Clustering Sales Patterns

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Relevance

Sales data



Relevance

Empty shelves





Exploration



- Start with comparing data
- Choose suitable database
- Find suitable data (age, pay method, date, etc.)

Pakistan's Largest E-Commerce Dataset

Half a Million Online Orders



Analyze Product Performance and Customer Preferences in the E-Commerce Market



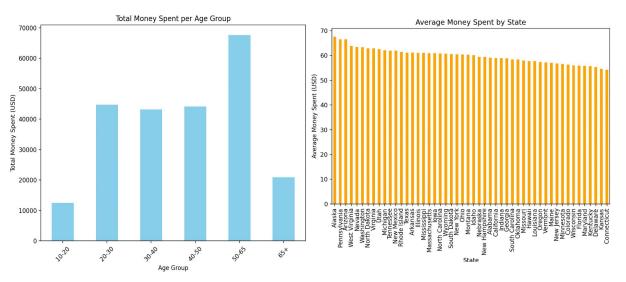


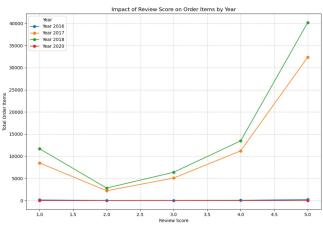
Exploring Online Shopping Trends and Patterns

E-commerce Customer Data For Behavior Analysis

Explore Customer Shopping Habits, Churn, and Purchase Patterns

Some inspirations...

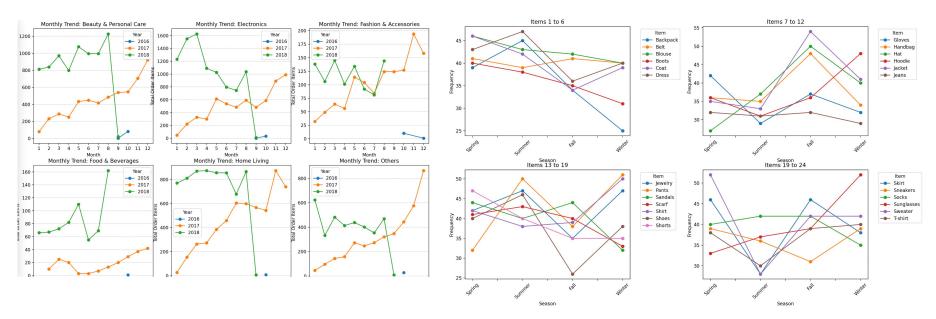




age location review score



Some inspirations...



Research Question

How valid are trend and seasonality modeling techniques, such as polynomial regression and Fourier analysis, in clustering and predicting daily shopping behavior?

Hypothesis

- Ha (goodness-of-fit): Test if the residuals from the polynomial fit and Fourier fit follow a normal distribution.
 - H0_a1: The residuals from the polynomial fit follow a standard normal distribution.
 - H0_a2: The residuals from the Fourier fit it follow a standard normal distribution.

- Hb (compare between models)
 - H0_b: There is no significant difference in the clustering performance of the polynomial fit and Fourier Fit.

Data Overview

```
0,
                    2,
                           3,
                                       4,
                                                       5,
                                                                                           7,
        1,
                                                                       6,
       CustomerID, Gender, Location,
                                       Tenure Months,
                                                       Transaction ID, Transaction Date,
                                                                                           Product SKU,
                                                       float
                                                                       str(date),
int,
        float,
                    char,
                           str,
                                       float,
                                                                                           str,
                                                                       2019-01-01,
0,
        17850.0,
                   Μ,
                           Chicago,
                                       12.0,
                                                       16679.0,
                                                                                           GG0ENEBJ079499,
8,
                        9,
                                             10,
                                                          11,
                                                                      12,
                                                                                           13,
                                                                                                           14,
                         Product Category,
Product Description,
                                             Ouantity,
                                                          Avg Price,
                                                                      Delivery Charges,
                                                                                           Coupon Status,
                                                                                                           GST,
                                             float,
                                                          float,
                                                                      float,
str,
                         str,
                                                                                           str,
                                                                                                           float,
Nest Learning The ,
                        Nest-USA.
                                             1.0,
                                                          153.71,
                                                                      6.5,
                                                                                                           0.1,
                                                                                           Used,
15,
                             17,
                                                      19,
                                                                      20
             16,
                                              18,
Date,
             Offline Spend,
                             Online Spend,
                                             Month,
                                                      Coupon Code,
                                                                      Discount_pct
str(date),
            float,
                             float,
                                                                      float
                                              int.
                                                      str.
1/1/2019,
            4500.0,
                             2424.5,
                                              1,
                                                      ELEC10,
                                                                      10.0
```

