

Zentrum für internationale und interkulturelle Kommunikation

# Systemenwicklung für ein Entwicklungsland

### Requirements

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## 1 Introduction

The product requirements document (PRD) contains all requirements that are mandatory on the system to be developed. It is the basis for tendering and thus the most important specification for tender preparation. The requirements define the framework conditions for development, which are then detailed by the group "Programming" in the functional specification document (FSD). All relevant requirements for the system are determined and documented by the "Analysis" group. They contain the information necessary for the group "Programming" to develop the required system. The core of the product requirements document are the functional and non-functional requirements of the system, as well as a sketch of the overall system design. The draft takes into account the future environment and infrastructure in which the system will operate later. The functional and non-functional requirements serve not only as guidelines for the development but are also the basis for the requirements traceability and the change measures. The requirements should be prepared so that the traceability, as well as appropriate change measures for the entire life cycle of a system is possible. In general, the product requirement document should not specify any technical solutions for not restrict architects and developers the search of optimal technical solutions.

## 2 Main Objectives

#### 2.1 Overview

The goal of this project is to design, implement and provide a guidance Platform for development Country, e.g. Afghanistan. Taking the circumstances in such development Country in account, the platform should provide the users of IT-Systems with the knowledge to assure the sustainability of IT-Systems in their countries. Besides providing general information of the IT-Systems, the platform should provide, similar as in the "BSI Grundschutzkatalog", information aiming to localize and solve problematics that may occur to the IT-Systems as a result of a human error, technical failure or a catastrophe etc.

#### 2.2 Wiki

Considering the limited availability of IT-specialists in most of the development countries, and after reviewing the possible ways to design and provide the platform, our team consider it convenient to create an open Platform in which people can collaboratively add, edit, delete or archive content (Wiki). This should allow the platform to constantly grow and stay relevant to the current circumstances. This anyway shouldn't mean that everyone can write whatever content for everybody to read. To assure that we have to set rules and access permission levels.

#### 2.3 Archive

The archive stores information that is no longer up-to-date but could be still relevant for some user. For example: If users are looking for a problem such as a - no longer supported operating system - and there are no information in the Wiki regarding this problem, he could find older approaches in the archive.

#### 2.4 User types

#### 2.5 BSI Catalog

#### 2.6 Search function

Text search function has to give visitors / users of the platform a possibility to provide a free-text search request. Visitors / users have also the opportunity to narrow their search request to get a more accurate result. The following options are available: "All", "News", "Module", "Thread", "Safeguard", "Archive". Choices should be available as a dropdown list.

The search field should be well placed on the home page. The system should have a function "Back to the search results". The search function should have fault tolerance, as well as ability to deal with synonyms. Fault tolerance means that the user will get the result even if he misspells spelling mistakes or if he uses singular or plural. While a non-fault-tolerant search will let the visitor go nowhere, the system should nevertheless display the appropriate results. In addition Search functions, which also master synonyms, do even more. For example, the system should derive results from the search input "laptop" in which the word "notebook" appears and for this purpose access an extensive database of words of the same meaning. The automatic completion of search terms is very welcome.

#### 2.7 Wizard

#### 2.8 Frontpage

The frontpage is the entry point to the different services offered by the website. As such its design should provide a clear overview of and a dead on target guidance to all available functions for users of all levels of experience. Firstly, the frontpage also displays the always present top section (see section 2.9) but no side bar. Directly below the top section is a distinguished area for time-critical news which inform of widespread threats or important updates. In times of no imminent danger time-critical news might not be displayed but instead a few of the most recent regular news which are part of the wiki. The third area in a vertical sense is a wide and inviting search bar that allows experienced users the quick access to the BSI catalogue and other parts. The search offers the full functionality as described in section 2.6. As a last section before the always present bottom section is an overview of introductory tutorials on how to implement the guidelines of the BSI catalgue while developing, building and maintaining a basic IT system. Equally visible as the tutorials should be the offer to use the wizard to help and find security gaps and other system flaws. Both the tutorials and the wizard are aimed at users of no or little knowledge or overview of the BSI catalogue. For detailed explanations see section 2.10 for the tutorials and section 2.7 for the wizard.

#### 2.9 Top Section

The top section is an always present area at the top of each subpage that connects the different services and allows for quick access. It should feature the following items whose order and wording might be changed appropriately:

- Home/Frontpage
- News
- Browse the BSI catalogue/Wiki (????)
- Tutorials
- Wizard
- Search
- Login.

#### 2.10 Tutoria Is

Tutorials should call unexperienced users' attention to the most important points in the BSI catalogue when developing, building or maintaining an IT infrastructure. They could briefly explain mayor points of the BSI catalogue and indicate next steps. The simplest tutorial could simply introduce the usage and goal of the website and its subservices. The tutorials are not meant to be a rewrite - i.e. the BSI catalogue for dummies - but thought of as a quick overview and guiding introduction into the matter. They are part of the wiki and as such created and maintained by content manager and linked by mods.

# 3 Secondary Objectives

- 3.1 API for BSI Catalog
- 3.2 Example Tutorials

# 4 Conclusion