

# Terms & Conditions

**Effective Date:** December 30, 2025

Welcome to **Can Can**.

By accessing or using our website, mobile application, WhatsApp services, or any related services (collectively, the “Platform”), you agree to be bound by these Terms & Conditions (“Terms”). If you do not agree, please do not use the Platform.

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## 1. About Can Can

Can Can is a platform that connects customers with independent water can delivery providers and helps manage water delivery schedules, order tracking, reminders, and usage insights.

Can Can does **not** own, supply, manufacture, or transport water cans.

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## 2. Eligibility

You must be at least **18 years old** to use the Platform. By using Can Can, you confirm that you meet this requirement and that the information you provide is accurate.

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## 3. User Accounts

- You are responsible for maintaining the confidentiality of your account credentials.
  - You agree to provide accurate and up-to-date information.
  - Can Can is not responsible for any unauthorized access resulting from your failure to safeguard your account.
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## 4. Services

Can Can provides:

- Order placement and delivery scheduling
- Usage tracking and reminders
- Communication facilitation between customers and vendors
- Rewards, points, or incentives (if applicable)

All deliveries are fulfilled by **third-party vendors**, and service availability may vary by location.

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## 5. Vendor Responsibility

- Vendors listed on Can Can are independent service providers.
- Can Can does not guarantee water quality, delivery timelines, pricing accuracy, or vendor performance.
- Any disputes regarding delivery, quality, or payment must be resolved directly between the customer and the vendor.

Can Can may assist in facilitation but is **not liable** for vendor actions.

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## 6. Payments

- Payments, if enabled, may be processed through third-party payment gateways.
  - Can Can does not store sensitive payment information.
  - Pricing, refunds, and cancellations are governed by the respective vendor's policies unless stated otherwise.
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## **7. Acceptable Use**

You agree **not to:**

- Misuse the Platform for unlawful or fraudulent purposes
- Interfere with platform functionality
- Attempt to access systems or data without authorization
- Harass, threaten, or abuse vendors or other users

Violations may result in account suspension or termination.

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## **8. Rewards & Points (If Applicable)**

- Reward points have no cash value unless explicitly stated.
  - Can Can reserves the right to modify or discontinue reward programs at any time.
  - Abuse or manipulation of rewards may result in forfeiture.
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## **9. Intellectual Property**

All content, branding, logos, and platform design belong to Can Can unless otherwise stated.

You may not copy, reproduce, or distribute any content without written permission.

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## **10. Service Availability**

Can Can strives for reliability but does not guarantee uninterrupted access.

Temporary downtime may occur due to maintenance, updates, or technical issues.

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## **11. Limitation of Liability**

To the maximum extent permitted by law:

- Can Can shall not be liable for indirect, incidental, or consequential damages
- Can Can is not responsible for water quality, health outcomes, or vendor negligence

Use the Platform at your own discretion.

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## **12. Termination**

Can Can reserves the right to suspend or terminate access to the Platform without notice if these Terms are violated or if required by law.

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## **13. Changes to Terms**

These Terms may be updated periodically. Continued use of the Platform after changes indicates acceptance of the revised Terms.

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## **14. Governing Law**

These Terms are governed by the laws of **India**.

Any disputes shall be subject to the jurisdiction of courts in **India**.

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## **15. Contact Information**

For questions or concerns, contact us at:

 [support@cancanindia.com](mailto:support@cancanindia.com)