the host. The error response codes are:

- E01 — Invalid input channel number (out of range)
- E06 — Invalid channel change
- E10 — Invalid command
- E13 — Invalid parameter

Timeout

Pauses of 10 seconds or longer between command ASCII characters result in a timeout. The command operation is aborted with no other indication.

Using the Command and Response Table

The **command and response table** begins on the next page. Symbols are used throughout the table to represent variables in the command and response fields. Command and response examples are shown throughout the table. The ASCII to HEX conversion table below is for use with the command and response table.

ASCII to Hex Conversion Table										Esc	1B	CR	ØD	LF	ØA
Space →	20	!	21	“	22	#	23	\$	24	%	25	&	26	‘	27
(28)	29	*	2A	+	2B	,	2C	-	2D	•	2E	/	2F
Ø	30	1	31	2	32	3	33	4	34	5	35	6	36	7	37
8	38	9	39	:	3A	;	3B	<	3C	=	3D	>	3E	?	3F
@	40	A	41	B	42	C	43	D	44	E	45	F	46	G	47
H	48	I	49	J	4A	K	4B	L	4C	M	4D	N	4E	O	4F
P	50	Q	51	R	52	S	53	T	54	U	55	V	56	W	57
X	58	Y	59	Z	5A	[5B	\	5C]	5D	^	5E	5F	
`	60	a	61	b	62	c	63	d	64	e	65	f	66	g	67
h	68	i	69	j	6A	k	6B	l	6C	m	6D	n	6E	o	6F
p	70	q	71	r	72	s	73	t	74	u	75	v	76	w	77
x	78	y	79	z	7A	{	7B		7C	}	7D	~	7E	DEL	7F

Symbol definitions

- ← = Carriage return/line feed
 - ↖ = Carriage return (no line feed)
 - | = Pipe (can be used interchangeably with the ↖ character)
 - = space
 - [Esc] = Escape key
 - W = Can be used interchangeably with the [Esc] character
 - X1 = Input number Ø or 1 through 3 (Ø = no input for switching command or always output for audio assignment)
 - X2 = Switch mode Ø = Manual (**default**) 2 = Auto-input switching low
1 = Auto-input switching high

NOTE: Auto-input switch low ($\text{X2} = 2$) is not available from the front panel.

- | | | | |
|------------|-------------------------------------|---|---|
| X3 | = Status | \emptyset = Off, disabled, or not detected | 1 = On, enable, or detected |
| X4 | = HDMI input | 2 or 3 | |
| X5 | = Input HDCP status | \emptyset = No source is detected
1 = Source is detected with HDCP
2 = Source detected without HDCP | |
| X6 | = Output HDCP status | \emptyset = No sink is detected
1 = Sink is detected with HDCP
2 = Sink is detected without HDCP | |
| X7 | = EDID | See table 1 on page 19. | |
| X8 | = User EDID location | 66, 67, or 68 | |
| X9 | = Raw EDID data | 128 or 256 bytes of hexadecimal data | |
| X10 | = Resolution and rate in plain text | Example: 1920x1200@60Hz | |
| X12 | = Switch position | \emptyset = DTP | 1 = HDBT |
| X13 | = Switcher name | A text string of up to 24 alphanumeric characters and minus sign/hyphen (-).
No blank or space characters are permitted as part of a name. The first character must be a letter, and the last character must not be a minus sign/hyphen. | |
| X14 | = Embed audio | \emptyset = Embedded digital audio | 1 = Analog audio input
2 = Auto select
Embedded digital audio takes priority. |

NOTE: VGA input only has option Ø and 1.

- X15** = Firmware version number to second decimal place (*x.xx*)
X16 = Verbose mode Ø = Clear/none 2 = Tagged responses for queries
 1 = Verbose mode (**default**) 3 = Verbose mode and tagged for queries
X17 = Configure tally pin when enabled

Command and Response Table for SIS Commands

Command Function	SIS Command (Host to Unit)	Response (Unit to Host)	Additional description
Select and view input			
Select an input	[X1]!	In[X1]*All↔	Select input [X1] to transmit to the connected receiver.
Example:	1!	In1*All↔	Select input 1.
View input selection	!	[X1]↔	Input [X1] is selected.
Front panel mode			
Set normal switch mode	[Esc]0AUSW↔	Ausw0↔	Set switch mode to normal. Default .
Set auto switch mode high	[Esc]1AUSW↔	Ausw1↔	Set switch mode to auto (high). The switcher automatically selects the highest-numbered input with a signal present.
Set auto switch mode low	[Esc]2AUSW↔	Ausw2↔	Set switch mode to auto (low). The switcher automatically selects the lowest-numbered input with a signal present.
View front panel switch mode	[Esc]AUSW↔	[X2]↔	
Assign analog audio input to specific video input or always output audio			
Always output analog audio	[Esc]0AFLW↔	Aflw0↔	Analog audio is output regardless of input selection. Default .
Assign (lock) analog audio to a specific input	[Esc][X1]AFLW↔	Aflw[X1]↔	Assign analog audio to input [X1].
View audio assignment	[Esc]AFLW↔	[X1]↔	
Input signal status			
Request status of all inputs and the output	[Esc]0LS↔	[X3] ¹ *[X3] ² *[X3] ³ *[X3] ⁰ ↔	[X3] ¹ through [X3] ³ are the signal status of inputs 1 through 3. [X3] ⁰ is the output signal status.
		Sig[X3] ¹ *[X3] ² *[X3] ³ *[X3] ⁰ ↔	Verbose mode 2 and 3.
HDCP status			
View the HDCP status of an HDMI input	[Esc]I[X4]HDCP↔	[X5]↔ HdcpI[X4]*[X5]↔	Verbose mode 2 and 3.
View the HDCP status of both HDMI inputs	[Esc]IHDCP↔	[X5] ² *[X5] ³ ↔ HdcpI[X5] ² *[X5] ³ ↔	Verbose mode 2 and 3.
View the output HDCP status	[Esc]0HDCP↔	[X6]↔ Hdcp0[X6]↔	Verbose mode 2 and 3.
HDCP Authorized device			
Set HDMI input to HDCP authorized	[Esc]E[X4]*1HDCP↔	HdcpE[X4]*1↔	1 = Authorized, detected. Default .
Set HDMI input to HDCP not authorized	[Esc]E[X4]*0HDCP↔	HdcpE[X4]*0↔	
Set HDCP authorization, both HDMI inputs	[Esc]E[X3]HDCP↔	HdcpE[X3]↔	
View HDCP authorized status	[Esc]EHDCP↔	[X3] ² *[X3] ³ ↔ HdcpE[X3] ² *[X3] ³ ↔	Status of input 2 and input 3. Verbose mode 2 and 3.

