

Developing for Microsoft Teams



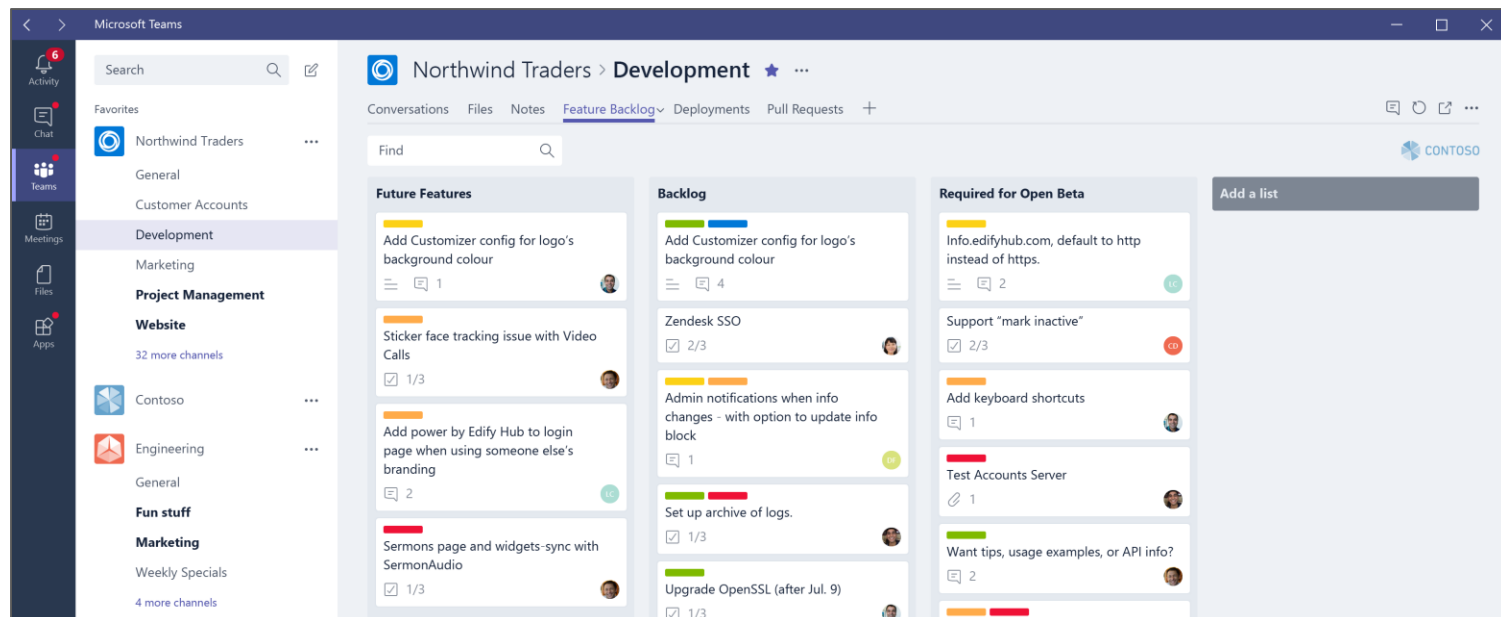
Agenda

- ✓ Introduction to Microsoft Teams
- ✓ Developing with the NGROK Utility
- ✓ Developing Static Tabs and Dynamic Tabs
- ✓ Developing Tabs with Node.js, TypeScript and React.js
- ✓ Getting Started with App Studio
- ✓ Developing Incoming Webhooks
- Developing Bots for Microsoft Teams



