

**Job Title:**

Azure Engineer

**Job Location:**

Indore

**Client Name:**

Gramener Digital

**End Client Name:**

Gramener End

**Job Description:**

**\*\*Department:\*\*** Operations **\*\*Reports To:\*\*** Data Lead Architect 1 **\*\*Summary:\*\*** Provide excellent customer service to customers via phone, email, and chat.  
**\*\*Responsibilities:\*\*** \* Answer customer inquiries and complaints via phone, email, and chat \* Resolve customer issues in a timely and efficient manner \* Escalate customer issues to management as needed \* Maintain accurate customer records \* Provide feedback on customer service processes and procedures  
**\*\*Qualifications:\*\*** \* 1+ years of customer service experience \* Excellent communication skills, both written and verbal \* Ability to work independently and as part of a team \* Ability to work under pressure \* Strong problem-solving skills **\*\*Notice Period:\*\*** 1 month **\*\*Benefits:\*\*** \* Competitive salary \* Comprehensive benefits package \* Opportunity to work with a great team \* Chance to make a difference in the lives of customers

**Total Experience:**

\$1.00 - 3.00

**Salary:**

\$60000.00 - 70000.00

**Employment Type:**

FullTime

**Projected Revenue:**

800000.00