NOTE: [X1] = Input number

Ø or 1 through 3 (Ø = no input for switching command or always output for audio assignment)

[X2] = Switch mode

Ø = Manual (**default**)

1 = Auto-input switching high

2 = Auto-input switching low

[X3] = Status

Ø = Not detected, authorized

1 = Detected, authorized

[X4] = HDMI input

2 or 3

[X5] = Input HDCP status

Ø = No source detected

1 = Source detected with HDCP

2 = Source detected without HDCP

[X6] = Output HDCP status

Ø = No sink detected

1 = Sink detected with HDCP

2 = Sink detected without HDCP

Command and Response Table for SIS Commands (continued)

Command Function	SIS Command (Host to Unit)	Response (Unit to Host)	Additional description
EDID Minder			
Assign EDID to an input	<code>EscA[X1]*[X7]EDID←</code>	<code>EdidA[X1]*[X7]←</code>	Defaults: 03 and 50.
Save the EDID of the connected display to a user location	<code>EscS[X8]EDID←</code>	<code>Edids[X8]←</code>	Save EDID of display connected to the output to the user store slot 66, 67, or 68.
View the EDID assignment	<code>EscA[X1]EDID←</code>	<code>[X7]←</code>	
View raw EDID data	<code>EscR[X1]EDID←</code>	<code>[X9]←</code>	Read data as text from the EDID assigned and used on input [X1].
View EDID native resolution	<code>EscN[X1]EDID←</code>	<code>[X10]←</code>	Read out native resolution and refresh rate from the EDID assigned to the specified input in plain text. Example: 1920x1200 @60.00Hz

Table 1. EDID Values

[X7]	Value	[X7]	Value	[X7]	Value	[X7]	Value
VGA – PC values							
01	800x600 @ 60 Hz	05	1280x800 @ 60 Hz	09	1400x1050 @ 60 Hz	13	1680x1050 @ 60 Hz
02	1024x768 @ 60 Hz	06	1280x1024 @ 60 Hz	10	1440x900 @ 60 Hz	14	1920x1080 @ 60 Hz
03*	1280x720 @ 60 Hz	07	1360x768 @ 60 Hz	11	1600x900 @ 60 Hz	15	1920x1200 @ 60 Hz
04	1280x768 @ 60 Hz	08	1366x768 @ 60 Hz	12	1600x1200 @ 60 Hz	16	2048x1080 @ 60 Hz
DVI – PC values							
17	800x600 @ 60 Hz	21	1280x800 @ 60 Hz	25	1400x1050 @ 60 Hz	29	1680x1050 @ 60 Hz
18	1024x768 @ 60 Hz	22	1280x1024 @ 60 Hz	26	1440x900 @ 60 Hz	30	1920x1080 @ 60 Hz
19	1280x720 @ 60 Hz	23	1360x768 @ 60 Hz	27	1600x900 @ 60 Hz	31	1920x1200 @ 60 Hz
20	1280x768 @ 60 Hz	24	1366x768 @ 60 Hz	28	1600x1200 @ 60 Hz	32	2048x1080 @ 60 Hz
HDMI – PC values, with 2-channel audio							
33	800x600 @ 60 Hz	37	1280x1024 @ 60 Hz	41	1440x900 @ 60 Hz	45	1920x1200 @ 60 Hz
34	1024x768 @ 60 Hz	38	1360x768 @ 60 Hz	42	1600x900 @ 60 Hz	46	2048x1080 @ 60 Hz
35	1280x720 @ 60 Hz	39	1366x768 @ 60 Hz	43	1600x1200 @ 60 Hz		
36	1280x800 @ 60 Hz	40	1400x1050 @ 60 Hz	44	1680x1050 @ 60 Hz		
HDMI – HDTV values, with multi-channel audio							
57	720p @ 50 Hz	59	1080i @ 50 Hz	61	1080p @ 50/25 Hz	63	1080p @ 60/24 Hz
58	720p @ 60 Hz	60	1080i @ 60 Hz	62	1080p @ 50 Hz	64	1080p @ 60 Hz
Output and user locations							
[X8]	Source	[X8]	Source	[X8]	Source	[X8]	Source
65	Output	66	User location 1	67	User location 2		User location 3

* Default for input 1.

† Default for inputs 2 and 3.

NOTE: [X1] = Input number

1 through 3

[X7] = EDID

See table 1, above.

[X8] = User EDID location

66, 67, or 68

[X9] = Raw EDID data

128 or 256 bytes of hexadecimal data

[X10] = Resolution and rate in plain text

Example: 1920x1200@60.00Hz

Command and Response Table for SIS Commands (continued)

Command Function	SIS Command (Host to Unit)	Response (Unit to Host)	Additional description
Front panel security lockout (executive mode)			
Lock front panel	1X	Exe1←	Set lock on.
Unlock front panel	0X	Exe0←	Set lock off. Default .
Read lock status	X	[X3]←	Lock status = [X3].
Audio routing selection			
Set input audio format	[Esc]I[X1]*[X14]AFMT←	Afmt I[X14]←	
View input audio format	[Esc]I[X1]AFMT←	Afmt I[X14]←	Embedded digital takes priority
Video mute			
Mute video	1B	Vmt1←	Output no video signal.
Unmute video	0B	Vmt0←	Output selected video input.
Read video mute	B	[X3]←	Mute status = [X3].
Analog audio mute			
Mute analog audio	1Z	Amt1←	Output no analog audio signal.
Unmute analog audio	0Z	Amt0←	Output analog audio input.
Read analog audio mute	Z	[X3]←	Analog audio mute status = [X3].
Disable (mute) HDMI output embedded audio			
Mute HDMI audio output	[Esc]1AFMT←	Afmt1←	Mute HDMI audio.
Unmute HDMI audio output	[Esc]0AFMT←	Afmt0←	Unmute HDMI audio. Default .
View HDMI audio mute status	[Esc]AFMT←	[X3]←	
TP function switch position			
View switch position	[Esc]01HDBT←	Hdbt01*[X12]←	
NOTE: The "Hdbt01*" portion of response is returned in Verbose mode 2 and 3 only.			
Channel mute (deselect) mode – via contact and tally pins			
Set mode	[Esc][X3]*[X17]MUTM←	Mutm[X3]*[X17]←	Selects 0 channel if reselect input.
View setting	[Esc]MUTM←	[X3]*[X17]←	Via contact closure.
Device name			
Set the unit name	[Esc][X13]CN←	Ipn•[X13]←	Change the name to one of your choosing.
Set unit name to factory default	[Esc]CN←	Ipn•DTP-T-USW-333←	Set name to default.
View unit name	[Esc]CN←	[X15]←	
Reset			
Reset to factory setting	[Esc]ZXXX←	Zpx←	Reset to factory defaults.
NOTE: [X1] = Input number [X2] = Switch mode [X3] = Status [X12] = Switch position [X13] = Switcher name [X14] = Embed audio [X17] = Configure tally pin when enabled			
0 or 1 through 3 (0 = always output for audio assignment) 0 = Manual (default) 1 = Auto-input switching high 2 = Auto-input switching low			
0 = Off or disabled 0 = DTP 1 = On or enabled 1 = HDBT			
A text string of up to 24 alphanumeric characters and minus sign/hyphen (-) 0 = Embedded digital audio 1 = Analog audio input			
2 = Auto select			

