

**Job Title:**

Azure Engineer

**Job Location:**

Indore

**Country:**

India

**Client Name:**

Gramener Digital

**Job Description:**

**\*\*Department:\*\*** Operations New **\*\*Reports To:\*\*** Data Lead■ **\*\*Summary:\*\*** Provide excellent customer service to customers via phone, email, and chat. **\*\*Responsibilities:\*\*** \* Answer customer inquiries and complaints via phone, email, and chat \* Resolve customer issues in a timely and efficient manner \* Escalate customer issues to management as needed \* Maintain accurate customer records \* Provide feedback on customer service processes and procedures **\*\*Qualifications:\*\*** \* 1+ years of customer service experience \* Excellent communication skills, both written and verbal \* Ability to work independently and as part of a team \* Ability to work under pressure \* Strong problem-solving skills **\*\*Notice Period:\*\*** 1 month **\*\*Benefits:\*\*** \* Competitive salary \* Comprehensive benefits package \* Opportunity to work with a great team \* Chance to make a difference in the lives of customers

**Mandatory Skills:**

xyz

**Total Experience:**

\$1.00 - 3.00

**Salary:**

\$60000.00 - 70000.00

**Currency:**

\$INR

**Employment Type:**

FullTime

**Job Id:**

OPJDIDSB202308021109103844

**Projected Revenue:**

800000.00

**Revenue Frequency:**

One Time

**Status:**

Active

**End Client Name:**

Gramener End

**Employment Type Description:**

full time

**Job Posted Date:**

Aug. 2, 2023