| Job Title:   |
|--|
| Azure Engineer   |
| Job Location:  |
| Indore   |
| Country:   |
| India  |
| Client Name:   |
| Gramener Digital   |
| Job Description:   |
|  |
| Department: Operations NewReports To: Data Lead 3Summary:Provide excellent customer service to customers via phone, email, |
| <ul> <li>Answer customer inquiries and complaints via phone, email, and chat</li> </ul>                                    |
| Resolve customer issues in a timely and efficient manner   |
| • Escalate customer issues to management as needed   |
| Maintain accurate customer records   |
| Provide feedback on customer service processes and procedures  |
| Qualifications:  |
| 1+ years of customer service experience  |
| Excellent communication skills, both written and verbal  |
| Ability to work independently and as part of a team  |
| Ability to work under pressure   |
| Strong problem-solving skills  |
| Notice Period: 1 monthBenefits:  |
| • Competitive salary   |
| Comprehensive benefits package   |
| Opportunity to work with a great team  |
| Chance to make a difference in the lives of customers  |
|  |
| Mandatory Skills:  |
| xyz  |
| Total Experience:  |
| \$1.00 - 3.00  |
| Salary:  |
| \$60000.00 - 70000.00  |
| Currency:  |
| \$INR  |

| Employment Type:             |
|------------------------------|
| FullTime                     |
| Job ld:                      |
| OPJDIDSB202308021109103844   |
| Projected Revenue:           |
| 800000.00                    |
| Revenue Frequency:           |
| One Time                     |
| Status:                      |
| Active                       |
| End Client Name:             |
| Gramener End                 |
| Employment Type Description: |
| full time                    |
| Job Posted Date:             |
| Aug. 2, 2023                 |