

Brody Rines  
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## **Summary**

I was promoted only 3 months into my time at Starbucks to a Barista Trainer, being at one of the top 10 stores in the country at many points during my time there. We have one of the fastest drive times, and customer satisfaction rates of any store, and have an extremely low turn-over rate. Being in this environment really helped mold me into a better customer service representative, and having gotten the promotion of Barista trainer, and many offers for Supervising roles at other stores, I believe I am very fit for any new challenge thrown my way. Sophomore at Ivy Tech community college and am looking for a job to support my tuition. Graduate from North Central high school class of 2021. I'm working to be a software developer and would like to keep working through college.

## **Skills and Abilities**

- Good team member, but can be a leader if the situation calls for it
- Reason and problem solving skills
- Good in customer service
- Dedicated hard worker

## **Communication Skills**

- Work well in a team
- Good manners
- Like making friends with people I work with
- Worked in customer service for the last 3 years

## **Experience**

- Rines Design June 2018-Present
- Which Wich March 8th 2021-September 18th 2021
- Starbucks September 24th 2021- Present

## **Education**

- Graduated from North Central High School
- Sophomore at Ivy Tech Community College
- graduation: Fall of 2024