

RETURNFORM

Order Number	#MUSTINALLNUMBER
Name	Your Name
Date	dd-mm-yyyy
Contact	012-123(4)-1234
Email	someone@example.com

PRODUCT NAME	SIZE	QTY	REASON	REASON OPTION	
				1. ITEM DOESN'T FIT 2.UNSATISFACTORY ITEM 3.INCORRECT ITEM (Exchange) 4. DEFECTIVE ITEM (Exchange)	

HOW TO RETURN YOUR PURCHASE?

Simply fill out Return Form and attach inside the Return Parcel.

All item(s) must be returned in original condition (unaltered, unworn, unwashed & tags intact).

All item(s) must be shipped back within 5 days (Malaysia) / 10 days (Oversea) upon received.

All refunds are in Credit Term. NO Cash Refund(s) allowed.

Please Note, SALE ITEMS / DISCOUNTED ITEMS are NOT returnable or exchangeable.

HERME3 do not provide exchange but do accept return. You may return your items and Store Credits will be refunded into your HERME3 account. You may use it to purchase preferred items/sizes. All return request may take up to 3 working days for process of parcel & refund.

A processing fee of RM6 (WM) & RM10 (EM) will be deducted from your store credits if free shipping had been provided for the order.

Return without meeting the criteria will be charged for another RM10 such as return product without original packaging, late return and etc.

Kindly keep return postage receipt, attach together with Return Form & Return Parcel and also do email to service@HERME3.co if item(s) deemed faulty. Proof of defect MUST be verified by HERME3 return to be eligible. Postage fee will be credited into HERME3 account accordingly. *MAX - RM8.00(WM) RM14.00(EM)

Return all parcels to:

HERME3.CO

LEVEL 2, 110, JALAN NIUBI, 67000, NIUBITOWN, SELANGOR, MALAYSIA.

+60123456789

Return Checklist:

- 1. Complete the **RETURN FORM**, attach with return parcel.
- 2. Make sure product(s) is in original packaging.
- 3. Email all details & return tracking number to p_iwp@outlook.com
- 4. Secure & Return item(s).

For any enquiry and information, please view our Return Policy on www.HERME3.com or contact us via INTAGRAM / FACEBOOK chat.