

Anji Reddy
Email: anji.msrmdev@outlook.com
Phone.No: +91-97001 42680

- ✦ Working as a MS CRM Developer cum Data Migration Engineer from last 8+ Years with **LTIMindtree, Wipro Technologies, Accenture, Primus Golbal** and **Glosap** on MS CRM D365(UCI) and 2016 and lower versions.
- ✦ Having Good experience in creating & customizing Solutions and Entities and Deployments.
- ✦ Having Good Experience in Support and Implementations.
- ✦ Having Experience in Power Platform.
- ✦ Having Good experience on Data Migration with multiple tools like Kingswaysoft and Skybolt(Avanade Internal tool),ADF.
- ✦ Having Good Experience SQL.
- ✦ Having experience on Workflows, Business Process Flows, Actions.
- ✦ Having experience on creating Plug-in and debugging.
- ✦ Having experience on SSRS reports and Wizard Reports.
- ✦ Having experience on Power BI and creating Reports, Dashboards and Data Modell.
- ✦ Having experience on Security Methodologies.
- ✦ Worked on Webresourses like Java script and other components.
- ✦ Having Integration knowledge on Azure Logic Apps, Azure Functions.
- ✦ Worked on CRM Version Migration.

CAREER OBJECTIVE

To work in a competent environment in order to enhance the technical and functional knowledge, and thereby contribute efficiently to the company's productivity and growth.
Ready to take any challenging tasks to complete it on time.

Current Project	
Client	World Bank Group- DevSecOps
Duration	January 2023 – Till Now
Primary Role	Data Modelling Engineer cum MS CRM Application Developer
Environment	Dataverse, Power Automate and Power BI
Project Description	<ul style="list-style-type: none">Automating the C&A team daily manual activities and creating the Data Model for existing applications.

Roles & Responsibilities:	<ul style="list-style-type: none"> • Create Dataverse Application to load the multiple applications data to Dataverse and make sure Dataverse App will be the backup of existing applications to run the business smoothly. • Creating Power Automate flow to load the data from ADO to Dataverse and RSAM Application to Dataverse. • Create Data Model in Power BI. • Creating Dash Boards in Power BI. • Work with SharePoint to link with Dataverse. • Based on the Data Model schema will create CRM Application to store the data and also need to perform the activities daily basis.
---------------------------	--

Client 2	Visa- B2B One CRM
Duration	May 2021 – September 2022
Primary Role	Data Migration Engineer
Environment	MS CRM D365 Online, Oracle, Kingswaysoft
Project Description	<ul style="list-style-type: none"> • This is Application Migration project from Sales Force to D365 Online platform.
Roles & Responsibilities:	<ul style="list-style-type: none"> • Implemented Stored Procedures to load the data from source system to Stage DB's and also applied the transformations. • Implemented Incremental logic to migrate the Data. • Implementing the SSIS Packages to load the data from DB's to D365. • Created logic for Business Process flow Stages update. • Performed Pre-Deployment and Post-Deployments Steps.
Client 3	Medxcel
Duration	July 2020 – March-2021
Primary Role	CRM Developer
Environment	MS CRM D365 Online, Azure Data Factory
Project Description	<ul style="list-style-type: none"> • This project is purely Support for the Hospital Management and Hospital Equipment. • Hospital Supervisor will reach out to Medxcel Support Center and will get the assistance from the CEC Rep's and if required they will create and Cases and Work Orders.

Roles & Responsibilities:	<ul style="list-style-type: none"> • Customizations, creating entities and Forms. • Created required Business Rules and customized some entity form level ribbons. • Created Business Process Flows on Some entities. • Implemented Skybolt Packages to perform Data Migration. • Performed Pre-Deployment and Post-Deployments Steps. • Created Test Cases for Testing Team
Client 4	NHC (National Hearing Care)
Duration	May 2019 - July 2020
Primary Role	Support and Development
Environment	MSCRM 2013 On Premise, Oracle
Project Description	<ul style="list-style-type: none"> • National Hearing Care is a Marketing and Support Project. • NZ region will mainly focus on Marketing, AU Region will handle both Marketing and Support. • Once data created in DB, some other Integration teams will pick that data and they can utilize in some other area.

