**Classroom Booking System —— Retrieve Password**

Name:

Retrieve Password

Description:

In this use case, it includes User (Teacher, Student, Admin) to retrieve the password for their own ID in the system

Actors:

User.

Triggers:

All the users in the log in interface and click to retrieve the password.

Preconditions:

The users must be one of the school member, otherwise, you cannot retrieve the password in the system.

Postconditions:

When the user input the right ID in the system, the retrieve page shows and allow users to operate.

Courses of events:

Basic course of events:

1. Users open the log in page.

2. The user forget his/her password.

3. The user click retrieve password.

4. The system asks user to input the ID.

5. User enter the interface successfully.

6. System asks user to input a new password.

7. User input a password.

8. User clicks ‘OK’.

9. User successfully retrieve the password.

Alternative course of events:

1. Users miss-typing an ID.

2. The system return a warning shows that this is a wrong ID

3.User click back to the log in page.

 Exceptional course of events:

1. Users input an ID that is not one of the school’s member’s.

2. The system return a warning shows that this is a wrong ID

3.User click back to the log in page.

Extension Points:

None

Inclusions:

None