

Job Title:

Azure Engineer

Job Location:

Indore

Country:

India

Client Name:

Gramener Digital

Job Description:

Department: Operations New **Reports To:** Data Lead 1 **Summary:** Provide excellent customer service to customers via phone, email, and chat.
Responsibilities:

- Answer customer inquiries and complaints via phone, email, and chat
 - Resolve customer issues in a timely and efficient manner
 - Escalate customer issues to management as needed
 - Maintain accurate customer records
 - Provide feedback on customer service processes and procedures
- Qualifications:**
 - 1+ years of customer service experience
 - Excellent communication skills, both written and verbal
 - Ability to work independently and as part of a team
 - Ability to work under pressure
 - Strong problem-solving skills
- Notice Period:** 1 month **Benefits:**
 - Competitive salary
 - Comprehensive benefits package
 - Opportunity to work with a great team
 - Chance to make a difference in the lives of customers

Mandatory Skills:

xyz

Total Experience:

\$1.00 - 3.00

Salary:

\$60000.00 - 70000.00

Currency:

\$INR

Employment Type:

FullTime

Job Id:

OPJDIDSB202308021109103844

Projected Revenue:

800000.00

Revenue Frequency:

One Time

Status:

Active

End Client Name:

Gramener End

Employment Type Description:

full time

Job Posted Date:

Aug. 2, 2023