

Cristina Maria Leascu

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[LinkedIn](#)

A motivated and detail-oriented professional with experience in customer service, administration, and retail.

Known for being adaptable, focused on learning, and always aiming to do a good job. Enjoy working in different environments and helping things run smoothly.

Education

- CodeYourFuture, London
Intro to Digital | Intro to Programming Course
11/2024 – 4/2025
 - Falmouth University (Icon College of Technology and Management), London
BSc (Hons) Degree in Computing (First Class)
2022 – 2023
 - Icon College of Technology and Management, London
Pearson BTEC Level 5 HND in Computing
2019 – 2022
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Experience

UFC Night Colleague
Tesco Cambridge Bar Hill
May 2023 – Present

- Successfully completed stock routines, ensuring accuracy and consistency.
- Resolved tote issues during QC operations, improving efficiency in the stock processing system.
- Picked online customer orders, ensuring optimal quality, freshness, and correct substitutions.

Night Service Colleague
Asda Stores LTD
April 2021 – August 2022

- Replenished stock items during night shifts, ensuring store shelves were consistently well-stocked and organized.
- Reduced stock discrepancies through meticulous stock handling and system
- Completion of night routines.

Checkout Assistant***Asda Stores LTD******December 2017 – September 2020***

- Operated the checkout system, ensuring quick and accurate transactions.
- Handled Click & Collect orders.
- Contributed to reducing return rates by providing excellent customer service and assisting with returns and exchanges.

Receptionist***Merlyn Court Hotel******June 2011 – March 2013***

- Process reservations and cancellations daily, ensuring guest satisfaction.
- Maintained up-to-date room availability, optimizing bookings and pricing.
- Check-in / check-out guests, resolving any concerns promptly.

Administrative Assistant***Arafura SRL******October 2007 – April 2010***

- Processed orders, ensuring on-time delivery and customer satisfaction.
- Generated weekly reports/statements for management, improving decision-making by presenting detailed insights.
- Increased customer retention by providing excellent customer service and follow-up.

Administrative Assistant***Laro Colgate Distribution******November 2006 – October 2007***

- Processed orders, ensuring timely deliveries and accurate order fulfillment.
- Coordinated with warehouse teams, resolving product-related issues.

Administrative Assistant***Artesans del Sucre SRL******August 2004 – November 2006***

- Prepared and printed labels for all products as required for orders.
- Handled invoices, ensuring accuracy in billing and timely deliveries.
- Receive deliveries.

Soft Skills

- Reliable and adaptable.
- Team player with the ability to work independently.
- Customer-focused with excellent service skills.

Hard Skills

- Microsoft 365, Git, and GitHub.
- HTML5, CSS, JavaScript, Node.js, and Jest.
- Networking (Packet Tracer) and SQL.
- IoT, Arduino IDE