Anmol Soni

Female, Indian

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Consultant at Capgemini (June 2022-till date) – 6.4+ Years of relevant experience in Microsoft Technologies.
Seeking a challenging position with a growth-oriented organization where I can utilize my skills and contribute my best to the organization.

Technical Skills

1.	Operating System	Windows
2.	Programming Languages	C#, ASP.NET, MVC, Power Platform (PowerApps, Power Automate etc.), MS Dynamics CRM, HTML, CSS, Core JAVA, JavaScript, Azure
3.	Tools, DB's	SSMS (2014, 2016), MS SharePoint, MS Excel, SQL, XrmToolBox, Postman, Ribbon Workbench, Postman, Visual Studio Professional, Azure DevOps, Azure (Pipeline, Application Insights, Active Directory, Azure portal)
4.	Other tools	Remedy, Service Now, Kanban Boards, MS Teams etc.

Summary

- 6.4 years of experience in Analysis, Development, Configuration, Testing & Documentation of Microsoft Dynamics 365/CRM solutions with other systems, also in Application Maintenance and Enhancements, Production Support of various software application and its related databases in Oil and Gas domain.
- Good understanding and hands-on-experience **in MS Dynamics CRM, Power Platform (PowerApps, Power Automate etc.), Microsoft .Net Technologies (ASP.NET, Web Services, C#.Net Web forms, Visual Studio-2017, SQL Server- 2014,2016) and Azure CI/CD pipeline deployments**.
- Experienced in using different software development methodologies like **Scrum, Agile and Waterfall**, **SDLC** etc. Have good knowledge on OOPS Concepts.
- Experience of working on full life cycle implementations: Requirement Gathering, Designing, Development, Testing, Deployment, Application Support and Maintenance; and Documentation.
- **Microsoft Certified on Azure Fundamentals, Power Platform Fundamentals, D365 CRM Fundamentals & Power Platform Developer Associate**.
- Excellent interpersonal and analytical skills and a motivated team player with the ability to work independently. Ability to learn and adapt quickly to emerging new technologies.
- Good experience in developing multiple components including managed/unmanaged solution, entities, form design, relationships, views, OOB reports, Charts, Dashboard, Security Roles, Field Level Security, Business Rules, Workflows, Business Process Flow, Duplicate Detection Rules, Model Driven Apps, administration using Power Platform Admin Center, component development using Power Apps Maker portal.

Experience

Consultant at Capgemini *(June 2022 - Present)*

Tools/Technologies used – Dynamics 365 Customer Service, Dynamics 365 Sales, PowerApps, Power Automate, Visual Studio, Power Pages, Azure DevOps, XRM Toolbox, Plugin Registration Tool, Ribbon Workbench, Javascript, Plugin, Azure Portal etc.

- Designed, built, implemented, and integrated Microsoft Dynamics 365/CRM solutions, ensuring zero or minimal defects post-deployment or go-live.
- Analysis of user stories and interacting with clients for clarifying doubts on user stories.
- Participated in sprint planning meetings.
- Developed new modules based on business requirements per sprint, **Creation of Model Driven App, Form**
- **Customizations, Configured Workflows, Dashboards, Forms, Views, & Reports, Sitemap Customization, CRM**
- **Security Models etc., including utilizing Power Automate Cloud Flows for Automation**.
- Implement **CRM security model** based on business units, teams, security roles, access teams and privileges.
- Experience in handling ribbon customization using Ribbon Workbench Tool.
- Conducted **testing, code reviews, and issue resolution** during UAT/SIT/Deployment preparations.
- Ensured comprehensive documentation for source codes, technical specifications, and unit test results.
- Developed new SSP & Payment Transactions modules based on business requirements per sprint for banking project.
- **Utilized Power Automate cloud flows** to automate existing functionalities based on requirements, including generating CSV files and handling uploads on SharePoint sites.
- Received multiple **client appreciations** for on-time deliverables and quality work.
- **Developed, debugged, and tested new/existing modules** for visa assessment systems using MS Dynamics CRM solutions.
- Responsible for client demo at the end of each sprint.
- Served as the **primary contact for major PROD applications, handling critical issues and major deployments**.
- Responsible for **support and enhancement activities**, including certificate renewals, code fixes, password resets, deployments, and testing.
- Interacted directly with end users to resolve issues, ensuring quick resolutions and maintaining SLAs.

Application Development Senior Analyst at Accenture *(Jan 2022 - June 2022)*

Tools/Technologies used – Dynamics 365 Customer Service, PowerApps, Power Automate, Visual Studio, Azure DevOps, XRM Toolbox, Ribbon Workbench, Javascript, MS Excel etc.

- Enhancement of existing functionalities & developing new modules of application based on deadline per sprint.
- Deploying changes via CI/CD pipeline to non-prod then prod. Requirement gathering, project estimation, planning & execution.
- **Configuration of Dynamics 365** components to meet business needs - **Entities, Forms, Fields, Views, Relationships, Workflows, Business Rules, Business Process Flows, creating model driven apps, Sitemap customization, Dashboards, OOB Reports, CRM Security model (Business Units, Teams, Access Teams, Security Privileges, Field & Form Level Security), CRM Solutions, setting up mailboxes.**

- Engaged in discussions with clients to gather requirements and clarified any doubts or uncertainties regarding the specifications.
- Responsible for solution management (managed, unmanaged) and manual deployment to target environments.

Software Engineer at LTI *(July 2018 - Jan 2022)*

Tools/Technologies used – .Net, ASP.NET MVC, C#, SQL, Visual Studio, Service Now, Remedy, Jira, ADO dashboard, Azure Portal, MS Word, MS Excel etc.

- Provided **production support** for core oil and gas applications, including EC and LIMS.
- Enhanced applications and contributed to compliance tasks, good experience with **Azure pipeline deployments**.
- Implemented **application enhancements** in both front-end and back-end based on business requirements for the production environment.
- Maintained release management and application documentation, including Deployment Guide, App OSG.
- Contributed to **monthly patching activities** and weekend support, attending production calls in case of application failures.
- Supported and maintained on-prem and cloud applications using **Agile methodology**.
- Managed Azure pipeline deployments and major application upgrades.
- Experience **with major application upgrade** (procurement of server, identification and installation of prerequisites on app server, configuration's changes, installing services, packaging of client software in Software repository of Chevron, testing and sing-off, completion of compliance tasks and CR creation for Production go live, cutover notifications to users etc.)
- Acted as **the primary contact for multiple applications**, handling L2/L3 activities and critical deployments.
- **Proficient in troubleshooting issues and managing upgrades** for major applications using Azure pipeline deployments.
- Interacted directly with end users to resolve issues, ensuring quick resolutions and maintaining SLAs.
- Earned praise for a dedicated approach, high-quality work, and consistent persistence. Have also received **PAT ON THE BACK** award.

Professional Certifications/ Trainings

- Completed 45 days training in C#, .NET framework 4.5, ASP.NET, ADO.NET, MVC, SQL.
- Microsoft certified – Power Platform Developer Associate (PL-400)
- Microsoft certified – Azure Fundamentals (AZ-900)
- Microsoft certified – Power App Platform Fundamentals (PL-900)
- Microsoft certified – MS Dynamics 365 Fundamentals CRM (MB-910)

Educational Qualification

Education & Credentials	Bachelor of Technology in Computer Science and Engineering from PSIT Kanpur with 75.08% in 2018.