

Job Title:

Azure Engineer

Job Location:

Indore

Client Name:

Gramener Digital

End Client Name:

Gramener End

Job Description:

****Department:**** Operations ****Reports To:**** Data Lead ****Summary:**** Provide excellent customer service to customers via phone, email, and chat.
****Responsibilities:**** * Answer customer inquiries and complaints via phone, email, and chat * Resolve customer issues in a timely and efficient manner * Escalate customer issues to management as needed * Maintain accurate customer records * Provide feedback on customer service processes and procedures
****Qualifications:**** * 1+ years of customer service experience * Excellent communication skills, both written and verbal * Ability to work independently and as part of a team * Ability to work under pressure * Strong problem-solving skills ****Notice Period:**** 1 month ****Benefits:**** * Competitive salary * Comprehensive benefits package * Opportunity to work with a great team * Chance to make a difference in the lives of customers

Total Experience:

\$1.00 - 3.00

Salary:

\$60000.00 - 70000.00

Employment Type:

FullTime

Projected Revenue:

800000.00