

Job Title:

Azure Engineer

Job Location:

Indore

Client Name:

Gramener Digital

End Client Name:

Gramener End

Job Description:

Department: *Operations New*

Reports To: Data Lead

Summary:

Provide excellent customer service to customers via phone, email, and chat.

Responsibilities:

- Answer customer inquiries and complaints via phone, email, and chat
- Resolve customer issues in a timely and efficient manner
- Escalate customer issues to management as needed
- Maintain accurate customer records
- Provide feedback on customer service processes and procedures

Qualifications:

- 1+ years of customer service experience
- Excellent communication skills, both written and verbal
- Ability to work independently and as part of a team
- Ability to work under pressure
- Strong problem-solving skills

Notice Period: 1 month

Benefits:

- Competitive salary
- Comprehensive benefits package
- Opportunity to work with a great team
- Chance to make a difference in the lives of customers

Total Experience:

\$1.00 - 3.00

Salary:

\$60000.00 - 70000.00

Employment Type:

FullTime

Projected Revenue:

800000.00