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Profile

A competent professional with overall 18 years domain experience in Supply Chain Management function which include 8 years functional knowledge in SAP ECC & S4 HANA. A Supply Chain Manager with good knowledge and understanding of managing projects, resources and staff in an effective and efficient manner. Highly focused with a comprehensive understanding of logistics, procurement and supply chain.

Implemented projects and performed support activities in SAP MM ECC & S4 HANA .Good Functional knowledge which include Procure to Pay (PTP) process, Procurement, Inventory Management, Master data, Special procurement process and MM enterprise structure areas.

Flexible, result-oriented, and adaptive to the environment quickly to meet the goals of the project and organization. Strong and diverse functional background. Urge to explore and learn new technologies.

Technical skills

- ❖ SAP Material Management
- ❖ SAP ECC & S4 HANA
- ❖ Basic understanding of SD, WM and FICO module.
- ❖ Other ERPs - Oracle EBS 11i, VHD (Vendor Help Desk) module, Telecom pass module, HSRP (High Security Registration Plate) module.

Employment History

Company: Hexad Info soft Pvt. Ltd., Bangalore (May 2023 – May 2024))

Client: German Multinational Automotive Parts Manufacturing Company.

Project: SAP AMS Support

Role: SAP MM Functional Consultant

- ❖ **User Support:** Providing assistance to end-users by addressing their queries, issues, and problems related to SAP software functionality. This could involve troubleshooting technical issues, guiding users on how to use the system effectively, and resolving user-reported incidents.
- ❖ **System Monitoring and Maintenance:** Monitoring the performance of SAP systems, identifying potential issues or bottlenecks, and taking proactive measures to ensure system stability and reliability. This includes regular system checks, performance tuning, and applying patches or updates as needed.
- ❖ **Incident Management:** Managing and resolving incidents reported by users within the agreed-upon service level agreements (SLAs). This involves analyzing reported issues, identifying root causes, and implementing solutions to minimize system downtime and disruptions. Identification of frequently repeated tickets which is consuming lot of time in solution, for such types of tickets. Done root cause analysis and delivered the root cause analysis documentation
- ❖ **Change Management:** Assisting in the implementation of changes to the SAP system, such as configuration modifications, enhancements, or upgrades. SAP support consultants may be involved in testing changes, documenting procedures, and ensuring smooth transitions during system upgrades or implementations.
- ❖ **Training and Documentation:** Providing training to end-users on SAP system functionalities, best practices, and procedures. Additionally, creating and maintaining documentation related to system configurations, processes, and troubleshooting guidelines to facilitate knowledge transfer and self-service support. Making Functional specification document for customized requirement of client.
- ❖ **Collaboration with Stakeholders:** Working closely with business stakeholders, SAP functional consultants, developers, and other IT teams to understand business requirements, align support activities with organizational goals, and provide insights for system improvements.
- ❖ **Performance Optimization:** Identifying opportunities for optimizing system performance, enhancing user experience, and streamlining business processes within the SAP environment. This may involve analyzing system usage patterns, recommending improvements, and implementing performance tuning strategies.

Company: Hexad Info soft Pvt. Ltd., Bangalore (Nov 2023 to Mar 2024)

Client: German multinational automotive parts manufacturing company

Project: SAP S4 HANA implementation.

Role: SAP MM Implementation Support.

Worked as 1.5 FTE in the project

Implementing SAP MM: Work with clients to understand their business requirements and design and implement solutions that meet those requirements

Configuring SAP MM: Configure the SAP MM module to meet client requirements, including: Setting up material master data, vendor master data, purchasing groups, purchasing organizations, pricing procedures, and other relevant settings

Testing and Training: Perform system testing to ensure that SAP MM module is working as expected. Provide training to end users on how to use the module

Offering support and maintenance: Provide ongoing support to clients for the SAP MM module, including: Troubleshooting issues, providing guidance on best practices, Implementing fixes and enhancements

Integrating with other SAP modules: Work with other SAP consultants to ensure that the SAP MM module is integrated with other SAP modules, such as FI (Financial Accounting) and CO (Controlling)