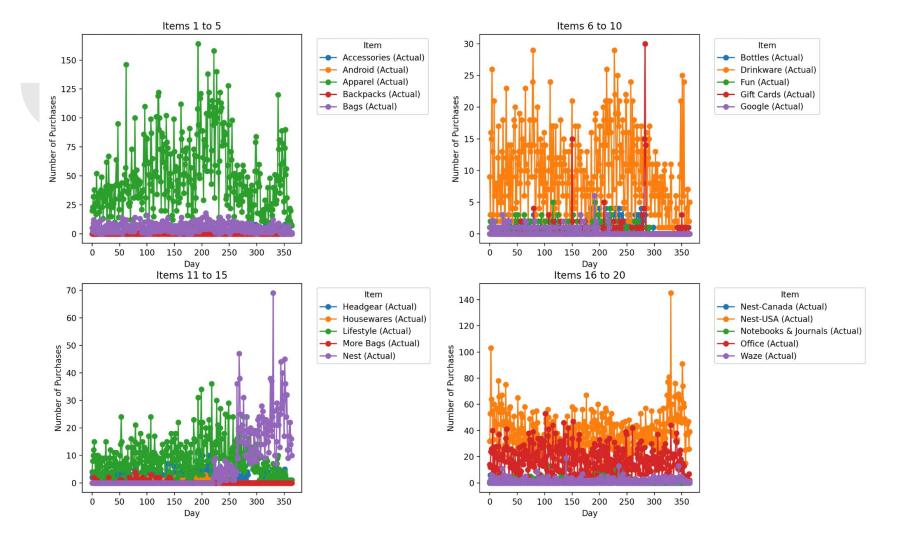
- time: 2019.01.01 2019.12.31
- dv: number of transactions

Our Analysis

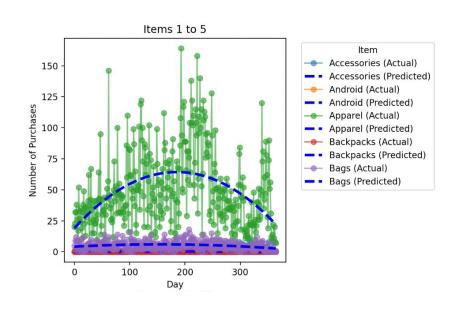
- Polynomial regression
- Fourier analysis
- K-means clustering

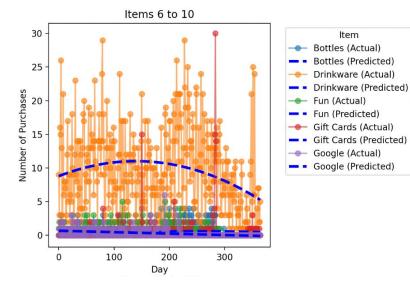
Polynomial Fit

- Start by performing the fit
- Subtract fitted values from real values
- Cosine Similarity Matrix
- Clustering