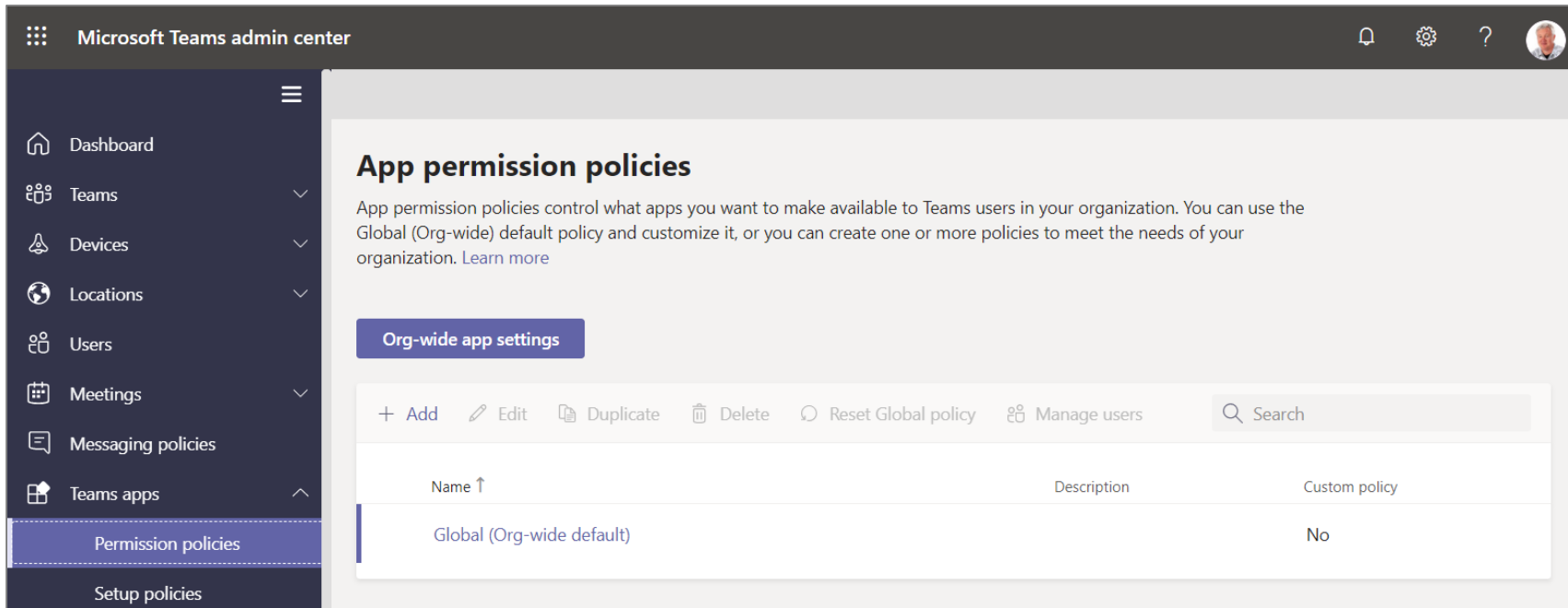
Introduction to Microsoft Teams

- Microsoft Teams is a Chat-based Workspace Service
 - Based on an evolved version of Skype for Business
 - Created by Microsoft to compete against Slack
 - Provides deep integration with Office 365
 - Offers native apps for Windows 10, Mac, iOS, Android and Windows Phone



Microsoft Teams Admin Center

- Microsoft has a new admin center
 - Located at <https://admin.teams.microsoft.com>
 - Used to manage teams and apps

