CHANDRASEKAR RAMASAMY
TEST SPECIALIST

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PROFILE SUMMARY

QA Professional possessing hands on experience of 4.2 years in Automation and Manual Testing in Banking and ERP Domains and accustomed to work in complex Project Based Environments. Quality Expert with sound ability in reviewing features, assessing functionality to identify common and critical defects, extending it to produce solution algorithms and ensuring Client Expectations are met with High-quality software solutions. Looking for an extensive and dynamic career within an organization that can utilize my expertise in the shadow of my experience.

WORK EXPERIENCE

Quality Assurance Specialist - IBM, Chennai   **Oct 2023 - Present**

- As a QA Professional, I have been engaging with Client/Project and performed the following Functionalities.

Project - PNC Bank

- Predominantly worked on Functional and Regression Testing on Origination Applications for major banks of Europe within PNC's Portfolio.
- Understanding the same from Functional and regression aspects and carrying out Test execution for the same.
- Performed End-to-End testing and Compatibility testing across browsers and Mobile devices such as Android and IOS.
- Involved in preparation of Test scripts across multiple release changes.
- Involved in testing "Day in a Life" Scenarios for different business capabilities including Profile management, Product Servicing, Financial Transaction Executions, Customer Relationship Management etc.
- Automated customer relationship processes by developing both UI and API components.
- Built and optimized a reusable Angular component library for the UI, improving efficiency and consistency across the platform.
- Identified and raised Critical Defects which impacted the functionality of Application and tracked them till closure across Releases.
- Published Daily status report across to Test leads as part of daily execution.

Test Engineer - Qsome Technologies, Bangalore   **Aug 2022 - Oct 2023**

- Collaborates effectively with clients by gathering requirements and executing tailored tests, including frequent on-site visits. Adaptable to new client demands, completing POC scripting and execution, and maintaining production code.

Project - SmartTask

- Understanding the Client Requirements and Project Functionalities.
- Gathered client requirements, created test plans, and executed functional and regression testing.
- Performed end-to-end testing and compatibility testing across browsers and mobile devices (Android and iOS).
- Designed and automated testing models within the Qsome platform using Selenium and TestNG (codeless and Java).
- Managed bug reporting and tracking through the Qsome platform, ensuring timely resolution of issues.
- Created and executed new scripts to test revised functionalities based on client updates.
- Performed comprehensive regression testing to identify potential issues and improve software quality.

Project - GEX & PEX

- Executed manual testing for the web application, including XML testing for various expense types, to ensure functionality, user-friendliness, and accurate data processing.
- Handled critical projects solely and also completed the release within agreed timeline without any slippages. Carried out Sanity testing before and after the changes worked upon.
- Experienced working and coordinating with multiple teams, developers, BA and Project managers. Supported in initiatives like Test script Optimization for other relevant ERP applications with Functional knowledge and Test Data Preparation for Multiple teams in the project.

Software Test Engineer - Embarckle, Coimbatore   **Dec 2021 - Aug 2022**

- Results-driven Software Tester with expertise in API testing and automation. Skilled in creating precise test cases within the TestRail platform and developing automation scripts using Java and TestNG for web application testing. Adept at identifying and reporting bugs, collaborating effectively with team leads for validation, and ensuring timely issue resolution.

Project - SunPower Monitoring Automation

- Crafted comprehensive test cases for both UI and API testing using TestRail.
- Developed automation scripts in Java with Selenium and TestNG for web application automation.
- Automated API testing using Rest Assured within the TestNG framework.
- Conducted manual API validation using Postman.
- Leveraged Jenkins for CI/CD to streamline regression testing processes.

QA Analyst - Emerald Jewelry Pvt Ltd, Coimbatore   **2020 Oct - 2021 Nov**

- Performed manual testing for mobile, desktop, and web-based platforms, including employee leave management, salary processing, and an online jewelry app. Developed comprehensive test plans, executed test cases, and provided detailed reports to the development team. Ensured high quality and reliability of digital assets, contributing to an exceptional user experience and adherence to industry standards.

STRENGTHS AND EXPERTISE

- **Programming Languages:** Java, C#
- **Automation Testing Tools:** Selenium, Cucumber
- **API Testing:** Postman, Karate, Rest Assured
- **Mobile Device Testing Tools:** Sauce lab, Appium
- **Test Management and Defect Management Tool:** Jira
- **Database:** SQL
- **CI/CD:** Jenkins
- Desktop application testing
- **Accessibility Testing:** NVDA, Axe Dev tools, Keyboard, Accessibility Automation
- **Methodologies:** Agile (Scrum), Kanban

POC COMPLETED

- **AllyHealth** (Health Care Application) - Combination of Desktop and Web application.
- **E2IP** (Epicor ERP Application) - Desktop application.
- **Bradken** (Epicor ERP Application) - Web Application.
- **Clearfield** (Epicor ERP Application) - Web Application.
- **DesignCafe** (Odoo ERP Application) - Web Application.

EDUCATION

B.E Mechanical Engineering   **Aug 2015 - Apr 2018**
Info Institute of Engineering, Coimbatore