

Name:	Sx Txx Fxxx, lxxx
Gender:	Male
Latest Salary:	\$30,000
Expected Salary :	\$30,000
Notice Period	1 Month Notice

Working Experience

Network Control Group Agent **05/2018-Now**

DHL Aviation (Hong Kong) Limited

- Communicating with other DHL Hubs and Gateways on real time monitoring of both network and commercial flights and uplift status of shipments to ensure on-time performance and co-ordination with Airlines and Ground Handling Agents, and supporting the execution of contingency actions when required; Adhering to standards and protocols of pre-alert, e-mails, and other shipment monitoring tools with the DHL network; Interfacing with local country Customer Services for network tracing and investigation of service performance issues

Operation, Import Air Freight Clerk **06/2016-02/2018**

Agility Logistics Limited

- Handle air import documents, e.g., delivery order/invoice; Data entry & filing; Contact window for worldwide customers in air shipment arrangement; Respond to enquiry from clients about service products & import problems; Monitor and updating shipment status; Contact consignee for cargo delivery/releasing arrangement; Lodge customs declaration (Tradelink); Co-ordinate and communicate with colleagues involved locally or overseas

Security Officer **07/2012-05/2015**

Aviation Security Company Limited

- Credential Inspection; X-ray controller; Passenger security screening; Baggage security screening; Restricted area, passenger terminal and ramp access control; Baggage claim services

Education

Hong Kong Institute of Vocational Education **09/2010-06/2012**

Software In Engineering

Ling Liang Church E Wun Secondary School **09/2008-06/2010**

Hong Kong Advanced Level Examination

This candidate has given express authority to be solely represented by KOS International. Written or verbal instructions to KOS International by the client to supply candidates will be deemed as acceptance by the client of KOS International's Terms and Conditions.

- Data entry and filing
- Contact window for worldwide customers in air shipment arrangement
- Respond to inquiries from clients about service products and import problems
- Monitor and updating shipment status
- Contact consignee for cargo delivery/releasing arrangement
- Lodge customs declaration
- Coordinate and communicate with colleagues involved locally or overseas
- Credential Inspection
- X-ray controller
- Passenger security screening
- Baggage security screening
- Restricted area, passenger terminal and ramp access control
- Baggage claim services
- Microsoft Office
- Fluent spoken in English, Chinese, and Mandarin

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