Documenting: Create documentation for the SAP MM module, including user manuals, process flows, and system configurations

Continuous improvement: Continually review the SAP MM module and identify areas for improvement. Work with clients to implement changes that improve their business processes

- ❖ Define and configure MM Enterprise structure,
- ❖ Business Partner end to end configurations – Define Account group, Number ranges, Assign number range to the account group, Define BP role, Number Ranges and Groupings, Define Number Ranges, Define Groupings and Assign Number Ranges, Master Data Synchronization, Creation of Business Partner. Configuration of Material master data.
- ❖ Define Procurement processes, including creating purchase requisitions, purchase orders, and outline agreements, Ability to work with vendors and negotiate contracts. Implementation process of special procurement, batch management, Release procedure, pricing procedure, MRP process.
- ❖ Strong understanding of the SAP MM module and the ability to configure it according to business requirements. Familiarity with procurement, inventory management, and invoice verification, Purchase to pay cycle, Service procurement, Quota arrangement
- ❖ Define inventory management processes, such as stock transfers, physical inventory management, and the management of consignment and vendor-managed inventory. Intra and Interstate STO process, Transfer posting storage location to storage location, Transfer posting for stock types, Material to material transfer process etc.
- ❖ Defined invoice verification processes, including matching invoices to purchase orders and goods receipts, and resolving discrepancies. Credit memo, Subsequent credit adjustment, Subsequent debit adjustment, Release blocked invoice, Parking and cancel the invoice, Planned and unplanned delivery cost settlement.
- ❖ Automatic Account determination, valuation of grouping code, Define valuation class, Define valuation grouping code, GL account configuration. Evaluated Receipt Settlement (ERS) and invoicing plan process, Physical inventory process.

Company: Cerebra IT Services Pvt. Ltd, (Jul '22 – Dec' 22)

Client: US multinational medical device trading company

Project: Neuron

Role: Supply Chain Functional Consultant

- ❖ Able to architect SCM solutions based on customer requirements.
- ❖ Assist in mapping the requirements into SAP Processes and design the solutions.
- ❖ Customize and develop the SAP-system in a project team, supported by experts.
- ❖ SAP Standard Configuration based on requirements of client with change in business processes. Good. Checking FDS (Functional Design Specifications) for project head approval.
- ❖ Participation in Kick off meeting. Preparation of BPD, KDS, GAP documents and BBP for approval.
- ❖ Basic understanding of ASAP & Activate methodology.
- ❖ Basic understanding of SAP UI5 and FIORI applications process.
- ❖ Participation in Go live process and hyper care support. Raising incident in SAP system and ensure the closure as per SLA.
- ❖ Participation in UAT, SIT testing and end user training.
- ❖ Evaluation of all SAP MIS reports and submission for Business approval. Preparation of Test cases and test scenarios of functional process, review the same.
- ❖ Coordination with end user team and ensure the process formulation based on business requirements. Review the material movement's functional process in each step.
- ❖ Coordination with SAP S4 HANA functional team to evaluate the functional process for SO/PO/STO process.
- ❖ Creation of BOM, Sub contracting PO process, Material Issuance and Receipt process, IR Process, Inventory ageing analysis, Material scrapping process, WIP process, STO process, Consignment process, Service order process, Scheduled agreements and blanket purchase orders creation process

SAP Project details

Company: Sistema Shyam Tele services Limited, Cochin (April 2010 to May 2012)

Client: In house

Project: SAP ECC 6.0 implementation

Role: SAP MM Functional support (ECC 6.0)

- ❖ Work with clients to understand their business requirements and design and implement solutions that meet those requirements
- ❖ Configured organization structure related to plants, storage locations, purchase groups and purchase organizations.
- ❖ Define SAP MM enterprise structure creation and configuration, Material master, Vendor master, PIR , Source list , End to End Procure to pay process cycle, Special procurement process, Material receipt and movement process, Scheduled Agreement and Contract creation etc.

