

## **Bank atm cash withdraw**

1. Cash withdraw successful
2. Not enough funds
3. Incorrect pin
4. Blocked card
5. Atm out of order
6. Unreadable/damaged card
7. Atm out of cash
8. Atm-server connection down
9. Not enough small notes,

## **Normal flow**

Number 1

## **Alternate flow**

Number 3, 2, 9, 4, 6, 7

## **Exception Flow**

Number 8, 9

Customer inserts ATM card.

System validates card is valid

System requests card pin.

Customer enters Pin.

System validates pin.

System prompts ATM options.

Customer selects "cash widthdraw".

System requests width dra amount

Customer enter withdraw amount

System checks account balance

System disepes withdraw amount

System updates account balance

System disepences traction report

System records tracntion details

System returns atm card.