Cristopher Urena

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https://criswebsite.netlify.app/

Dedicated and detail-oriented Computer Science student with experience in troubleshooting, user support, and software development. Strong foundation in programming languages, web development, and computational design. Adept at diagnosing technical issues and providing effective solutions.

Skills

- **Programming Languages:** Python, JavaScript, Java, HTML, CSS, C++

- **Web Development**: HMTL, CSS, JavaScript, jQuery

- **Technical Support**: User Support, Hardware Diagnostics, App Support, Trouble Shooting

- **Customer Service & Administrative Support**

Work History

IT Help Desk Technician

Fordham University, Bronx, NY   *September 2023 - Current*

- Provided technical support to students and faculty, troubleshooting software and hardware issues.
- Collaborate with IT staff to implement system upgrades and improvements.
- Resolve user inquiries efficiently, ensuring a smooth computing experience.
- Diagnose and repair hardware issues, coordinating with service providers when necessary.

Administrative Assistant

Voces Speech Clinic, The Bronx, NY   *April 2024 - October 2024*

- provided administrative support to the executive team, including scheduling meetings and managing calendars.
- Organized and maintained filing systems for physical and electronic documents, ensuring accuracy and managing calendars.
- Greeted visitors in a professional manner, responding to inquiries and directing them to appropriate personnel

Coding Fellowship

KKCF At the Knowledge House, New York, NY   *June 2022 - August 2022*

- Developed web applications using HTML, CCS, JavaScript and jQuery.
- Collaborated with other developers on coding projects.
- Integrated third-party APIs into existing websites and applications.

Education

High School Diploma, June 2023
AECI 2 Charter HS at The Bronx, NY

- Honoree of Cristopher U

  3.8 GPA
- Elected to President for AECI 2's Student Governments in 2020-2022

Project & Accomplishments

- Developed multiple coding projects such as personal portfolio webpage and other.

- Design many C++ Projects which highlight different aspects of Object-Oriented Programming.

- CSTEP Student at Fordham University

Certifications

- Amazon's Intro to Software Development course

- University of Michigan's" Python for everybody" course

- Microsoft Python Development