MA CRISCEL AGDEPPA

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**Career profile**

IT Consultant with more than 4 years experience implementing Oracle PeopleSoft applications in Philippines, Malaysia and Singapore. Understands both Functional and Technical perspective while being actively involved in system design, development and implementation. Proficient as a Hospital Information System Super-User/Administration Team Leader for four years.

Core competency includes proficiency at Microsoft applications, SQL Server; Hospital Information System such as Trakcare, SimDay and Marvin; Methodologies like Agile, Waterfall and SDLC. Exceptional at building and conserving relationships with stakeholders to attain information on system and processes. Outstanding level of problem solving skills and excellent written and verbal communication.

**Career highlights**

* Application designing and requirement analysis
* End-to-end implementation of Oracle PeopleSoft Applications
* System Integration and Testing of Oracle PeopleSoft Applications
* Delivered workshops and hands-on training
* Provided support to end-users
* Super-user for Trakcare Hospital Information System

**Professional Experience**

* **Sydney Adventist Hospital**, *Sydney* **July 2019 – Present**
* **Alexandria Specialist Day Hospital**,*Sydney* **July 2019 – Present**
* **Macquarie** **University Hospital**, *Sydney* **October 2015 – December 2019**

Trakcare Super-user/Operating Theatre Administration Team Leader

* Trakcare super user and point of contact for the Admin team (Non-Clinical).
* Responsible in non-clinical process improvements and documentations such as data audits, review workflows are completed and problems identification
* Develop, review and deliver training and training manuals for the team.
* Liaise with Trakcare end-users for system errors and possible enhancement or change requests.
* **Skiva Solutions Ltd.,** *Sydney* **March 2015 – September 2015**

**Test Analyst**

* Review Requirements Document for clarification and suggestions.
* Test preparation including test scenario, test data and test case development.
* Create test plans and test scenarios.
* **Southwest Professional Advantage Corp,** *Philippines* **January 2012 – July 2012**

**Programmer/ Test Analyst**

* Review of business requirements and design documents to identify gaps, uncertainties and conflicts.
* Integration and testing of PeopleSoft Applications and WorkBrain Applications from SIT to Production.
* Delivery of test plans, test scripts, test data preparation, test execution and system test summary reports.
* System test all components delivered by development team. This includes  delivery of test plans, test scripts, test data preparation, test execution and system test summary reports.
* Positive and negative system testing
* **HRMS Consulting Pte. Ltd.,** *Singapore* **March 2011 – December 2011**

**PeopleSoft Techno-Functional Consultant /Analyst**

* End-to-end implementation and Production Support for Enterprise Learning Management.
* Provided workshops and support from SIT to production.
* Participates in defect management meetings and support for defect resolution process.
* Gather the result and defects list from everyday testing and assuring that every test scenario is based on the Functional Specs documents.
* **Symphony BPO Solutions,** *Malaysia* **November 2010 – February 2011**

**PeopleSoft Technical Solution Analyst** (Contractual)

* Preparing business requirements, payroll data, data modeling and/or sequence diagrams for Fidelity Hong Kong.
* Provided workshops and hands-on trainings for Fidelity China.
* Application designing and requirement analysis
* Supports application solutions to meet client requirements
* **Ayala Systems Technology,** *Philippines* **March 2008 – October 2010**

**PeopleSoft Techno-Functional Consultant**

* Provided system integration for PeopleSoft Human Capital Management version 8.9 to PeopleSoft Enterprise Learning Management Version 9.0
* Configured the form 2316 and Alphalist, also created the format for the payslips.
* Handled system workflow for the Absence Management and Core HR.
* Take charge in running the reports, set-ups during the System Integration Test and User Acceptance Test.
* Provides workshop and requirements gathering with clients.
* Participates in Process Implementation and Business Process Improvements.

**Education**

**MAPUA INSTITUTE OF TECHNOLOGY** (July 2003 – December 2007)

Makati City, Philippines 1200

**Bachelor of Science in Information Technology**

**AUSTRALIAN INSTITUTE OF HIGHER EDUCATION** (July 2012- December 2013)

Pitts St. Sydney, NSW 2000

### Bachelor of Business

**Reference**

Julian Kueh

Peri-operative Manager

Sydney Adventist Hospital

02 9480 4599

Christine Overend

Nurse Unit Manager

Sydney Adventist Hospital

02 9480 4587