	<ul style="list-style-type: none"> • As a support Engineer we can support for CRM Application and we can do some implementation on CR and SR basis.
Roles & Responsibilities:	<ul style="list-style-type: none"> • Monitoring the Application Performance. • Troubleshoot if any issues Occurs. • Validate the data frequently. • Will do customizations or enhance the existing functionality based on client requirement • We have resolved P1 and P2 incidents without escalations. • We have provided 24*7 support • Have to monitor all integrations which is connected to CRM.
Client 5	COOP
Duration	Sep 2018 – May 2019
Primary Role	Support and Development
Environment	MSCRM 2016 Online, Kingswaysoft
Project Description	<ul style="list-style-type: none"> • COOP is a food and beverage service Company, and COOP running stores in Sweden. • If any customer may have concerns then they will call to COOP Support center and will raise an Incident accordingly. • To create incidents and follow-up they are using CRM here.

Roles & Responsibilities:	<ul style="list-style-type: none"> Monitoring the CRM Performance. Will work on the incidents which are raised on Ticketing tool. Implemented Plugins and workflows. Involved Development of USD. Developed SSIS Packages and Deployed to run in scheduled time. (Used Kingsway soft) Created new Email Templets.
Client 6	DELWP (Smart Planning Program)
Duration	Oct 2017 – July 2018
Primary Role	Data Migration Engineer
Environment	MSCRM 2016 Online, Skybolt, Oracle
Project Description	<ul style="list-style-type: none"> Department of Land and Water-Austrian Government is migrated their system from other to CRM. End users will access the Portals and they can raise a request. From department side they will check the submitted documents and will approve the request.
Roles & Responsibilities:	<ul style="list-style-type: none"> Involved in Initial Customizations created some Web Recourses and Created some Business Rules. Created Mapping Documents for Data Migration. Created logic for transformations. Migrated Structured Master data and remaining entities data. Involved Deployment of solutions. Involved Pre and post deployment steps for Solution deployment and data migration.
Client 7	6DM (6 Drunk Men)
Duration	Jan 2017 – July 2017
Primary Role	CRM Developer
Environment	CRM 2013 Online
Project Description	<ul style="list-style-type: none"> 6 Drunk Men is a sales-driven marketing company that happens to Sell alcohol. 6DM is committed to help our customers uplift their beer product offerings to the increasingly discerning beer consumer. They are utilizing Sales and Marketing Modules in CRM.

Roles & Responsibilities:	<ul style="list-style-type: none"> • Customization of Entities and Entities and Forms. • Developing Workflows and Plugins. • Created SSRS Reports and Dashboards. • Implemented Java Scripts and Business Rules. • Performed E2E Testing.
Client 8	SWAMI
Duration	April 2016 – Sep 2019
Primary Role	CRM Developer & Support Engineer
Environment	CRM 2011 and 2013
Project Description	<ul style="list-style-type: none"> • Swami is an established voluntary welfare organization that provides an integrated nursing home care and services to the elderly.
Roles & Responsibilities:	<ul style="list-style-type: none"> • Customization of Entities and Entities and Forms. • Developing OOB Workflows and Plugins. • Implemented Java Scripts and Business Rules. • Performed E2E Testing. • Supported the project for long time and worked on Application enhancements. • Migrated the Application from 2011 to 2013.

Certifications

- ✦ MB-200: Microsoft Power Platform + Dynamics 365 Core
- ✦ AZ-900: Azure Fundamentals
- ✦ PL-400: Power Platform Developer Associate

EDUCATION

- ✦ **MCA** from Nagarjuna University, Guntur with aggregation of 76%.
- ✦ **B.Sc. Computers** from Nagarjuna University, Guntur with aggregation 67%.

Regards
Anji Reddy