

## Cristoffer Bohorquez

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### Experience

#### Verizon Wireless

Orlando, FL

##### Business Account Manager

November 2023 – Present

- Acted as a floating SMB leader, supporting multiple stores across the district and sustaining business continuity during leadership absence.
- Tracked sales performance and KPI's daily, delivering real time performance insights to leadership using internal dashboards and CRM tools like Salesforce, Artemis, Outreach, LightSpeed and Verizon Connect.
- Collaborated on backend issue resolution by interpreting error logs and improving communication between operations and technical support teams.
- Designed a dynamic Excel-based quoting tool used by reps to generate automated multi-line quotes with device pricing, discount, trade in, and promotions. Reducing quote turnaround time by over 80%.
- Assisted cross-functional teams in data validation and reporting, leveraging Excel logic and internal APIs to ensure billing and commission accuracy.

#### Wazuh, Inc

Orlando, FL

##### Front End Developer

August 2022 – Nov 2023

- Developed and maintained components for a cybersecurity dashboard using **JavaScript** and **React**, improving system visibility for thousands of enterprise users.
- Designed user interface components that enhanced usability and visibility for enterprise-level security operations.
- Collaborated cross-functionally with engineering, product, and leadership teams to implement key OpenSearch visualizations and dashboard capabilities.
- Translated backend functionality into graphical representations using modern JavaScript frameworks.
- Participated in code reviews, agile ceremonies, and iterative UI deployments within a CI/CD pipeline.

#### Razer USA LTD

Orlando, FL

##### Operations Supervisor

August 2021 – May 2022

- Managed backend inventory operations and SKU tracking for a high-volume electronics retail location.
- Created and maintained Excel-based tools to track daily sales, stock levels, and revenue trends.
- Identified high-performing products and understock risk using data analysis to guide purchase decisions.

### Education

#### University of Central Florida

Orlando, FL

B.S, Computer Science. 4.0 GPA

January 2027

Relevant Coursework: Comp Science I & II, Intro to programming (C), Object Oriented Programming (Java), Computer Organization, Systems Software, Discrete Structures, Senior Design I & II.

#### University of Central Florida

Orlando, FL

Full Stack Coding Bootcamp Certificate. 240 contact hours

September 2024

Relevant Technologies: MERN Stack (MongoDB, Express, React, Node.js), JavaScript (ES6+), SQL (MySQL), NoSQL, REST APIs, GraphQL, Progressive Web Apps (PWA), and Agile Development.

#### Valencia College

Orlando, FL

Achieved A.A Degree Pathway for Engineering to transfer to UCF B. S.

June 2022

Minor in Business Management

### Technical Skills

**Programming:** JavaScript, React.js, Node, Express, HTML/CSS, GitHub, Handlebars, Python, C#, C++, C, Java, Typescript.

**Analytics:** Excel, KPI Dashboards, SQL, MongoDB, MySQL.

**Languages:** English (Fluent), Spanish (Fluent), Portuguese (Intermediate).