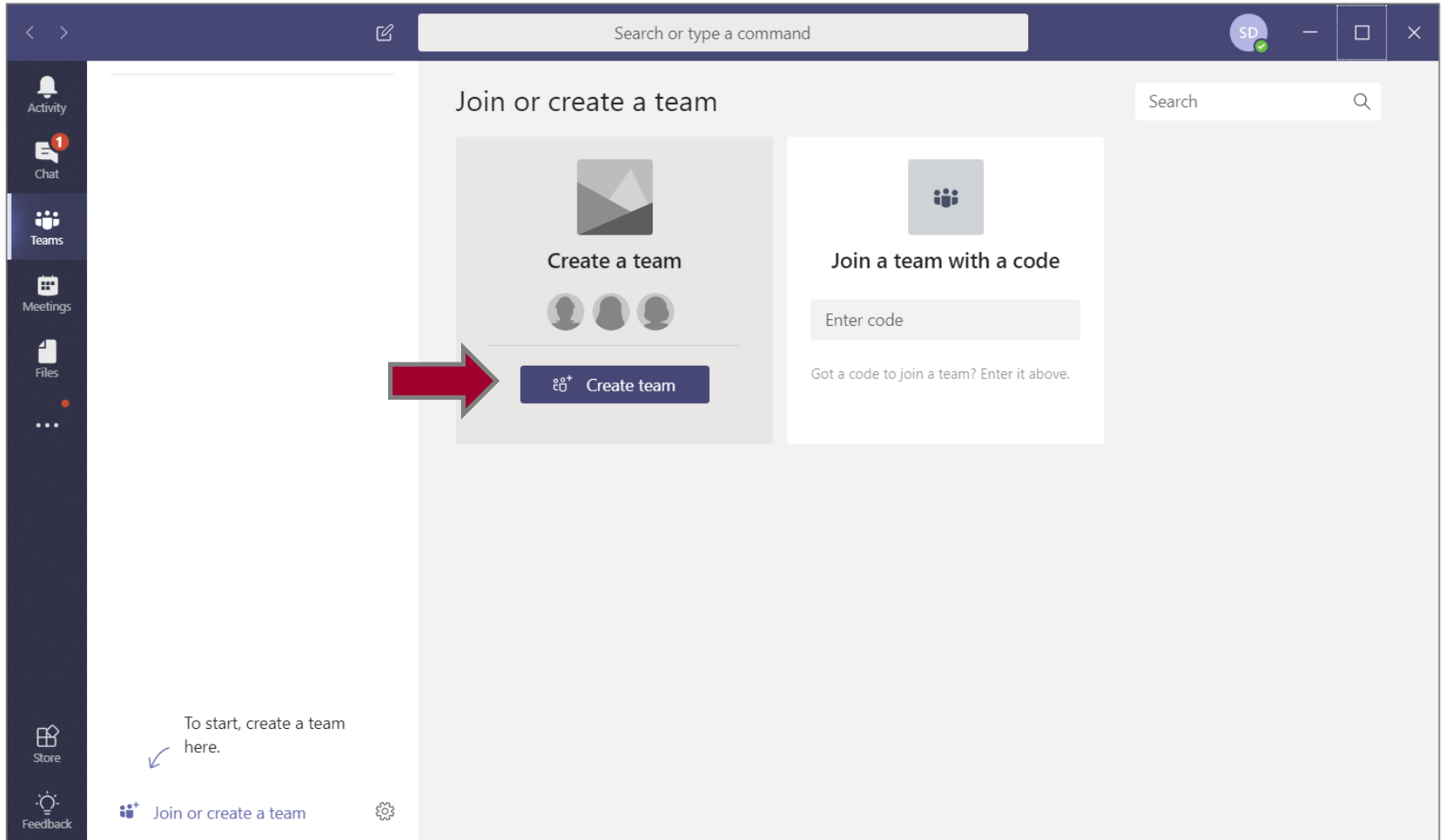


The screenshot displays the Microsoft Teams Admin Center interface. The left sidebar contains navigation links: Dashboard, Teams, Devices, Locations, Users, Meetings, Messaging policies, Teams apps, Permission policies (highlighted), and Setup policies. The main content area is titled 'App permission policies' and includes a description: 'App permission policies control what apps you want to make available to Teams users in your organization. You can use the Global (Org-wide) default policy and customize it, or you can create one or more policies to meet the needs of your organization. [Learn more](#)'. Below this is a button for 'Org-wide app settings'. A toolbar contains actions: Add, Edit, Duplicate, Delete, Reset Global policy, and Manage users, along with a search bar. A table lists the policies:

Name ↑	Description	Custom policy
Global (Org-wide default)		No

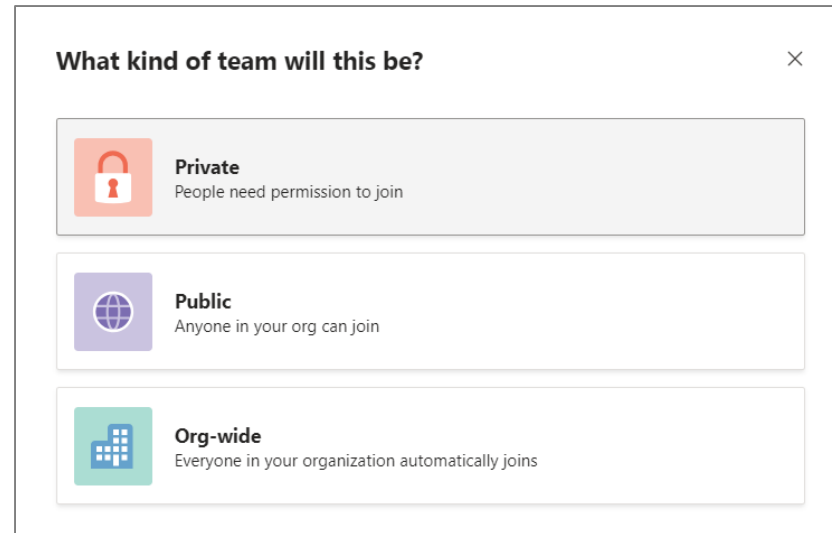
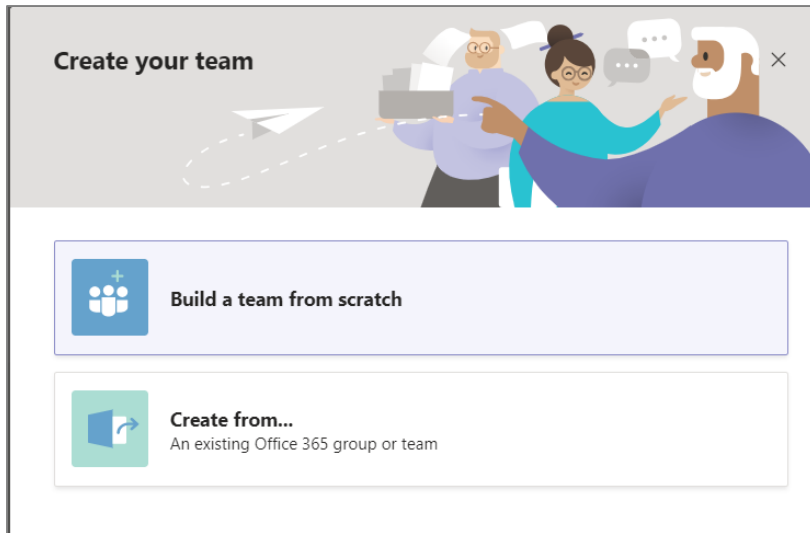


