# YORGUIN MURILLO

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https://yorm.ca/ • https://github.com/Crisest

#### PROFESSIONAL SUMMARY

Creative Developer with proficiency in monitoring software performance tests and revising programs for corrections. First-rate critical thinking and organizational skills. Excellent understanding of development principles and programming for diverse operating systems.

#### **SKILLS**

- JavaScript, PHP, C#
- ASP.NET
- MVC, Microservices
- MongoDB, SQL server, MySQL
- React, Babel, Webpack

- Web-app development
- Restful APIs
- Git, Github
- HTML5. CSS. SASS
- Trinlingual (Spanish, English, French)

### **WORK HISTORY**

#### **Computer Programmer Analyst (Co-op)**

Stackpole International - Ancaster, Ontario

05/2019 - 08/2020

- Used various technologies, including PHP, MySQL and JavaScript to make code repairs and optimize corporate website.
- Researched, tested and implemented various client feature requests to deliver internal content management systems and content delivery applications.
- Created site layout and user interface using HTML and CSS practices.
- Tested websites and performed troubleshooting prior to deployment.
- Reviewed code to validate structures, assess security and verify browser, device and operating system compatibility.
- Developed a web app for the finance department to optimize processing times
- Created user guides for the different user roles. (Manager, Employees, etc.

#### **EDUCATION**

3 Year Advanced Diploma: Computer Progammer Analyst

Niagara College - Welland

12/2019

• Designed, developed, documented, implemented, maintained and tested software systems by using industry standard software development methodologies based on defined specifications and existing technologies/frameworks.

- Organized structured and unstructured data for the modern data architecture
- Communicated and collaborated with team members and stakeholders to ensure effective working relationships.
- select and apply object-oriented and other design concepts and principles, as well as business requirements, to the software development process.
- Deployed full stack web applications to cloud-based posting servers using various technologies such as C#, ASP.NET, Core, JavaScript, SQL, jQuery, Ajax, HTML, and Bootstrap.

#### **CERTIFICATIONS**

The Complete Node.js Developer Course - Udemy
The Complete React Developer Course (w/ Hooks and Redux) - Udemy

#### OTHER WORK EXPERIENCE

# Bilingual Corp Digital Customer Service Representative | 2018-2019 Canadian Tire Financial Services.

- Provided strong customer service to customers to solve to their online concerns related to our website in English, French and Spanish.
- Received feedback directly from customers about our bank website and e-commerce website to improve it.
- Reached out Customers that have sent emails regarding their concerns
- Communicated with a multi-disciplinary team to find the best solution

## Dining Server | 2014 – 2019 Mandarin Restaurants.

- Effectively managed to serve multiple customers at the same time while up selling our promoted items.
- Excellent Customer service given by company standards