

# Abhishek Narayan

## Senior Associate Consultant

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### Summary

Experienced Associate Consultant with around 4 years of expertise in SAP SD and cross-functional teams to deliver comprehensive business solutions. Adept at end-to-end implementation and support for transitioned work, providing detailed analysis of complex business processes and delivering system solutions. Proficient in designing, configuring, implementing, and deploying SAP ERP solutions for sales, post-sales activities, and various business transactions. Known for efficiently analysing and solving complex business requirements, supporting day-to-day business needs, and resolving critical incidents within agreed timelines.

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### Skills

#### Technical Skills

- **SAP Sales and Distribution (SD):**
  - Sales order processing
  - Deliveries and invoicing
  - Output determination
  - Customer master data management
  - Order-to-cash cycle
  - Credit management
  - Text determination
  - Pricing and billing
- **SAP Integration and Customization:**
  - SAP VMS (Vehicle Management System)
  - EDI (Electronic Data Interchange)
  - ABAP debugging
  - Integration with SAP MM (Materials Management) and SAP FI (Financial Accounting)
  - SAP Charm (Change and Transport Management)
  - SAP Jobs scheduling and monitoring
- **Tools and Technologies:**
  - Putty, MobaXterm (for remote server management)
  - VELO (SAP's Vehicle Management System tool)
  - Linux (basic command line skills)
  - Sproxy (for handling data integration)

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### Professional Experience

#### Infosys | Associate Consultant

##### MAY 2023 – ONGOING

- Worked on a rollout project for a top automobile company in SAP VMS integration with SAP SD .
- Created Requirement Solution Design (RSD) and Functional Specifications (FS) documents according to RICEFW.
- Conducted unit testing and regression testing for required changes.
- Integrated SAP VMS with SAP SD, SAP MM, and FI.
- Developed a customized process for the Europe market, replacing the dealer ordering system with a direct customer/agent ordering system.

- Managed multiple interfaces linked with SAP, converting data from HTML format to sales orders.
- Debugged various T-codes and created new customized transactions.

## **Accenture | Application Development Analyst**

**MAR 2022 – MAY 2023**

- Managed client calls to understand enhancement requirements and worked with the technical team on development, testing, and deployment of AD HOC requests.
- Executed change management processes, deploying code and configurational changes to production.
- Facilitated migration of EDI trading partners with new output determination.
- Configured text determination procedures and sales process configurations.
- Improved business processes and resolved incidents created by the business.
- Performed Live Compare and collaborated with the CAB team for non-tested object alignment.
- Managed Paymetric servers via Linux commands and performed housekeeping activities.
- Supported cross-functional teams and business processes involving agreements and third-party sales.

## **Accenture | Application Development Associate**

**JAN 2021 – MAR 2022**

- Resolved critical job abends and implemented automation to reduce job failures.
- Conducted regression testing for sales order delivery and billing.
- Trained team members on project processes, including job failure resolution and change management.
- Created and tracked deliverables status with team members and project managers.
- Resolved critical incidents and AD HOC requests within SLA.
- Trained in ABAP-SD and performed debugging for SD issues.

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## **Certification**

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| • <b>SAP Certified Associate - SAP S/4HANA Sales C_TS462 2022</b> | • <b>AWS Certified Developer - Associate (DVA-C01)</b> |
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## **Education**

### **Bachelor of Mechanical Engineering**

RNS Institute of Technology

2016-2020

CGPA -6.9