Creating a New Team



Options for Creating a New Team

- It's best to create team from scratch
- Team can be created as private, public or Org-wide



Assign Team Name and Description


Some quick details about your public team

Team name

Tradecraft

Description

A team to discuss tactics and strategies used in the field

 [Back](#)

Create







Add Team Members

Add members to Tradecraft

Start typing a name, distribution list, or mail enabled security group to add to your team.

Start typing a name or group

Add

	Maxwell Smart MAXWELLS	Member ▾	×
	Austin Powers AUSTINP	Member ▾	×
	Jason Bourne JASONB	Member ▾	×
	Carrie Mathison CARRIEM	Member ▾	×

Close



A Team is Born

The screenshot displays the Microsoft Teams application interface. On the left is a dark blue sidebar with navigation icons for Activity, Chat, Teams, Calendar, Calls, Files, and a 'Get app' button. The main area is divided into two sections. The top section, titled 'Teams', shows 'Your teams' with a list containing 'Tradecraft' (with a 'TR' icon) and 'General'. A red arrow points from the text 'General channel automatically added to each new team' to the 'General' channel. The bottom section shows the 'Tradecraft > General' channel view. It includes a search bar at the top, tabs for 'Conversations', 'Files', and 'Wiki', and a list of suggested actions: 'Add more people', 'Create more channels', and 'Open the FAQ'. Below these are three circular icons representing different actions: adding people, creating channels, and opening the FAQ. At the bottom, there is a text input field with the placeholder 'Start a new conversation. Type @ to mention someone.' and a list of icons for adding attachments like files, images, GIFs, and videos.

Search or type a command

Teams

Tradecraft > General

Conversations Files Wiki

General

General channel automatically added to each new team

Add more people Create more channels Open the FAQ

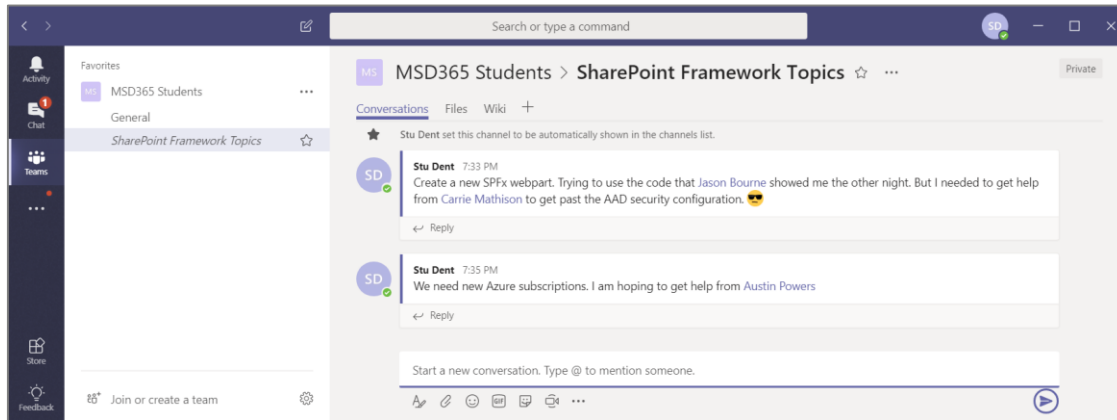
Stu Dent has added Maxwell Smart and 3 others to the team.

