1. Welcome screen - Language selection

What is the default language?

2. User authentication - Insert card and provide PIN

What type of card can be inserted?

Is there a fee if using a card from a different bank?

How short/long should the PIN be?

3. Transactions - Cash withdrawal - Indicate a customised amount

What is the minimum/maximum amount?

4. Transactions - Cash deposit - User enters the money in the note or coin drawers

Should the user press any command before entering the money?

5. The ATM can be shut down and restarted

Who can shot down the ATM?

Is there a message letting the user know that the ATM won't be able to use?

6. The cash dispenser can be opened and refilled with cash

Is the above action going to affect the user's transaction?

7. Alarms - Sensors are present and <u>may</u> alert the maintenance crew (via Central Service) of the following fatal errors. These errors take the machine into Out of Order mode

Are the sensors notifying the maintenance crew every time there is a fatal error?

8. The ATM types supported are Sweden and UK

What is the meaning of the above requirement?

- Is it referring to the country where the ATM was manufactured?

- Or the default languages supported?

9. All transactions must be secured

How are the transactions suppose to be secured?

Secured with the surveillance cameras or with a security guy?