

# Cristiana Constantin

## Manual QA Tester

Detail-oriented Manual QA Tester with recent training and hands-on experience from different group projects where I got familiar with designing test cases, reporting bugs, and manual testing processes.

Former rock climbing coach, eager to bring my skills and passion for problem-solving to a new career in software testing.



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Bug Reports | Test Cases | Attention to Detail | Team Player | SDLC (Agile) | ISTQB (in progress)

JIRA | Trello | Slack | Google Spreadsheets | Basic SQL (DBever) | Rest APIs (Postman)

## Projects

### N-vite - Wedding event planner

N-vite is a mobile and web-based application designed to streamline the creation, management, and tracking of event invitations for large groups of people.

Our project aimed to address gaps in existing market solutions, such as a lack of responsiveness and flexibility in templates, and provide better alternatives.

Key Responsibilities and Contributions:

- Suggesting **UI/UX** improvements to make the application more attractive to potential customers
- Engaging in close collaboration with developers and opening bug and improvement tickets as issues in **GitHub**.
- Creating **test cases, bug reports** and a [checklist](#) for the main functionalities of the applications. The [test cases](#) and [bug report](#) were created as **GitHub** issues and assigned to the developers.
- Performing **Exploratory and Regression Testing** and maintaining close communication with the whole team.

Tools and Technologies Used:

- Project Management: Trello, Slack
- Development & Testing: GitHub, Postman
- Documentation & Collaboration: Google Sheets
- Infrastructure: Google Cloud, Google Storage

## Challenges & Solutions:

**Image overwriting issue:** One significant issue we faced was image overwriting when different hosts uploaded files with identical names, leading to mismatched visuals on invitations. I reported the issue and collaborated with the team to identify the root cause and confirm that the new implementation fixed the problem.

## Ca\$hify - Expense Tracking Application

Cashify is a personal finance application that allows the users to visualize their spending habits. GoIT created this Web and native applications for the students to practice manual QA.

### Key Responsibilities and Contributions:

- Collaborated with a team of five to create and execute **test cases** for various features (user registration, login, spending reports, balance functionality, etc.) using **TestRail** and **Trello**.
- Reported bugs and documented bugs in **JIRA**.
- Contributed to **test planning** and risk analysis, and participated in team meetings via **Slack** and **Zoom**.
- Read and verified application's **documentation**, suggesting improvements where the user guide was not accurate.
- Apart from manual testing, I performed **API testing** using **Postman** to verify the correct functionality and performance of the backend application.

### Tools and Technologies Used:

- Project Management: Jira, Trello, Slack, Zoom
- Development & Testing: Postman, Chrome Browser, Android Device
- Documentation & Collaboration: Google Sheets

## Challenges & Solutions:

**Decimal Value Issue:** Reported a critical issue that prevented users from logging amounts with decimal values, significantly affecting precision in spending calculations.

**Email Validation Flaw:** Identified a vulnerability in the signup process where email addresses were not validated. Highlighted the risk of fake accounts and provided recommendations to enhance validation, improving the application's reliability and user integrity.

## Courses

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### QA Manual - GoIT

I completed the [Manual QA course at GoIT](#), gaining hands-on experience with key software testing concepts and tools. Highlights include:

- **Testing Fundamentals:** Core concepts, testing classifications, and stages.
- **Test Documentation:** Creating and managing test cases and bug reports in TestRail, Jira and Trello.
- **Testing Tools:** Practical experience with tools like Postman or DBeaver.

- **SQL Basics:** Querying databases to validate data integrity.

This course provided a solid foundation in QA essentials and real-world application.

### **ISTQB Preparation Course - Udemy**

I completed the [ISTQB Preparation Course](#) on Udemy, designed to prepare me with the knowledge required for the ISTQB certification. Gained a solid understanding of software testing principles, methodologies, and industry standards.

## Work experience

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**10/2021- Present**  
**Gibraltar**

**Climbing Coach & Receptionist**  
(King's Bastion Leisure Centre)

- Guided clients through complex climbing techniques, maintaining strict attention to detail in enforcing safety standards and inspecting equipment
- Used front desk software to manage membership renewals, process sales, and redeem points, gaining familiarity with systems and user interface functionality.
- Resolved customer inquiries and efficiently handled bookings, developing strong communication and multitasking skills.

## Education

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**2016-2019**  
**Bucharest,**  
**Romania**

National University of Physical Education and Sport