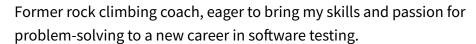# Cristiana Constantin

Manual QA Tester

Detail-oriented Manual QA Tester with recent training and hands-on experience from different group projects where I got familiar with designing test cases, reporting bugs, and manual testing processes.

Former rock climbing coach, eager to bring my skills and passion for problem-solving to a new career in software testing.

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Bug Reports | Test Cases | Attention to Detail | Team Player | SDLC (Agile)

JIRA | Trello | Slack | Google Spreadsheets | Basic SQL (DBeaver) | Rest APIs (Postman)

💼 Work experience

10/2021- Present
Gibraltar

Climbing Coach & Receptionist
(King's Bastion Leisure Centre)

- Guided clients through complex climbing techniques, maintaining strict attention to detail in enforcing safety standards and inspecting equipment
- Used front desk software to manage membership renewals, process sales, and redeem points, gaining familiarity with systems and user interface functionality.
- Resolved customer inquiries and efficiently handled bookings, developing strong communication and multitasking skills.

✳ Courses

QA Manual - GoIT

I completed the [Manual QA course at GoIT](#), gaining hands-on experience with key software testing concepts and tools. Highlights include:

- **Testing Fundamentals**: Core concepts, testing classifications, and stages.
- **Test Documentation**: Creating and managing test cases and bug reports in TestRail, Jira and Trello.
- **Testing Tools**: Practical experience with tools like Postman or DBeaver.
- **SQL Basics**: Querying databases to validate data integrity.

This course provided a solid foundation in QA essentials and real-world application.

ISTQB Preparation Course - Udemy

I completed the ISTQB Preparation Course on Udemy, designed to prepare me with the knowledge required for the ISTQB certification. Gained a solid understanding of software testing principles, methodologies, and industry standards.

☻ Projects

Ca$hify - Expense Tracking Application

Cashify is a personal finance application that allows the users to visualize their spending habits. GoIT created this Web and native applications for the students to practice manual QA.

- Collaborated with a team of five to create and execute **test cases** for various features (user registration, login, spending reports, balance functionality, etc.) using **TestRail** and **Trello**.
- Reported bugs and documented bugs in **JIRA**.
- Contributed to **test planning** and risk analysis, and participated in team meetings via **Slack** and **Zoom**.
- Read and verified application's **documentation**, suggesting improvements where the user guide was not accurate.
- Apart from manual testing, I performed **API testing** using **Postman** to verify the correct functionality and performance of the backend application.

N-vite - Wedding event planner

N-vite is a mobile and web-based application designed to streamline the creation, management, and tracking of event invitations for large groups of people.

- Suggested **UI/UX** improvements to make the application more attractive to potential customers
- Engaged in close collaboration with developers and opened bug and improvement tickets as issues in **GitHub**.
- Created **test cases, bug reports** and a checklist for the main functionalities of the applications. The test cases and bug report were created as **GitHub** issues and assigned to the developers.
- Performed **Exploratory and Regression Testing** and maintained close communication with the development team.

☻ Education

2016-2019 Bucharest, Romania	National University of Physical Education and Sport