PRIVACY POLICY

Last Updated: February 6, 2026

Entity Name: Yaazhisai Medical Center

1. Introduction

Welcome to Yaazhisai Medical Center . We are committed to protecting the privacy and security of your personal information and medical data. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our clinic, use our website, or engage with our services (including Siddha, Homeopathy, and General Medicine consultations).

By accessing our services, you consent to the practices described in this policy.

2. Information We Collect

We collect various types of information to provide you with the best possible healthcare services:

- **Personal Identification Information:** Name, age, date of birth, gender, residential address, phone number, email address, and emergency contact details.
- **Health & Medical Information (Sensitive Personal Data):** Medical history, current health conditions, symptoms, prescriptions, diagnostic reports, allergies, and details of previous treatments (Siddha/Ayush/Allopathy).
- **Payment Information:** Billing details, transaction history, and insurance information (if applicable).
- **Technical Data (Website Users):** IP address, browser type, and operating system when you visit our website for booking appointments.

3. How We Use Your Information

We use your data for the following legitimate purposes:

- **Medical Treatment:** To diagnose health conditions, prescribe treatments, and maintain your medical records.
- **Appointment Management:** To schedule, confirm, or reschedule appointments and send reminders via SMS/WhatsApp/Email.
- **Communication:** To answer your queries, provide health updates, or send wellness newsletters (you may opt-out of marketing communications at any time).
- **Legal Compliance:** To comply with Indian medical laws, the Information Technology Act, 2000, and other regulatory requirements.

4. Data Protection & Security

We implement strict security measures to protect your data:

- **Physical Security:** Patient files are stored in secure locations with restricted access.

- **Digital Security:** Electronic Medical Records (EMR) are protected by encryption, firewalls, and secure passwords.
- **Confidentiality:** Only authorized doctors and essential staff have access to your medical data on a need-to-know basis.

5. Sharing of Information

We do not sell your personal information. We may share your data only in the following circumstances:

- **Referrals:** With other specialists or diagnostic labs if your treatment requires it.
- **Legal Obligations:** If required by law, court order, or government authority.
- **Consent:** If you explicitly request us to share records with family members or insurance providers.

6. Your Rights

As a patient, you have the right to:

- Access your medical records and request copies.

- Request corrections to inaccurate personal details.

- Withdraw consent for marketing communications.

7. Cookies (For Website)

Our website may use standard cookies to improve user experience (e.g., remembering your language preference). You can choose to disable cookies through your browser settings.

8. Changes to This Policy

We may update this Privacy Policy from time to time. The latest version will always be available at our clinic reception and on our website.

9. Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please contact us:

Head Office:

YAAZHISAI MEDICAL CENTER

No. 2/557, Seethakadhi Street,

JJ Nagar, Mogappair East,

Chennai - 600037.

Call Us:

+91 90031 86767

Email:

yaazhisaihospitals@gmail.com