Command and Response Table for SIS Commands (continued)

Command Function	SIS Command (Host to Unit)	Response (Unit to Host)	Additional description
Information requests			
Information request	I	In[X1]Vid•In[X1]Aud•Alw[X1]•Ausw[X2]•Vmt[X3]•Amt[X3]←	
Example:	I	In1Vid•In1Aud•Aflw2•Ausw1•Vmt1•Amt0←	
			Input 1 is selected, analog audio is assigned to input 2, the switcher is in auto-input switching (high) mode, video is muted and analog audio is unmuted.
Request part number	N	60-nnnn-nn←	See www.extron.com for part numbers.
Query controller firmware version	Q	X15←	
Example:	Q	1.23←	The factory-installed controller firmware version is 1.23 (sample value only).
Verbose mode			
NOTE: If tagged responses are enabled (modes 2 and 3), all “view” commands return the prefix and the value, just as the “set” commands do. For example, the View front panel switch mode (EscAusw←) command returns “Ausw[X2]←”.			
Set verbose mode	[Esc]X16CV←	Vrb[X16]←	
Read verbose mode	[Esc]CV←	X16←	
NOTE: X1 = Input number X2 = Switch mode X3 = Status X15 = Firmware version number to second decimal place (x.xx) X16 = Verbose mode			
0 or 1 through 3 (0 = always output for audio assignment) 0 = Manual (default) 1 = Auto-input switching high 0 = Not detected 0 = Clear/none 1 = Verbose mode (default)			
2 = Auto-input switching low 1 = Detected 2 = Tagged responses for queries 3 = Verbose mode and tagged for queries			

Product Configuration Software

This section details the Extron Product Configuration Software (PCS), along with the Firmware Loader utility, which provides a way to replace the firmware that is coded on the control board of the switcher without taking the unit out of service. The Windows-based PCS communicates with the switcher via the following port:

- **Front Panel Configuration port** — A standard USB mini-B port (see **item A** on page 11).

Installing the Software

PCS is available on the Extron website. Download and install the program as follows:

1. Go to www.extron.com and click the **Download** tab (see figure 11, **①**).

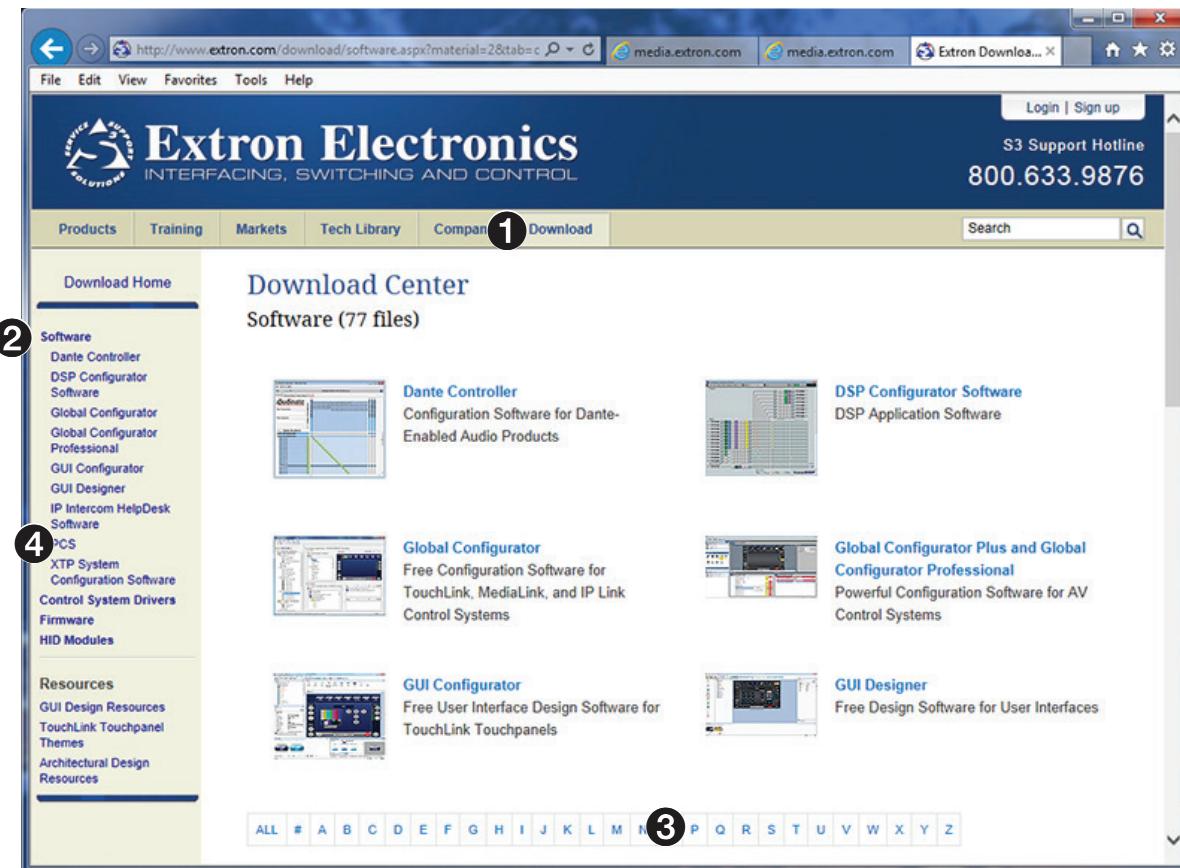


Figure 11. Downloading Software

2. From the left sidebar, click the **Software** link (**②**).
3. At the bottom of the page, click on the **P** link for PCS (**③**).

