



What advice would you give to someone considering an opportunity with Bank of America?

“Try and find an area and opportunity that you like.”

What is your current assignment and primary responsibilities?

My current assignment is to ensure the data network in EMEA is in great condition. My principal responsibilities include: maintaining a stable environment to support the business; managing vendors that provide the company with various services such as data circuits and network appliances; Second/Third line support for network-related issues that covers the entire infrastructure; and quick and accurate troubleshooting to restore connectivity if an outage/service degradation occurs.

What was the best deal/project you worked on?

The best project I've worked on so far is planning the powerdown of the entire London datacenter. I have to liaise with all the other teams and help to coordinate the activities. This is particularly challenging since the network is the glue that binds the entire infrastructure together. Everything will depend on the network connectivity so any issues will have to be addressed promptly and clinically.

I remain here because...?

I thoroughly enjoy my job, I like the variety of my daily tasks and I feel am given opportunity to grow.

What advice would you give to someone considering an opportunity at Bank of America?

Try and find an area and opportunity that you like. The job takes a lot of time, so it would be good if it was spent doing something you enjoy.

Describe your experience as an intern at Bank of America.

I did an internship in 2007. It was an eye opening experience as I got to see the company from different angles and get a good understanding of how things work. Many opportunities were presented to us as interns to hear what other teams do and upcoming projects that would begin soon. I also got to build bridges with many people, which makes the transition to full-time employment that much easier.

What other activities do you enjoy outside of your work day?

Although I have had to reduce the frequency since starting my full-time role at the company, I very much look forward to and enjoy DJing various styles of music.



Dwayne

Senior Specialist
Enterprise Technology & Delivery Analyst
Camberley

Education

University – UCL
Degree – Electronic Engineering with Communications M.Eng