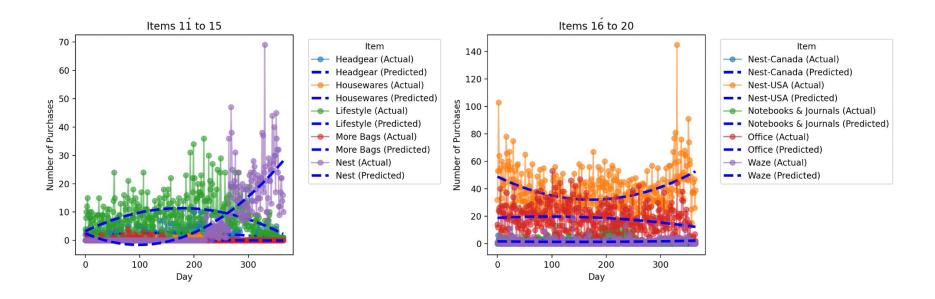


Polynomial Fit: Performing the Fit

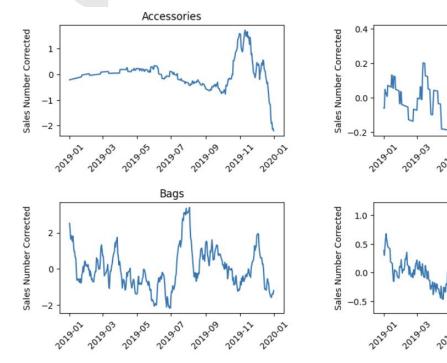


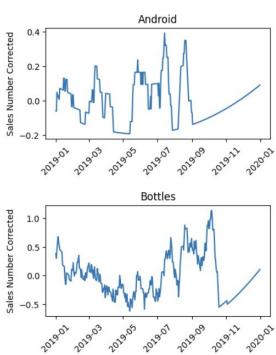


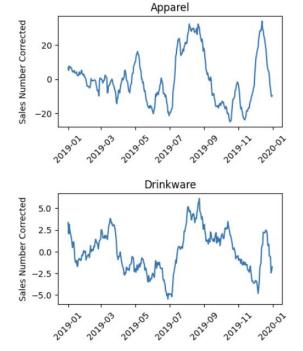
Polynomial Fit: Performing the Fit



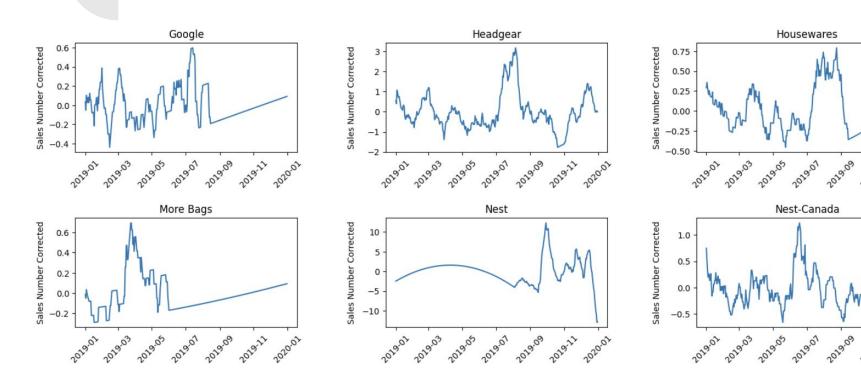
Polynomial Fit: Subtract Values



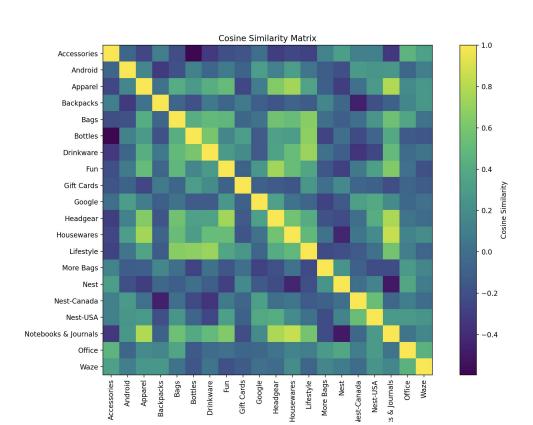




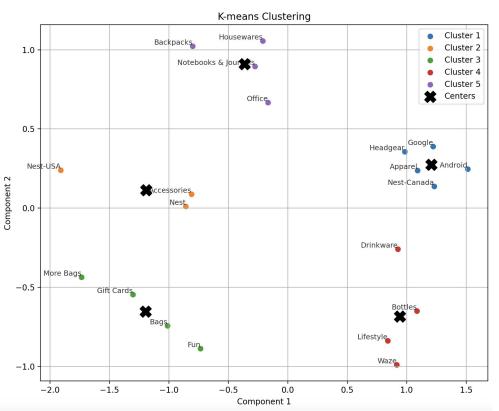