TIP: If PCS is featured in the left sidebar, click the **PCS** link to go directly to the PCS product page (**④**).



Figure 12. PCS Download Link

4. Locate PCS from the list of available software programs and click **Download** to the right of the name (see figure 12, ①).
5. The **Download Center** dialog box opens (see figure 13).



Figure 13. Download Center Dialog Box

6. Enter the requested personal information (see figure 13, ①).

TIP: Click **Remember Me** to eliminate this step in future downloads.

7. Follow the on-screen instructions. The installation creates the necessary subfolders of C:\Program Files and the necessary groups. It places the appropriate files into the correct group folders:

NOTE: C:\Program Files(x86)\ ... for 64-bit Windows OS.

Product Configuration Software —

- **Folder** — C:\Program Files\Extron\ Extron PCS
- **Group folder** —Extron Electronics\Extron Product Configuration Software
 - **Check for Extron PCS Updates**
 - **Extron PCS Help**
 - **Extron Product Configuration Software**
 - **Uninstall Extron Product Configuration Software**

NOTE: These are default directory paths. Users can choose the directory path they want.

Starting the Program

Start the Extron Product Configuration Software as follows:

1. Click **Start > Programs > Extron Electronics > Extron Product Configuration Software > Extron Product Configuration Software.**

The Product Configuration Software opens to the Device Discovery screen (see figure 14).

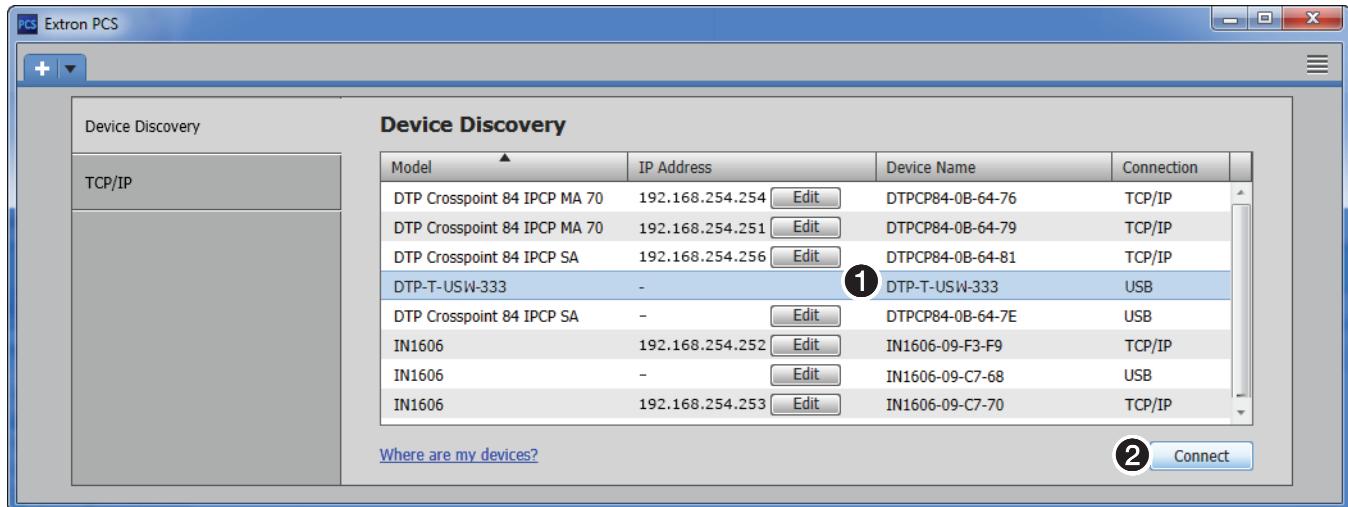


Figure 14. Device Discovery Screen

2. Select your DTP T USW 333 unit (see figure 14, ①) and click **Connect**, (②). The Product Configuration Software opens to the Input/Output Configuration page (see figure 15).

Operate the Product Configuration Software as described in the PCS Help (> **Extron PCS Help**).

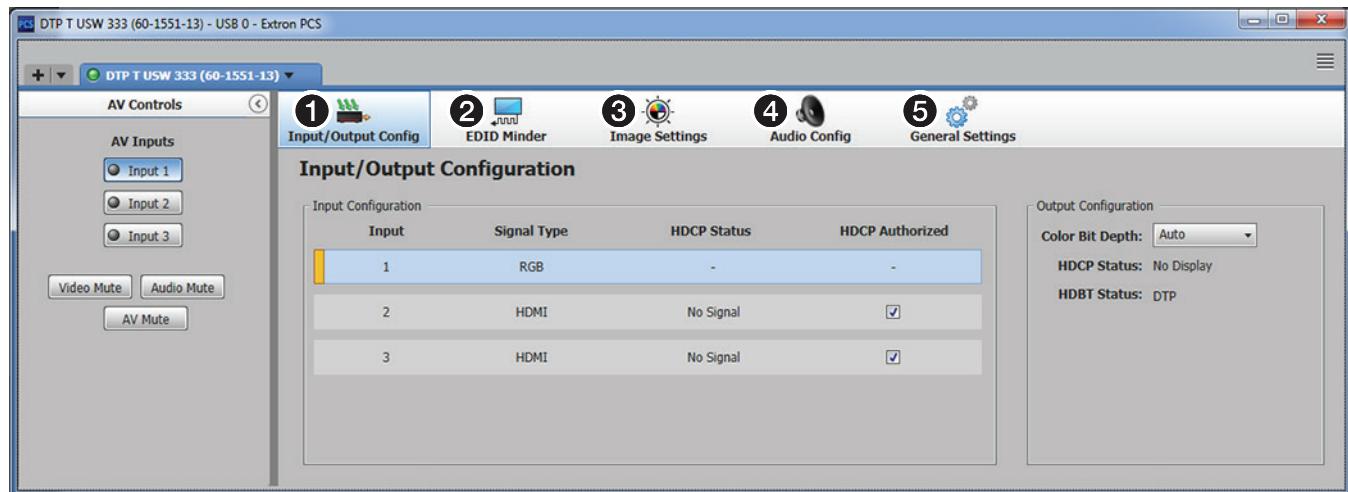


Figure 15. Product Configuration Software

- 1 **Input/Output Config** — Use to apply automatic settings to individual inputs and outputs.
- 2 **EDID Minder** — Use to assign unique EDID to the input or match current output resolutions to the input.
- 3 **Image Settings** — Use to optimize the input signal for the RGB/YUV input.
- 4 **Audio Config** — Use to embed audio and assign audio settings to individual inputs.
- 5 **General Settings** — Use to lock and unlock the front panel, enable mute mode or enable auto switch

Downloading and Updating the Firmware

The Extron Product Configuration Software can call the Firmware Loader utility, which provides a way to replace the firmware that is coded on the control board of the switcher without taking the unit out of service.

