

Job Title:

Azure Engineer

Job Location:

Indore

Country:

India

Client Name:

Gramener Digital

Job Description:

**Department:** Operations

**Reports To:** Data Lead Architect 1

**Summary:**

Provide excellent customer service to customers via phone, email, and chat.

**Responsibilities:**

- Answer customer inquiries and complaints via phone, email, and chat
- Resolve customer issues in a timely and efficient manner
- Escalate customer issues to management as needed
- Maintain accurate customer records
- Provide feedback on customer service processes and procedures

**Qualifications:**

- 1+ years of customer service experience
- Excellent communication skills, both written and verbal
- Ability to work independently and as part of a team
- Ability to work under pressure
- Strong problem-solving skills

**Notice Period:** 1 month

**Benefits:**

- Competitive salary
- Comprehensive benefits package
- Opportunity to work with a great team
- Chance to make a difference in the lives of customers

Formatted Job Description:

**Department:** Operations **Reports To:** Data Lead Architect 1 **Summary:** Provide excellent customer service to customers via phone, email, and chat. **Responsibilities:** Answer customer inquiries and complaints via phone, email, and chat Resolve customer issues in a timely and efficient manner Escalate customer issues to management as needed Maintain accurate customer records Provide feedback on customer service processes and procedures **Qualifications:** 1+ years of customer service experience Excellent communication skills, both written and verbal Ability to work independently and as part of a team Ability to work under pressure Strong problem-solving skills **Notice Period:** 1 month **Benefits:** Competitive salary Comprehensive benefits package Opportunity to work with a great team Chance to make a difference in the lives of customers

Mandatory Skills:

xyz

Total Experience:

\$1.00 - 3.00

**Salary:**

\$60000.00 - 70000.00

**Currency:**

\$INR

**Employment Type:**

FullTime

**Job Id:**

OPJDIDSB202308021109103844

**Projected Revenue:**

800000.00

**Revenue Frequency:**

One Time

**Status:**

Active

**End Client Name:**

Gramener End

**Employment Type Description:**

full time

**Job Posted Date:**

Aug. 2, 2023