

**Job Title:**

Azure Engineer

**Job Location:**

Indore

**Country:**

India

**Client Name:**

Gramener Digital

**Job Description:**

**Department:** Operations

**Reports To:** Data Lead Architect 2

**Summary:**

Provide excellent customer service to customers via phone, email, and chat.

**Responsibilities:**

- \* Answer customer inquiries and complaints via phone, email, and chat
- \* Resolve customer issues in a timely and efficient manner
- \* Escalate customer issues to management as needed
- \* Maintain accurate customer records
- \* Provide feedback on customer service processes and procedures

**Qualifications:**

- \* 1+ years of customer service experience
- \* Excellent communication skills, both written and verbal
- \* Ability to work independently and as part of a team
- \* Ability to work under pressure
- \* Strong problem-solving skills

**Notice Period:** 1 month

**Benefits:**

- \* Competitive salary
- \* Comprehensive benefits package
- \* Opportunity to work with a great team
- \* Chance to make a difference in the lives of customers

**Mandatory Skills:**

xyz

**Total Experience:**

\$1.00 - 3.00

**Salary:**

\$60000.00 - 70000.00

Currency:

\$INR

Employment Type:

FullTime

Job Id:

OPJDIDSB202308021109103844

Projected Revenue:

800000.00

Revenue Frequency:

One Time

Status:

Active

End Client Name:

Gramener End

Employment Type Description:

full time

Job Posted Date:

Aug. 2, 2023