

## EDUCATION

04/2020

**Kennesaw State University**

| Kennesaw, GA, US

Completed coursework  
towards Master of Science  
(M.S.): Biochemistry

## SKILLS

- Deadline management
- Waste reduction
- Analytical thinking
- Incident response
- Attention to detail
- Programming languages
- Scripting languages
- SIEM tools
- Cybersecurity frameworks

## CERTIFICATIONS

- Google Cybersecurity  
(Coursera)

# CHRISTOPHER RAMKISSOON



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## EXPERIENCE

06/2023 - Present

**HP Indigo Operator**

**Epac Flexibles** | Epac Flexibles, Dacula, Georgia

- Ensured compliance with safety regulations at all times during operation of machinery.
- Demonstrated expertise in troubleshooting hardware and software malfunctions as needed.
- Evaluated finished products for conformance to customer requirements and standards of excellence.

04/2022 - 06/2023

**Packing Associate**

**Epac Flexibles** | Epac Flexibles, Dacula, Georgia

- Ensured adherence to safety regulations while operating packing machinery and handling materials.
- Labeled and stockpiled merchandise according to size, shape and type.
- Regularly communicated with supervisors regarding progress updates.

03/2022 - 06/2022

**Print Services Operator**

**Office Depot** | Office Depot, Lawrenceville, Georgia

- Preserved equipment by performing regular maintenance checks, replacing parts or performing repairs.
- Educated customers with hands-on demonstrations of equipment and technology.
- Informed customers of additional products and services to enhance experience and meet monthly sales goals.
- Navigated multiple web sites and portals to research parts identification and diagnostics.

11/2021 - 02/2022

**Crew**

**Five guys** | Five guys , Kennesaw , GA

- Preparing food and necessary labels
- Cooking and wrapping food
- Interacting with customers and taking orders
- Cleaning front and back of house

06/2021 - 11/2021

**Server/To-Go specialist**

**Miller's ale house** | Miller's ale house , Kennesaw , GA

- Collect payments from customers.
- Take orders from patrons for food or beverages.
- Check patrons' identification to ensure that they meet minimum age requirements for consumption of alcoholic beverages.
- Check with customers to ensure that they are enjoying their meals and take action to correct any problems.
- Write patrons' food orders on order slips, memorize orders, or enter orders into computers for transmittal to kitchen staff.

04/2021 - 06/2021

**Mixer**

**Atlanta cheesecake company** | Atlanta cheesecake company , Kennesaw , GA

- Weigh or measure materials, ingredients, or products to ensure conformance to requirements.
- Start machines to mix or blend ingredients; then allow them to mix for specified times.
- Operate or tend machines to mix or blend any of a wide variety of materials, such as spices, dough batter, tobacco, fruit juices, chemicals, livestock feed, food products, color pigments, or explosive ingredients.
- Dump or pour specified amounts of materials into machinery or equipment.
- Observe production or monitor equipment to ensure safe and efficient operation.

04/2020 - 04/2021

**Packing shift lead**

**H&F bread co.** | H&F bread co. , Marietta , GA

- Direct and coordinate the activities of employees engaged in the production or processing of goods, such as inspectors, machine setters, and fabricators.
- Confer with other supervisors to coordinate operations and activities within or between departments.
- Inspect materials, products, or equipment to detect defects or malfunctions.

- Observe work and monitor gauges, dials, and other indicators to ensure that operators conform to production or processing standards.
- Conduct employee training in equipment operations or work and safety procedures, or assign employee training to experienced workers.

### **Quality assurance technician**

**H&F bread co.** | H&F bread co. , Marietta , GA

- Conduct routine and non-routine analyses of in-process materials, raw materials, environmental samples, finished goods, or stability samples.
- Complete documentation needed to support testing procedures including data capture forms, equipment logbooks, or inventory forms.
- Identify quality problems and recommend solutions.
- Monitor testing procedures to ensure that all tests are performed according to established item specifications, standard test methods, or protocols.
- Participate in out-of-specification and failure investigations and recommend corrective actions.

### **REFERENCES**

References available upon request

### **LINKEDIN**

[www.linkedin.com/in/christopher-ramkissoo-243062142](https://www.linkedin.com/in/christopher-ramkissoo-243062142)