NOTE: Upgrading the firmware does not overwrite the current configuration.

Downloading Extron Firmware Loader

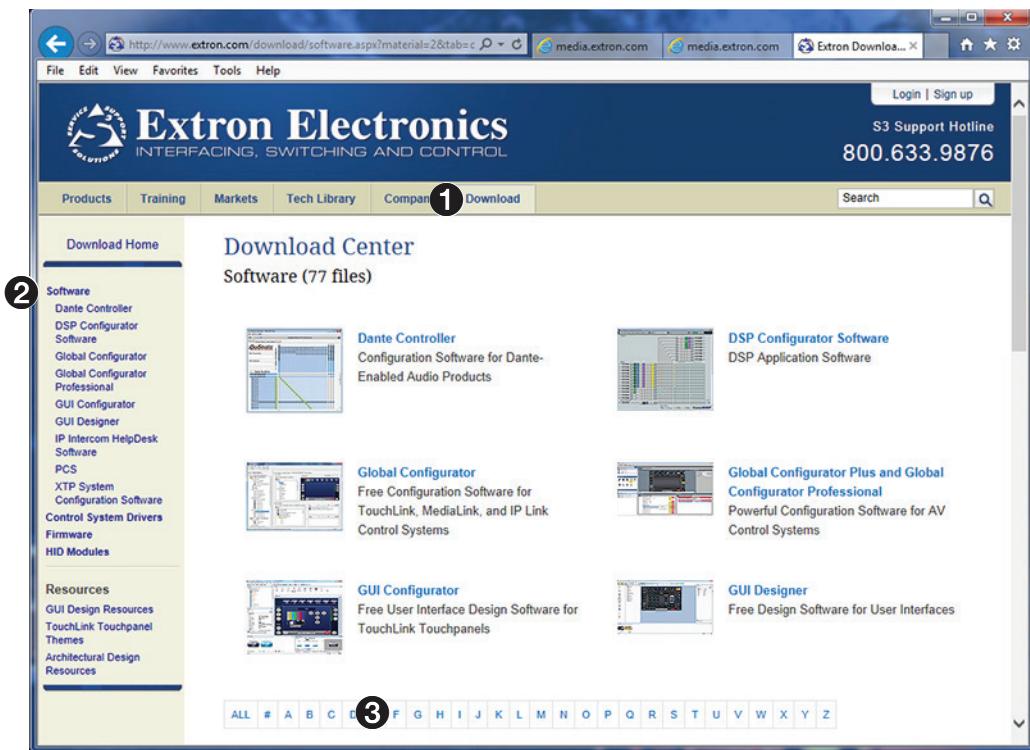


Figure 16. Locating Firmware Loader Software

1. On the Extron [website](#), click on the **Download** tab (see figure 16, ①).
2. On the left sidebar, click on **Software** link (②).
3. On the bottom of the page, click on the **F** link (③).

Description	Part Number	Version	Date	Size	Action
Firmware Loader Extron Firmware Loader is a computer software application that allows you to update Extron products with field-upgradable firmware. The software supports firmware updates to Extron products connected via USB, serial (RS-232), or addressable on your local area network (LAN). ▶ Learn More Release Notes	79-508-01	5.2	Jan. 7, 2015	13.4 MB	④ Download

Figure 17. Firmware Loader

4. Locate the Firmware Loader.
5. Click the **Download** link on the right (see figure 17, ④). Note where the file is saved.

Installing Firmware Loader

- Once Firmware Loader has been downloaded, run the .exe file from the save location. The installation wizard window opens.
- Follow the instructions on the **Installation Wizard** screens to install Firmware Loader on the computer. The installation creates the necessary subfolders of C:\Program Files and the necessary groups. It places the appropriate files into the correct group folders:

Firmware Loader —

- Folder** — C:\Program Files\Extron\FWLoader
- Group folder** — Extron Electronics\Firmware Loader
 - Check for Firmware Loader Updates**
 - Firmware Loader Help**
 - Firmware Loader**
 - Uninstall Firmware Loader**

Downloading Firmware

- On the the Extron [website](#), click on the **Download** tab (see figure 18, ①).
- From the left sidebar, click the **Firmware** link (②).

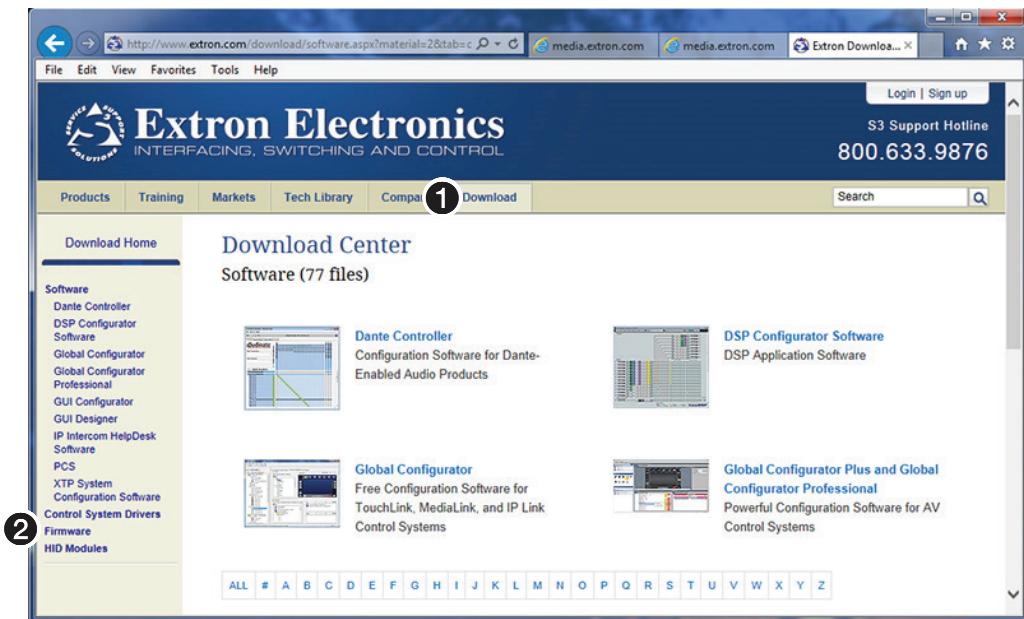


Figure 18. Locate Firmware

Description	Part Number	Version	Date	Size	Action
DTP T USW 233/DTP T USW 333	49-248-50	2.04	Jan. 13, 2015	2.0 MB	1 Download
Release Notes					

Figure 19. Locate Firmware for the DTP T USW 333

- Locate Firmware for the DTP T USW 333 from the list of available firmware and click the **Download** link to the right of the name (see figure 19, ①).
- Click **Run** in the **File Download**. The PC downloads the firmware update from the Extron website and starts the Extron Installation Program to extract the firmware file.

