DCU0100 COMMUNICATION SKILLS ASSIGNMENT 1, 2 and 3.

1. With an aid of a clearly labelled diagram, discuss the communication process.

ANSWER TO QUESTION 1

Sender: The person or entity initiating the communication, who has a message to convey.

Message: The information, idea or content the sender wishes to communicate.

Encoding: The process of converting the message into a format that can be transmitted, such as spoken words, written texts, images or non-verbal cues.

Channel: The medium or method we use to transmit the message, which can be oral, visual, written, electronic, or through various communication tools.

Receiver: The person or group on the receiving end of the message, who interprets and decodes the message.

Decoding: The process of understanding and interpreting the message by the message by the receiver.

Feedback: The response or reaction provided by the receiver, which helps the sender know if the message was received as intended.

Noise: Any interference or distortion that can disrupt the communication process, such as distractions, language barriers, or technical issues.

1. Sender

4. Media

2. Message

2. Message

3. Encoding

1.Sender

E

5. Decoding

3.Encoding

4. Media

6.Receiver

6. Receiver

2

7. Noise