Akhilesh Joshi
Salesforce Vlocity Developer

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Work Experience

- ➢ I am a results-driven Packaged App Development Analyst(4x Certified) with 5.5 years of experience in Information Technology field and 4+ years experience in Salesforce implementation in the Insurance and Banking sector.
- ➢ Certified Salesforce Administrator, Salesforce App Builder, Salesforce Platform Developer 1 and Salesforce Associate.
- ➢ From past one year leading a team of 5 developers.
- ➢ Self-learned **OmniStudio** and engaged in training a team of developers on Omni Studio platform.
- ➢ Proficient in SFDC OOB like Managing Profiles, Roles, Users, Page Layouts, Email Services, Approvals, Validation Rules, Reports, Dashboards, Lightning Flows, OmniStudio, Custom metadata, Permission sets, Data raptors, Integration Procedures.
- ➢ I have experience in working under agile methodologies and to obtain and pursue a challenging position with an organization that provides me an opportunity to grow and to contribute to the overall success of the organization.
- ➢ My expertise lies in leveraging the Salesforce platform to design, develop, and implement customized solutions that optimize business processes and drive operational efficiency. Throughout my career, I have demonstrated proficiency in analyzing complex business requirements, translating them into technical specifications, and executing end-to-end development projects.

Professional Experience

Previous Organization	: **Atos Syntel**
Working Since	: October 2018 – September 2021
Role	: Associate Consultant

Current Organization	: **Accenture**
Working Since	: September 2021 – till Date
Role	: Packaged App Development Analyst

Project Details

Project 1
CUNA Mutual – Service Development and Optimization

Role and responsibilities

➢ Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
➢ Created Debug logs to find route cause of the issue/bug.
➢ Developed various Custom Objects, Tabs, Validation rules, Assignment rule, Workflow rule, on the Objects and Tabs.
➢ Worked on Process Builder to improve the response time and automate the services.
➢ Created Page layouts, Search layouts to organize fields, Custom links, Related lists, and other components on a record detail and edit pages.
➢ Created Workflow rules and defined related tasks, time Triggered tasks, Email alerts, Field updates to implement business logic.
➢ Developed and configured various Report and dashboard and Folders for different users based on the need in the organization.
➢ Developed Custom Objects, Custom Report Type and configured the Analytic Snapshots to dump the data on regular basis for the sales performance and lead generation statistics.
➢ Used the Sandbox for testing and migrated the setup changes to the deployment instance after testing.
➢ Used SOQL & SOSL for data manipulation needs of the application using platform database objects.

Environment: Salesforce.com, Force.com Sandbox, Import Wizard, Sharing Rules, Assignment Rules, Workflows, Email Updates.

Project 2
Liberty Mutual

Roles and Responsibilities

➢ I collaborated with an international team to successfully deliver a Salesforce Service Cloud-integrated solution for a prominent financial institution in South Africa.
➢ Lead a team of 5 developers.
➢ Utilize critical and design thinking skills to collect requirements from stakeholders for the creation of scalable solutions.
➢ I have acquired practical expertise in configuring Salesforce to align with client requirements, emphasizing scalability and mitigating technical debt.
➢ I have done showcase presentations to the C-Suite.
➢ I have acquired practical expertise in configuring Salesforce to align with client requirements, emphasizing scalability and mitigating technical debt.
➢ hands-on experience with salesforce configuration including, but not limited to, Flows, LWCs, VisualForce, Permission sets, OmniStudio, and Experience Sites.

- ➢ I gained an understanding of Mulesoft which facilitates communication between integration endpoints.
- ➢ I gained proficiency in utilizing a combination of tools, including Microsoft Azure DevOps (ADO) and Jira, throughout the Software Development Life Cycle (SDLC) in support of Agile methods.
- ➢ I excelled in conducting gap analyses and proficiently presenting solutions to bridge those gaps, employing product delivery roadmaps as a strategic guide.
- ➢ Gained proficiency in doing feasibility study on OmniStudio and explained client how we can implement solutions on OmniStudio platform.
- ➢ Developed many OmniScripts, Flex Cards embedding Apex calls, LWC calls and also impleted formula based solutions on Data raptors.

Skills

- ➢ OmniStudio LWC configuration, MySQL, Apex, Triggers, LWC and all Salesforce configurations.
- ➢ Postman & Workbench, Data loader, Microsoft Azure Devops (ADO).
- ➢ Salesforce.com, Sales Cloud, Service Cloud, Financial Service Cloud.
- ➢ Deployment using Copado and GitHub.

Education

Degree	College	Year	Marks
B.E (CS)	GIT college, Belgaum	2018	60.08

Certifications

- ➢ Salesforce Certified Administrator
- ➢ Salesforce Certified Platform App Builder
- ➢ Salesforce Certified Platform Developer 1
- ➢ Salesforce Associate

Personal Details

Name   : Akhilesh Joshi
DOB   : 8th May 1996
Gender   : Male
Address   : 68, Shakambari, Guruprasad nagar, Belgaum – 590006.
Languages known   : English,Kannada, Marathi, Hindi.

The information furnished above is true to the best of my knowledge and belief.

Date:

Place: Bengaluru   **Akhilesh Joshi**