ATTENTION:

- The extension of the firmware file must be .s19. Opening a file with an incorrect extension may cause the device to stop functioning.
- L'extension du fichier firmware doit être .s19. Si un fichier est ouvert avec une mauvaise extension, l'appareil peut arrêter de fonctionner.

NOTES:

- **Note the folder to which the firmware file is saved.** When downloaded from the Extron website, the firmware is placed in a subfolder of:
 - **64-bit Windows OS** — C:\Program Files (x86)\Extron\Firmware.
 - **32-bit Windows OS** — C:\Program Files\Extron\Firmware.
- The original factory-installed firmware is permanently available on the unit. If the attempted firmware upload fails, the unit reverts to the factory-installed firmware.

5. Follow the instructions on the **Installation Wizard** screens to install the Firmware on the computer.

Updating Firmware

Update the unit firmware as follows:

1. Connect the computer to the rear panel Remote RS-232 port (see **item 1** on page 7) or front panel configuration port (see **item A** on page 11) of the switcher.
2. Start the Product Configuration Software and connect to the unit (see **Starting the Program**, starting on page 24).
3. Click **Device Menu** arrow next to the unit name (see figure 20, **①**).

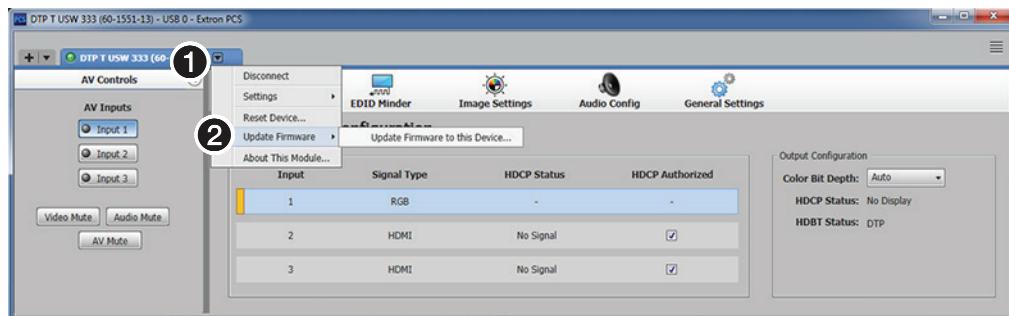


Figure 20. Update Firmware

4. Click **Update firmware** (2).

The software opens a dialog box and warns not to disconnect the cables once the download begins (see figure 21).

5. Click **Continue** (1).

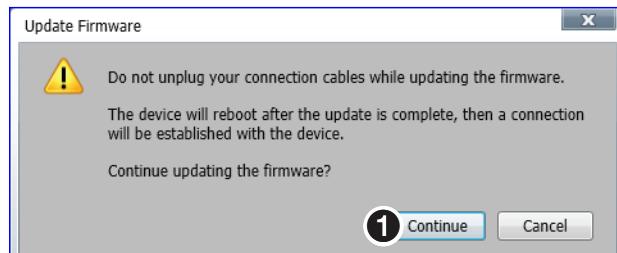


Figure 21. Update Firmware Warning Box

- The Product Configuration Software disconnects itself from the unit and calls the Firmware Loader utility in the background. The Update Firmware dialog box opens.
- Click **Open Firmware File** (see figure 22, ①).

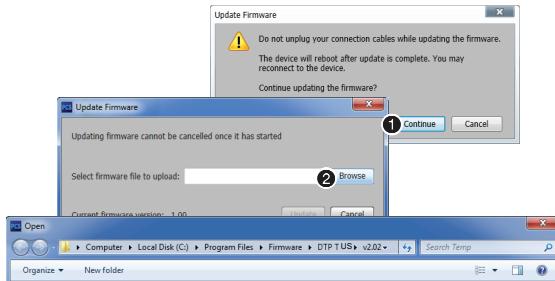


Figure 22. Open Firmware

- The Open Firmware File dialog box opens. Navigate to the saved firmware upgrade file. Select the file (see figure 23, ②) and click **Open** (③).

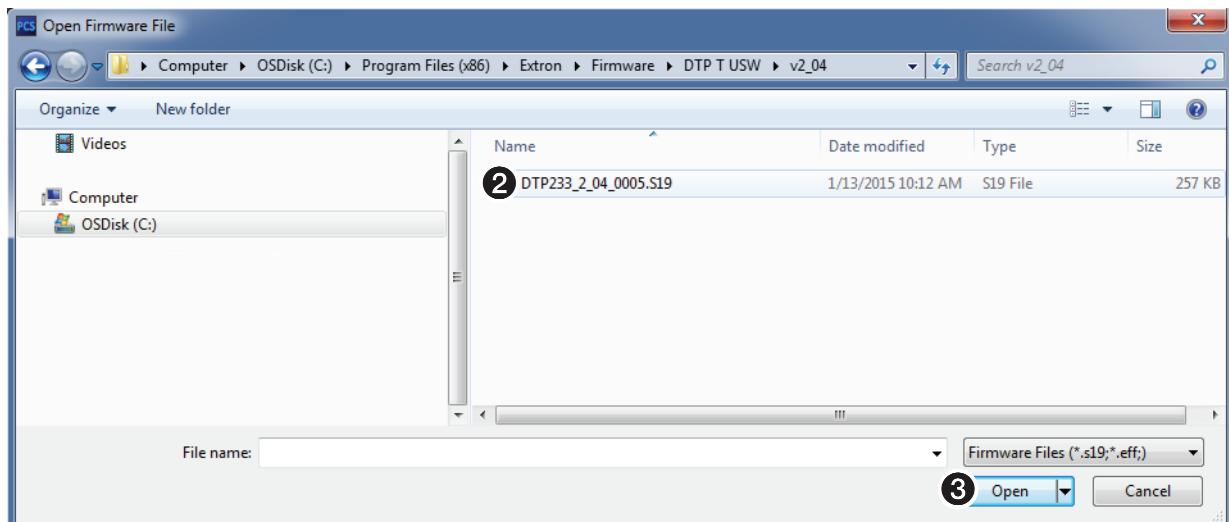


Figure 23. Open Firmware File

- The Update Firmware dialog box returns to the top.
- Click **Update** to continue (see figure 24, ④).

