

State Transition Matrix

User							
	Fine added or book overdue	On hold over 30 days	Hold Cleared	User Disables Account	User Enables Account (No Holds)	User Enables Account (Hold)	
Good Standing	Hold	X	X	Disabled	X	X	
Disabled	I	I	Good Standing	I	Good Standing	Hold	
Hold	I	Disabled	Good Standing	Disabled	X	X	
Audiobook							
	Assigned to Kiosk	Reservation	Expired Reservation	User Picks Up Book	Book Returned	Returned Book at Home Kiosk	Returned Book at Other Kiosk
Unassigned	Available	X	X	X	X	X	X
Available	Returned	Reserved	X	X	X	X	X
Reserved	X	X	Available	Checked Out	X	X	X
Checked Out	I	X	X	X	Returned	X	X
Returned	I	X	X	X	X	Available	In Bin
In Bin	I	X	X	X	X	Returned	I