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Personal Profile

Computing has always been subject area that I would love to start a career in and grow my knowledge within to help me go further, especially from an early age. It's a subject I have been drawn to due to it constantly changing and growing, with new technologies being developed yearly and this is something I want to be a part of. My main interest is in software and would like to develop my skills further so that it will be easier to start a career in the area that I enjoy. I am working toward a degree in software engineering, which will allow improve my skills in software development and help me in the future to secure a career in a technical role working hands on programming or developing websites.

Key Skills

- Reliable and punctual with high attendance at School, and College.
- I work well in a team due to my apprenticeship involving me to keep call queues down and during group assignments at university, contributing a good amount to the work needed to submit.
- I have built my organisation and planning skills from college; this has improved my timekeeping and planning skills, which have been further enhanced in university.
- Problem-solving skills developed from both the IT course at college and my apprenticeship, during multiple occasions I have had to solve a problem with computer code or from callers having issues with their equipment.
- I have taken apart and rebuilt a computer whilst studying on my course at college, as well as using these skills to solve problems.
- Good knowledge of web-based programming languages such as HTML, CSS and JavaScript. This includes multiple websites constructed by me displaying this knowledge i.e. Portfolio website.
- Good knowledge of Visual Basic and Python of which both have been used to create fully working programs for coursework-based projects.
- Growing knowledge of programming languages like C++ & C# which I am working on whilst studying at university.

Education

2018 - Current: Sheffield Hallam University – BEng in Software Engineering (1st Year of Study)

2016 – 2017: 3aaa - L3 Diploma in ICT Professional Competence & L3 Extended Diploma in ICT Systems and Principles

2013 – 2015: Sheffield College (City) – BTEC Diploma Level 3 ICT PPP

2007 – 2012: Stocksbridge High School

QUALIFICATIONS AT GCSE: 8 GCSE's at Grade C Including English, Maths & ICT.

Career History

Dates: 20th July 2019 - Current **Job Title:** Bar Staff

Part time bar staff for the Venue (Stocksbridge) serving soft and alcoholic drinks to customers. Work involved a large amount of teamwork to ensure people weren't waiting too long for their drinks whilst also being able to process payments using cash registers and cards. Whilst working I always try to have a positive attitude and joke around with my colleagues to make the shift more enjoyable for everyone and help it to pass by faster.

Dates: June 2016 – December 2017 **Job Title:** Assistant IT Technician at DXC Technologies

I worked at DXC as part of my Level 3 Apprenticeship which I successfully completed in July of this year. I fulfilled two roles during my time at DXC, the first was as a 1st line Help-desk technician answering calls from users that were having issues with their equipment. This mostly involved me filling in electronic tickets as well as performing troubleshooting and resolution activities before being passed on to a further support team.

As a secondary role I also worked as an administrator managing tickets by sending them to support staff and keeping their workloads full, whilst also dealing with management requests by communicating with them to create the ticket they required.

Dates: August 2015 - June 2016 **Job Title:** Match Day Staff

Worked part time for Sheffield United as Match Day Staff serving drinks and food for customers. Teamwork and communication skills were essential for the role especially during half-time when there would be a rush, I was required to be able to handle the pressure of serving as many people as possible in a small space of time.

Dates: 12th - 26th August 2014 - Volunteering work **Job Title:** IT Department at Sheffield Futures

I helped move large quantities of old computers from one location to the other and removed the hard drives from these whilst stacking them in corresponding piles and helped to sort out their storeroom ready for the computers to be put into it. This involved me to be very hardworking and to be committed as there was nearly 200 computers that all had to be transported and sorted into piles.

Hobbies & Interests

My primary interest is with computing regarding the new hardware and technologies that are released every year. I do like to find more powerful hardware and use it to build on my system that I built at home, which is one of 2 PC's I have built myself. Alongside this I also enjoy doing small creative projects at home on occasion usually by creating small tools using the software development skills I have developed over time. My other major interest is with Airsoft which I play a few times a month with the Airsoft Society at Sheffield Hallam. Which allows me to exercise in a fun and enjoyable way whilst building my communication and teamwork skills as we work together to complete an objective. Alongside playing airsoft with the society I also enjoy getting involved with the wide variety of social based activities the society takes part in, which involves chatting over drinks and playing games together on set dates.

References

Available on request