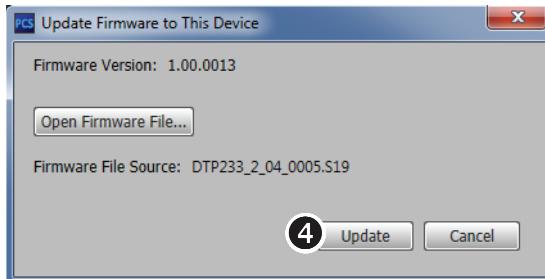
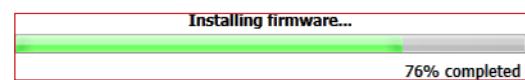


Figure 24. Update Firmware to the Device

The Firmware Loader utility tests the connection, installs the update, and then verifies the firmware.



- At the conclusion of the process, the utility reports **Firmware Upload Complete**.
- Click **Close**. The Product Configuration Software window returns to the top.
 - Reconnect the unit as described in **Starting the Program**, on page 24.

Reference Information

This section provides procedures for mounting the DTP T USW 333 switching transmitter and disconnecting the ground between it and a compatible receiver.

- **Mounting the Switcher**
- **Disconnecting the Ground**

Mounting the Switcher

ATTENTION:

- Installation and service must be performed by authorized personnel only. Avoid ground potential differences between the switching transmitter and receiver installation sites, which can lead to **equipment damage** or a missing or unstable picture. If a potential difference cannot be avoided, remove the ground connection between the units and locally power both units (see **Disconnecting the Ground** on the next page).
- L'installation et l'entretien doivent être effectués par le personnel autorisé uniquement.
Évitez les différences de potentiel de mise à la terre entre les sites d'installation de commutation émetteur récepteur, qui pourraient endommager l'équipement ou rendre l'image invisible ou instable. Si une différence de potentiel ne peut être évitée, enlevez la connexion de mise à la terre entre les unités et alimentez les deux unités localement (voir **Déconnecter la mise à la terre** page 30). .

The 1-inch high, half rack width DTP T USW 333 switching transmitter can be placed on a table, mounted in a rack, or mounted under a desk or table.

Tabletop Use

Affix the included rubber feet to the bottom of the unit and place it in any convenient location.

Mounting Kits

Mount the unit using any optional compatible mounting kit listed on the Extron website (www.extron.com), in accordance with the directions included with the kit. For rack mounting, see **UL Rack-Mounting Guidelines** on the next page.

UL Rack-Mounting Guidelines

The following Underwriters Laboratories (UL) requirements pertain to the installation of the unit into a rack.

- **Elevated operating ambient temperature** — If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. Therefore, consider installing the equipment in an environment compatible with the maximum ambient temperature ($TMA = +122^{\circ}\text{F}, +50^{\circ}\text{C}$) specified by Extron.
- **Reduced air flow** — Installation of the equipment in a rack should be such that the amount of air flow required for safe operation of the equipment is not compromised.
- **Mechanical loading** — Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.
- **Circuit overloading** — Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.
- **Reliable earthing (grounding)** — Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (such as use of power strips).

Disconnecting the Ground

If you cannot resolve a ground potential difference between the switching transmitter and receiver installation sites (as suggested by a missing or unstable picture), remove the ground connection between the units as follows:

NOTE: Once you have removed the ground jumpers, the DTP T USW 333 **cannot** extend analog audio and one unit **cannot** remotely power the other. **No** analog audio is output and the paired **receiver** requires its own dedicated UL Listed power supply.

1. Disconnect any cables and remove the switching transmitter from any rack or other installation option.
2. Remove and retain the screws (nine screws, three on each side and three on top) securing the cover to the switching transmitter. Slide the cover forward slightly and lift it off the unit (see figure 25 below).

TIP: Be careful not to bend the electrical contact “legs” of the button and LED assemblies on the circuit board. If the buttons or LEDs are misaligned with the holes in the cover, it may be difficult to reassemble the switcher.