- ❖ Setting up material master data, vendor master data, purchasing groups, purchasing organizations, pricing procedures, Physical inventory process and other relevant settings. Service order process, Service entry sheet, Analysis of open PR/PO/GRIR report and ensure to close the same as per business requirements.
- ❖ Perform system testing to ensure that the SAP MM module is working as expected
- ❖ Involved in full life cycle implementation of the SAP Systems in MM (IM/Purchasing) module
- ❖ Performed configuration in MM for Purchase Requisition, Purchase Orders, Contracts, Stock Transport orders, Goods Receipts and Goods Issues.
- ❖ Implemented procurement processes with FI integration to maintain material master, vendor master and info record.
- ❖ Defined Valuation Class and Account assignment Setup Release Procedures for purchasing documents Configured Outline Agreements by creating Creation Profile for Scheduling Agreements.
- ❖ Reviewed the existing process of procurement application of the client & understand the gaps in processes.
- ❖ Configured the Material Master Data (material groups, material types, field selection groups) and Vendor Master Data (Account groups, field status for vendor account groups, partner determination schema, partner functions) Customized the conversion of purchase requisitions to purchase orders Provide training to end users on how to use the module and process.
- ❖ Coordinated sessions working closely with offshore to hand off duties and delegate tasks Provide ongoing support to clients for the SAP MM module, including: Troubleshooting issues, Providing guidance on best practices, Implementing fixes and enhancements
- ❖ Configured set up for STO for interstate and intra state stock transfer, plant to plant transfer, storage to storage location.
- ❖ Defined transfer postings and special stocks in Inventory Management like sub-contracting and vendor consignment
- ❖ Create documentation for the SAP MM module, including user manuals, process flows, and system configurations
- ❖ Continually review the SAP MM module and identify areas for improvement.
- ❖ Co-coordinating with implementation team and ensure the legacy data's are given to upload the same. Legacy data preparation, testing the same post uploading the same in SAP system.
- ❖ Participation in UAT process.
- ❖ Member of circle level of SAP MM complaint closure team. Ensure the end user's complaints are closing as per the process and agreed SLA.
- ❖ Team member of SAP MM hyper care support process
- ❖ Ensure the training for functional spoke regarding SAP MM process like creation of Purchase Requisition, GRN process, SRN process, Budget relocation process, Open PR and Open PO closure etc.
- ❖ Material master data, vendor master data, Purchase info record, Source list process compliances and ensure the master data creation on time.

Company: Tata Tele Services Limited, Bangalore (April 2004 to Feb 2006)

Client: In house

Role: SAP MM Functional Associate support

Project: Migration Project (Oracle EBS 11i to SAP ECC 6.0)

- ❖ Co-coordinating with implementation team and ensure the legacy data's (Oracle system) are given to upload the same. Legacy data preparation, testing the same post uploading the same in SAP system.
- ❖ Participation in UAT process.
- ❖ Configured the Material Master Data (material groups, material types, field selection groups) and Vendor Master Data (Account groups, field status for vendor account groups, partner determination schema, partner functions) Customized the conversion of purchase requisitions to purchase orders.
- ❖ Extensively worked on Stock transport orders and transfer postings, worked on configuring the system for Stock transport order.
- ❖ Involved complete functionality of consignment process in purchasing, inventory management and consignment settlement participating on the ongoing cutover activities Defined purchasing documents type to procure consignment materials.
- ❖ Involved configuration in MM for Purchase Requisition, Purchase Orders, Contracts, Stock Transport orders, Goods Receipts and Goods Issues.
- ❖ Involved in procurement processes with FI integration to maintain material master, vendor master and info record.
- ❖ Involved Participation of SAP functional process documents preparation.
- ❖ Involved Outline Agreements by creating Creation Profile for Scheduling Agreements.
- ❖ Involved in methodology for changes in plant address and creation of new plants Implemented MM procure-to-pay (P2P) cycle process
- ❖ Conducted the training for functional spoke regarding SAP MM process like creation of Purchase Requisition, GRN process, SRN process, Budget relocation process, Open PR and Open PO closure etc.
- ❖ Configured purchase requisitions and automated purchase ordering process to a great extent by assigning processing requisitions based on info records, and extensive use of contracts Material master data, vendor master data, Purchase info record, Source list process compliances and ensure the master data creation on time.
- ❖ Member of circle level of SAP MM complaint closure team. Ensure the end user's complaints are closing as per the process and agreed SLA.
- ❖ Involved in creation of different business partners, account groups for different partners, screen layout, number ranges, and terms of payment, incoterms, shipping instructions, text types, purchasing groups, and partner determination
- ❖ Involved in set up interstate and intrastate stock transfer, Transfer posting from storage location to storage location, plant to plant and stock types.

