



ANSHUL CHAWLA

ASSOCIATE CONSULTANT



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Gwalior, Madhya Pradesh



Anshul's LinkedIn Profile

PROFESSIONAL EXPERIENCE

Associate Consultant

Jul '23 – Sept'24

Capgemini India | Gurgaon, Haryana

Capgemini India: A leading global consulting and technology services firm, driving digital innovation and delivering cutting-edge solutions.

- Developed and orchestrated comprehensive **SIT (System Integration Testing) and UAT (User Acceptance Testing) strategies**, driving rigorous validation and seamless execution.
- Mastered **Salesforce.com**, guaranteeing seamless application functionality.
- Accelerated **efficient communication** with cross-functional teams to streamline project processes.
- Consummated **consistent delivery of top-notch Salesforce solutions**, garnering client accolades for project success.
- Engaged proactively in comprehending **end-customer requirements during foundation workshops**, and elevating project processes.
- Leveraged **JIRA and Agile methodologies** to empower collaboration and elevate project management.

Sr. Analyst/Senior Software Engineer

Jan '23 - Jun '23

Capgemini India | Gurgaon, Haryana

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- Amalgamated **cross-functionally to enhance Salesforce software** interfaces and boost performance.
- Concocted technology solutions in **alignment with project specifications**, ensuring utmost **client satisfaction**.
- Administered **comprehensive testing to guarantee functionality, scalability, and performance** met client standards.
- Imparted project **milestones transparently to stakeholders**, fostering alignment.
- Composed **high-quality technical documentation** and guided development teams with Functional Design Documentation, enabling client understanding and success.

Analyst/Software Engineer

Apr '21 - Dec '22

Capgemini India | Gurgaon, Haryana

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- Executed **comprehensive system analysis, end-to-end testing, and flawless implementations**, showcasing results via client demonstrations.
- Sustained **data accuracy and functionality** through meticulous quality assurance, and validating requirements.
- Formed **comprehensive functional design documentation**, meeting critical deliverable milestones.
- Forged vital **connections between policies and business outcomes, leading compliance training** efforts, and nurturing industry relationships.

SUMMARY

Results-driven Salesforce QA Engineer with a proven track record of delivering bug-free implementations and ensuring data accuracy through comprehensive testing and quality assurance. Proficient in system analysis, documentation, and end-to-end testing, adept at generating functional design documentation to meet project milestones. Experienced in policy alignment and compliance training, fostering industry relationships, and continuously improving testing procedures. Highly skilled in Agile methodologies and JIRA, with a

commitment to delivering excellence in challenging, deadline-driven environments.

KEY SKILLS

- Salesforce.com (Sales Cloud, Service Cloud, FSL, CPQ)
- Functional Testing
- Agile Methodologies (JIRA)
- Manual Testing (end-to-end)
- Testing Scripts
- Integration Testing
- Project Management (JIRA and Zephyr)
- Writing & Executing Test Plans.
- Reviewing Testing Scripts and Testing Documentation.
- Business Analytics Documentation (Functional Design Documentation, Requirement Workshops, User Stories & TTT Documentation)

CERTIFICATIONS/TRAINING

- Salesforce Certified Platform Developer 1

AWARDS & RECOGNITION

- Consistently promoted at Capgemini India, advancing from Senior Analyst to Associate Consultant.
- Recognized with awards, including "Most Impactful Alumnus" and "Outstanding Batch Coordinator" for contributions to education and training.
- Acknowledged for delivering an Expert Talk and receiving a "Thank You" incentive, demonstrating expertise and commitment in communication and performance.
- Bagged the “Global QA Excellence” Award for exemplary performance in the Software Testing domain.

PROJECTS

Connected Onboarding Tracking Dashboard: -

- Spearheaded the migration of the ACT web-based application to Salesforce, ensuring seamless integration and operational efficiency.
- Accurately replicated the complete onboarding process within Salesforce, from offer acceptance to onboarding completion, maintaining continuity throughout.
- Streamlined the talent onboarding process by minimizing friction points and enhancing overall workflow efficiency.
- Leveraged Salesforce's capabilities to optimize efficiency across all stages of the onboarding journey.
- Ensured a smooth, fully integrated transition into Salesforce for enhanced performance and operational consistency.

NextGen Salesforce CRM Implementation: -

- Orchestrated the Salesforce CRM integration for Heinemann's Sales, Professional Development, Technical Support, and Customer Service Divisions, eradicating inefficiencies and manual processes.
- Utilized Salesforce Sales Cloud, Service Cloud, and Field Service Lightning to harmonize and optimize front-office workflows, resulting in enhanced sales performance, heightened customer satisfaction, and streamlined support procedures.
- Transformed Heinemann's IT infrastructure, augmenting operational efficiency and elevating the customer experience through a unified, cloud-based platform.

EDUCATION

Bachelors of technology - Computer Sciences & Engineering

Jul '16 - Jul '20

ITM University, Gwalior | Gwalior, Madhya Pradesh

- Attained a 7.0 GPA while actively engaging in extracurricular activities such as Debates, Leadership, Elocution, and Project-Based Learning.
- Demonstrated proficiency in Java, Python, and C++ through rigorous coursework and practical projects.
- Conducted independent research resulting in a published paper on the impact of artificial intelligence on business operations, and served as Vice President of the Computer Science Club, organizing coding competitions and hackathons.

- MuleSoft Certified Developer (Level 1)
- Dell Boomi Integration Developer
- Salesforce CPQ Fundamentals for Admins Training - Udemy
- Advanced JIRA Administration Certification - Udemy
- Salesforce Bootcamp & Industrial Training - Capgemini India
- Salesforce Certified AI Associate