

**Job Title:**

Azure Engineer

**Job Location:**

Indore

**Country:**

India

**Client Name:**

Gramener Digital

**Job Description:**

**Department:** Operations New

**Reports To:** Data Lead 1

**Summary:**

Provide excellent customer service to customers via phone, email, and chat.

**Responsibilities:**

- Answer customer inquiries and complaints via phone, email, and chat
- Resolve customer issues in a timely and efficient manner
- Escalate customer issues to management as needed
- Maintain accurate customer records
- Provide feedback on customer service processes and procedures

**Qualifications:**

- 1+ years of customer service experience
- Excellent communication skills, both written and verbal
- Ability to work independently and as part of a team
- Ability to work under pressure
- Strong problem-solving skills

**Notice Period:** 1 month

**Benefits:**

- Competitive salary
- Comprehensive benefits package
- Opportunity to work with a great team
- Chance to make a difference in the lives of customers

**Mandatory Skills:**

xyz

**Total Experience:**

\$1.00 - 3.00

**Salary:**

\$60000.00 - 70000.00

**Currency:**

\$INR

**Employment Type:**

FullTime

**Job Id:**

OPJDIDSB202308021109103844

**Projected Revenue:**

800000.00

**Revenue Frequency:**

One Time

**Status:**

Active

**End Client Name:**

Gramener End

**Employment Type Description:**

full time

**Job Posted Date:**

Aug. 2, 2023