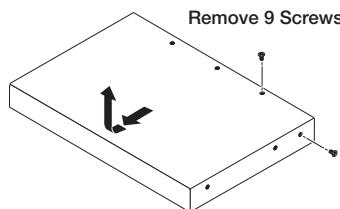


Figure 25. Opening the Switching Transmitter

3. Locate and **lift off** jumpers JMP1 and JMP2 (see **figure 26** on the next page).

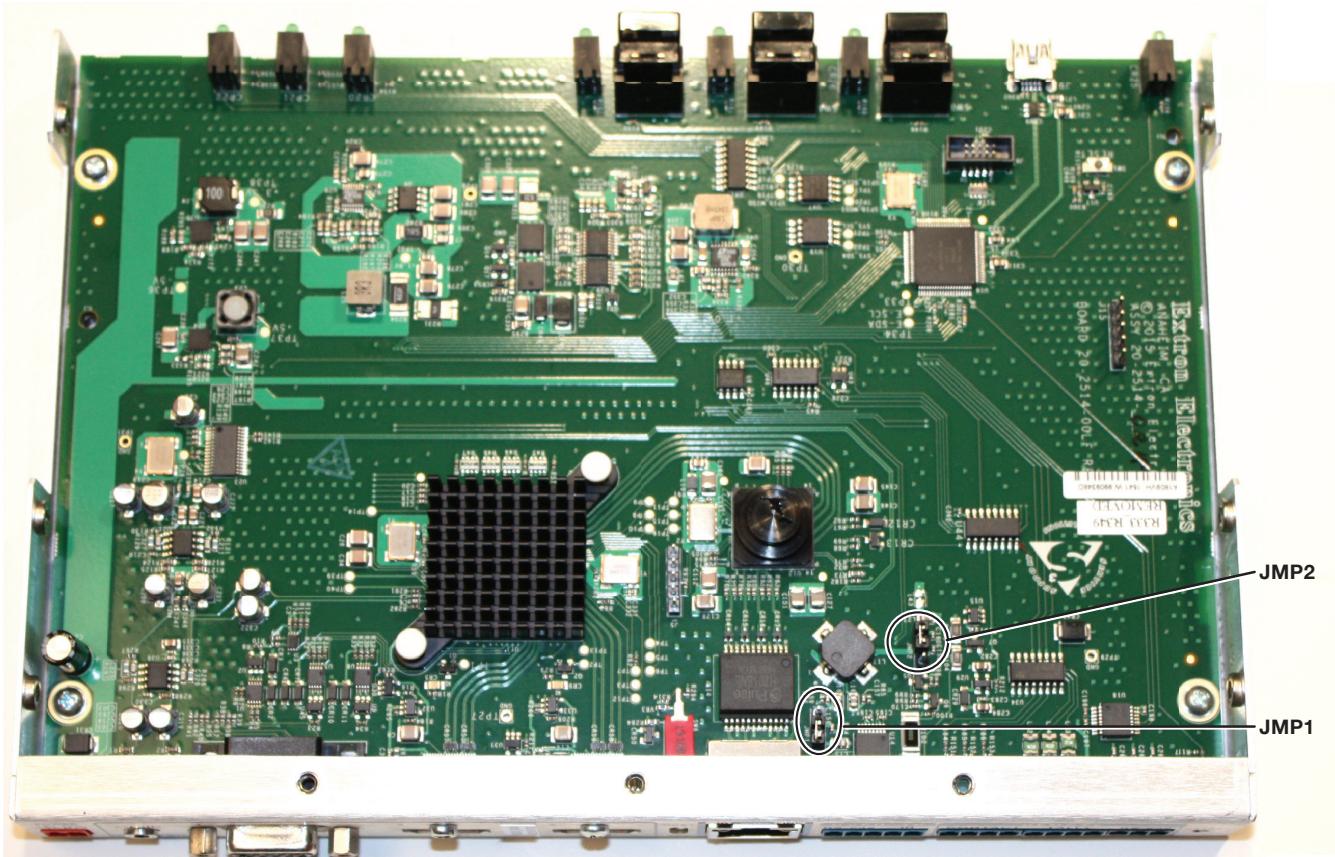


Figure 26. Jumper Locations

4. Reinstall the switcher cover, securing it in place with the screws removed in step 2.
5. Reinstall the switcher in the rack or other installation option.
6. **If you are using shielded cable**, disconnect the cable shield from the connector at either end of the cable.
7. See the manual for the applicable receiver available at www.extron.com, and remove the ground jumpers in the receiver.
8. Obtain a second 12 VDC power supply (one supply is provided with the switching transmitter and normally powers both units), and locally power both units (see **Power supply wiring** on page 9).

ATTENTION:

- This product is intended to be supplied by a UL Listed power source marked "Class 2" or "LPS," rated 12 VDC, 1.0 A minimum. Always use a power supply supplied by or specified by Extron. Use of an unauthorized power supply voids all regulatory compliance certification and may cause damage to the supply and the end product.
- Ce produit est destiné à une utilisation avec une source d'alimentation listée UL avec l'appellation « Classe 2 » ou « LPS » et normée 12 Vcc, 1,0 A minimum. Utilisez toujours une source d'alimentation fournie ou recommandée par Extron. L'utilisation d'une source d'alimentation non autorisée annule toute conformité réglementaire et peut endommager la source d'alimentation ainsi que le produit final.

Extron Warranty

Extron Electronics warrants this product against defects in materials and workmanship for a period of three years from the date of purchase. In the event of malfunction during the warranty period attributable directly to faulty workmanship and/or materials, Extron Electronics will, at its option, repair or replace said products or components, to whatever extent it shall deem necessary to restore said product to proper operating condition, provided that it is returned within the warranty period, with proof of purchase and description of malfunction to:

USA, Canada, South America, and Central America:

Extron Electronics
1230 South Lewis Street
Anaheim, CA 92805
U.S.A.

Europe and Africa:

Extron Europe
Hanzeboulevard 10
3825 PH Amersfoort
The Netherlands

Asia:

Extron Asia Pte Ltd
135 Joo Seng Road, #04-01
PM Industrial Bldg.
Singapore 368363
Singapore

Japan:

Extron Electronics, Japan
Kyodo Building, 16 Ichibancho
Chiyoda-ku, Tokyo 102-0082
Japan

China:

Extron China
686 Ronghua Road
Songjiang District
Shanghai 201611
China

Middle East:

Extron Middle East
Dubai Airport Free Zone
F13, PO Box 293666
United Arab Emirates, Dubai

This Limited Warranty does not apply if the fault has been caused by misuse, improper handling care, electrical or mechanical abuse, abnormal operating conditions, or if modifications were made to the product that were not authorized by Extron.

NOTE: If a product is defective, please call Extron and ask for an Application Engineer to receive an RA (Return Authorization) number. This will begin the repair process.

USA: 714.491.1500 or 800.633.9876

Asia: 65.6383.4400

Europe: 31.33.453.4040

Japan: 81.3.3511.7655

Units must be returned insured, with shipping charges prepaid. If not insured, you assume the risk of loss or damage during shipment. Returned units must include the serial number and a description of the problem, as well as the name of the person to contact in case there are any questions.

Extron Electronics makes no further warranties either expressed or implied with respect to the product and its quality, performance, merchantability, or fitness for any particular use. In no event will Extron Electronics be liable for direct, indirect, or consequential damages resulting from any defect in this product even if Extron Electronics has been advised of such damage.

Please note that laws vary from state to state and country to country, and that some provisions of this warranty may not apply to you.

Extron Headquarters +1.800.633.9876 (Inside USA/Canada Only) Extron USA - West +1.714.491.1500 +1.714.491.1517 FAX	Extron Europe +800.3987.6673 (Inside Europe Only) Extron USA - East +1.919.850.1000 +1.919.850.1001 FAX	Extron Asia +65.6383.4400 +65.6383.4664 FAX +31.33.453.4040 +31.33.453.4050 FAX	Extron Japan +81.3.3511.7655 +81.3.3511.7656 FAX	Extron China +86.21.3760.1568 +86.21.3760.1566 FAX	Extron Middle East +971.4.299.1800 +971.4.299.1880 FAX	Extron Australia +61.8.8351.2188 +61.8.8351.2511 FAX	Extron India 1800.3070.3777 (Inside India Only) +91.80.3055.3777 +91.80.3055.3737 FAX
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