Polynomial Fit: Cosine Similarity Matrix



Polynomial Fit: Clustering



Fourier Fit: Formula

$$a_0 + a_1 x^{b_1} + \cdots + a_n x^{b_n}$$

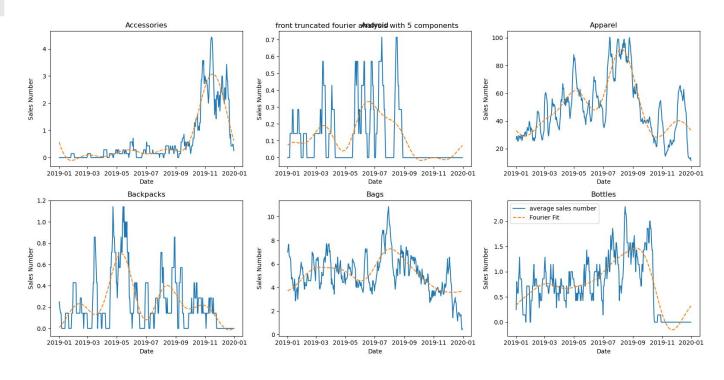
$$\downarrow$$

$$a_0 + a_1 \cdot \sin(\frac{x}{b_1} + c_1) + \cdots + a_n \cdot \sin(\frac{x}{b_n} + c_n)$$

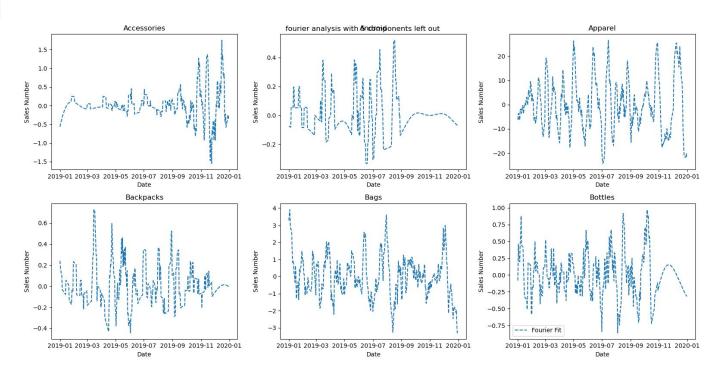
Fourier Fit

- Start by performing the fit
- remove large trend components
- Cosine Similarity Matrix
- Clustering

