

## Contact

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(LinkedIn)

## Top Skills

Sales Management

Project Management

Marketing Management

## Certifications

Frictionless Sales Certified

Client Management

Inbound Certified

# Muhammad Khurram Khan

Customer Success Manager | Design & Development | Project Management | Agile | Scrum | Upsell  
Karāchi, Sindh, Pakistan

## Experience

Jumppace Pvt Ltd

1 year

Customer Success Manager

June 2023 - Present (4 months)

Business Unit Manager

April 2023 - June 2023 (3 months)

Senior Associate Manager

October 2022 - March 2023 (6 months)

Q Technologies

Assistant Manager

March 2022 - September 2022 (7 months)

Technado (Pvt) Ltd

Sr. Account Manager

January 2022 - March 2022 (3 months)

HashOne Digital (Pvt.) Ltd

9 months

Assistant Manager - Project Management - Upsell

September 2021 - January 2022 (5 months)

Senior Sales Executive

May 2021 - August 2021 (4 months)

IBEX

7 years 1 month

Team Manager - Reputation Management

August 2019 - May 2021 (1 year 10 months)

Floor Supervisor

June 2018 - August 2019 (1 year 3 months)

#### Chat Specialist

June 2017 - June 2018 (1 year 1 month)

#### E-Support Specialist

May 2016 - June 2017 (1 year 2 months)

#### Claims Specialist

May 2014 - May 2016 (2 years 1 month)

#### Dubai Islamic Bank Pakistan

4 years 5 months

#### Quality Assurance Analyst

December 2011 - March 2014 (2 years 4 months)

#### Customer Service Representative

November 2009 - December 2011 (2 years 2 months)

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## Education

#### Karachi University

Bachelor's degree, Business/Commerce, General · (2008 - 2010)