Domain Experience

Company: Kera tech Private Ltd, Trissur (Feb 2021- October 2021)

Role: Operations & Procurement Consultant

Kerala circle operations, Standard Operating Procedure preparation & implementation across all functions, ERP implementation process & vendor finalization, Monitor ERP implementation process, Office infrastructure process, Vendor evaluation and on boarding process, Vendor payment reconciliation process, Local and outside purchase process, Admin and HR related operations, Review meeting with multiple functions, Recurring materials procurement, Franchisee

Implementation plan & execution, Material Requirement Planning for production.

Company: Rosmerta Safety Systems Pvt. Ltd, Cochin (June 2019 to May 2020)

Role: State Head – Operations

Material requirement Planning for production, Order execution and fulfillment, Distributor meeting, Vendor management, Physical Stock verification, Dispatch management, Daily billing monitor, HO coordination, Team management, Training for employees, EC operation and evaluation process, MIS report, Last Mile Delivery of FG and taking feedback from customers for improvement.

Company: India Medtronic Limited, Cochin (Nov 2018 to May 2019)

Role: Manager – CFA Operation

CFA Operation, Customer Management, Order execution and fulfillment process, Vendor management, Material Requirement Planning, Team management, Training in SAP SD Module to internal members, Stock transfer order process, Physical stock verification process, Implementation of 5S project in CFA, Scrap process.

Company: Sistema Shyam Teleservices Limited, Cochin (Jan 2009 to April 2018)

Role: Assistant Manager / Manager – SCM

Purchase, Procurement, Warehouse and inventory Management, Vendor evaluation and vendor management, Contract management, Vendor onboarding, E bidding process, SAP MM Module training for internal functions, SAP implementation process functional support, Scrap process and reduction of inventory, Physical stock verification process, Audit, 5S implementation process in warehouse, Team management, Vendor Satisfaction survey vendor payment reconciliation process, Vendor help desk team management, Mangling device warehouse billing and material requirement planning, Sales team support, BR showroom execution and brand management, Managing 3PL agencies and evaluation. Ensure the monthly closure of open PR, Open PO and open GRIR data's with the coordination with internal user and vendors. Monitoring the vendor help desk team and ensure all the vendor payments are processing as per the agreed terms and conditions. Preparation of SAP MIS report and submission to Management team

Company: Bharti Airtel Limited, Bangalore (Nov 2007 to Jan 2009)

Role: Senior Executive – SCM

Capex material procurement for entire South states, Vendor Management, CPE equipment material requirement planning and procurement process, Oracle 11i functional operation process, Contract management, Site rental negotiation and closure, Vendor payment Process and evaluation, Purchase order creation and issuance, Warehouse and inventory management

Company: Tata Teleservices Limited, Bangalore (May 2003 to Oct 2007)

Role: Executive – SCM

Oracle to SAP migration process functional level support, SAP MM Module training for internal teams, Purchase, Warehouse and inventory management, Vendor evaluation and onboarding process, Vendor invoice process, GRN, SRN process, Audit preparation, Negotiation. PR to PO process, Open PO closure process, Open GRIR closure process. Evaluation of Open PO report analysis, Warehouse stock reconciliation process, Vendor payment process and monitor the vendor help desk team process.

Company: BPL Limited, Bangalore (May 2001 to Apr 2003)

Role: Purchase Assistant

Vendor invoice verification and process, Oracle 11i process, Vendor payment follow up, new vendor onboarding process, Coordination with production team for material requirement, Audit preparation, and Documentation process.

Educational Qualifications

- ❖ Diploma in Electronics
- ❖ BA History and Economics

Personal Details

Date of Birth : 10.04.1972

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