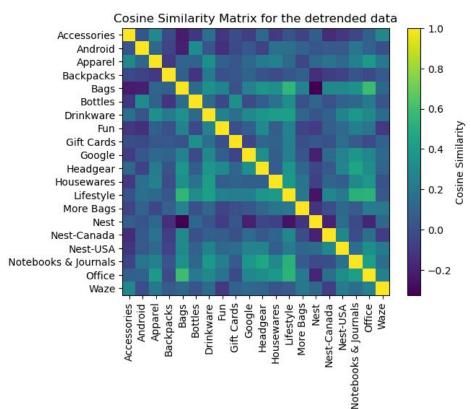
Fourier Fit: Performing the Fit



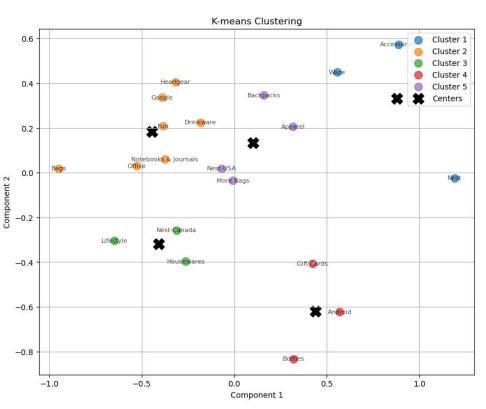
Fourier Fit: Remove Large Trends



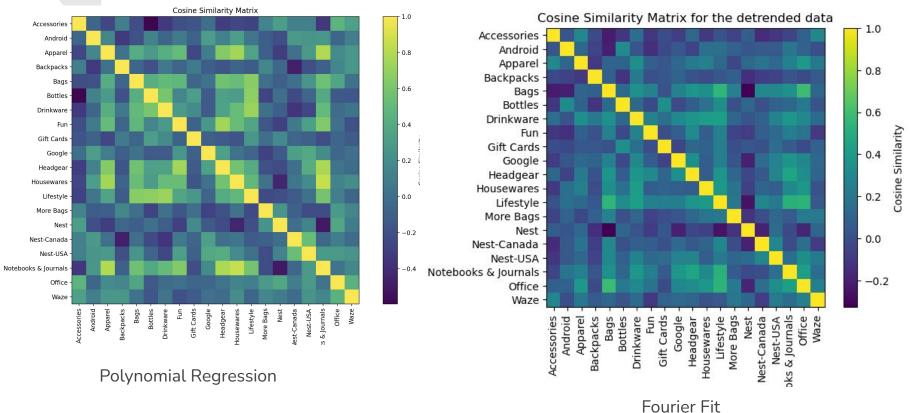
Fourier Fit: Cosine Similarity Matrix



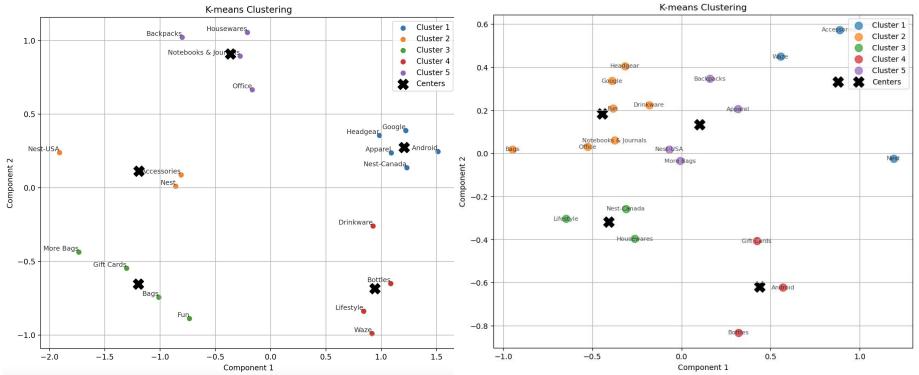
Fourier Fit: Clustering



Comparison: Similarity Matrix



Comparison: Clustering



Fourier Fit

Clustering

- objective: put points in the same cluster close together, separate the clusters
- how? **k-means**

initialize random centers \to assign points to clusters \to update centroids \to repeat \to final clusters

- choosing *k* value
- how do we know if the fit is good? k-s test

Conclusion: Can we reject HO?

- H0_a1: The residuals from the polynomial fit follow a standard normal distribution.
 - Reject since there is not enough evidence found

- H0_a2: The residuals from the Fourier fit it follow a standard normal distribution.
 - Reject since there is not enough evidence found

- H0_b: There is no significant difference in the clustering performance of the polynomial fit and Fourier Fit.
 - Reject since the ARI is around zero

```
KS test for polynomial residuals:
Total categories: 20
categories passing KS test (p > 0.05): 3
categories failing KS test (p ≤ 0.05): 17
passed Categories: ['Android', 'Drinkware', 'Office']
failed Categories: ['Accessories', 'Apparel', 'Backpacks'
```

```
KS test for fourier residuals:
total categories: 20
categories passing KS test (p > 0.05): 3
categories failing KS test (p ≤ 0.05): 17
passed Categories: ['Drinkware', 'Nest-Canada', 'Waze']
failed Categories: ['Accessories', 'Android', 'Apparel', '
```

```
[0, 0, 0, 0, 0, 1, 1, 1, 2, 2, 2, 2, 3, 3, 3, 3, 4, 4, 4, 4] [4, 1, 1, 2, 3, 4, 0, 0, 1, 1, 3, 4, 1, 2, 0, 3, 1, 1, 4, 2] Adjusted Rand Index (ARI): -0.06782244236997523
```

Conclusion: Answer to Research Question

How valid are the two methods?

- the methods don't agree
- one or both are wrong?
- both captured different aspects?
- hybrid technique

Q&A

