

## **Overseas Travel Info Pack**



## Overview

Users travelling overseas will automatically be required to use multi-factor authentication (MFA) for all logins.

The following guide will help you:

- access your account safely while overseas
- reduce/avoid excessive mobile data/service costs

## Checklist

- Notify Technology of your travel plans via **THIS FORM** 
  - Only specific users may lodge the form on behalf of someone else. Lodging this form lets us know where you are so we don't panic and lock your account when we see you've logged in from overseas.
- Install and set up the Microsoft Authenticator App
  - This app relies on data whereas an SMS requires international roaming with your Australian number.
- Control your data usage while overseas:
  - Guide for iPhone
  - Android phones have different settings for different models of phone, but in general, you would want to turn ON Data Saver if applicable to your phone.

## Notes:

• Use of free or guest networks should be avoided unless absolutely necessary as these are insecure and will likely result in data theft or account compromise. While this is especially true in higher risk countries, it is an issue everywhere - including in Australia.

- If you have a Vodafone phone plan with Australian Cricket, use <u>THIS LINK</u> to see if your destination/s are part of the \$5 a day roaming offer. More information <u>HERE</u>
- If you have a Telstra phone plan with Australian Cricket, use <u>THIS LINK</u> to see if your destination/s are part of the Day Pass offer. More information <u>HERE</u>
- Roaming charges will be billed to your department/personal cost

















