

Objective

Seeking a challenging and bold adventure in web development utilizing skills with HTML, CSS, JavaScript and its outlying technologies.

Experience

- | | | |
|---|---------------------------|-----------------------|
| CXT Software
Houston, TX | Product Specialist | 3/17 – Present |
| <ul style="list-style-type: none">•Defined technical details for new software features.•Daily use of Kanban boards, JIRA ticketing, Agile product management.•Utilized UX/UI design techniques to implement new software features.•Used a variety of graphical applications to design mockups and wireframes.•Engaged with software engineers to discuss design changes and upgrades.•Extensive testing of implemented features to assure it meets design specifications.•Setup and troubleshooting MS SQL 2008, 2012 and 2016.•Setup and testing of IIS Web Services.•Performed remote desktop troubleshooting on client PCs with Windows 7, 8.1 and 10. | | |
| Federal Wage & Labor Law Institute
Houston, TX | IT Director | 10/05 – 3/17 |
| <ul style="list-style-type: none">•Exchange Server administration and maintenance.•Maintain Disaster Recovery backups utilizing Backup Exec.•Purchase new PCs and upgrade existing hardware and software.•Management and administration of Sonicwall Firewalls.•Desktop support and troubleshooting.•Run new Cat5 cable to accommodate additional network users.•Enforce network security policies and restrictions.•Manage Remote Access security procedures.•Managed Group Policy Objects and internet content filters. | | |
| Independent Contractor
Houston, TX | | 8/04 – 10/05 |
| <ul style="list-style-type: none">•All Microsoft Windows OS installations.•LAN connectivity troubleshooting.•Implemented Internet and Wireless security measures.•Hardware troubleshooting on Dells, Compaq/HP, and clones.•Peer-to-Peer and Server/Client Network Installation. | | |
| Automated Circuit Design
Houston, TX | PCB Designer | 3/03 – 7/04 |
| <ul style="list-style-type: none">•Design and layout of PC Boards. | | |
| Gullo Toyota
Conroe, TX | IT Manager | 11/01 – 3/03 |
| <ul style="list-style-type: none">•Troubleshooting of all printers, networking, applications and all Windows Products.•Implemented stricter network security measures and deployment of Antivirus software.•Operation system installations including Win95, Win98, WinME, Win2000, WinXP.•Training new employees in use of dealership software.•Provided monthly class on various PC Technologies like e-mail and Internet security. | | |

Independent Contractor**4/01 – 10/01**

Houston, TX

- NT Network connectivity troubleshooting.
- Remote Access installation and troubleshooting.
- MS Exchange troubleshooting.
- Peer-to-Peer and Server/Client Network Installation.
- Microsoft Windows installations including Windows NT and Windows 2000.
- Hardware installations.

Telescan, Inc.**Network Engineer****1/97 – 3/01**

Houston, TX

- Responsible for ensuring network connectivity, reliability and security.
- Performing daily MS Exchange Administrator duties.
- Responsible for maintaining and supporting 180+ computers on a Windows NT LAN.
- Setting up Compaq Proliant 1850, 3000, 6000, and 6400 series servers.
- Hardware and software troubleshooting for DOS, Windows 3.1, Windows 95, WindowsNT and Novell Netware operating systems and applications.
- Training new Helpdesk employees in classroom and live environments.
- Help Desk Support via telephone as well as End User support.
- Aided in design and implementation of CNBC.COM web site.
- Setup and maintaining various HP model printers and print servers on an NT Network.
- Website support for *Wallstreetcity.com* and *Netcom Personal Finances*.

Education**Rice University-Trilogy Bootcamp**

2022-2022

Full-stack web development

Houston Community College

1996-1998

Major: Computer Science Technology

Tulsa Junior College

1991-1992

General Studies

Spartan School of Aeronautics

1989-1991

Associates Degree in Aeronautics(Airframe and Powerplant) GPA: 3.8

Academy Hall High School

1985-1989

Graduated - High School Diploma

GPA: 3.6