Start a new conversation. Type @ to mention someone.

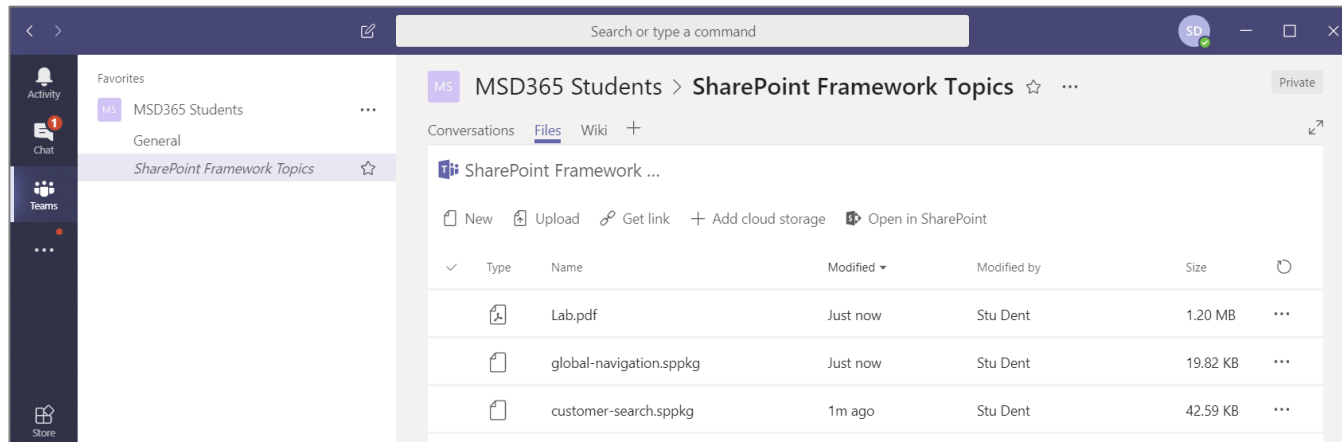


What's Inside a Channel?

- Threaded conversations



- Files collection (i.e. document library)



Adding Tabs

The screenshot displays the Microsoft Teams application interface. On the left, the navigation pane shows the 'Teams' section with a list of channels for the 'Northwind Traders' team, including 'General', 'Customer Accounts', 'Development' (selected), 'Marketing', 'Project Management', 'Website', and '32 more channels'. Below this, other teams like 'Contoso', 'Engineering', and 'Fun stuff' are visible. The main area shows the 'Development' channel with a 'Feature Backlog' tab selected. The backlog is organized into three columns: 'Future Features', 'Backlog', and 'Required for Open Beta'. Each column contains a list of tasks with progress bars, checkboxes, and user avatars. A search bar is located at the top of the backlog section. The right side of the interface shows a 'CONTOSO' logo and an 'Add a list' button.

Microsoft Teams

Search

Activity

Chat

Teams

Meetings

Files

Apps

Feedback

Northwind Traders > Development

Conversations Files Notes **Feature Backlog** Deployments Pull Requests +

Find

Future Features

- Add Customizer config for logo's background colour (1/3)
- Sticker face tracking issue with Video Calls (1/3)
- Add power by Edify Hub to login page when using someone else's branding (2)
- Sermons page and widgets -sync with SermonAudio (1/3)

Backlog

- Add Customizer config for logo's background colour (4)
- Zendesk SSO (2/3)
- Admin notifications when info changes - with option to update info block (1)
- Set up archive of logs. (1/3)
- Upgrade OpenSSL (after Jul. 9) (1/3)
- Add ability to force password reset (4)
- Update login page to use new branding and styling (4)

Required for Open Beta

- Info.edifyhub.com, default to http instead of https. (2)
- Support "mark inactive" (2/3)
- Add keyboard shortcuts (1)
- Test Accounts Server (1)
- Want tips, usage examples, or API info? (2)
- CMS-2345: Categorize more of the unknown locations (2)

Add a card...

CONTOSO

Add a list

Add team

Microsoft Teams Development Platform

- Development features available today



Tabs - surface rich content within Teams



Bots - help users get tasks done in conversations



Connectors - post rich updates to channels

- Development features in preview



Actionable Messages - add rich interaction to connector cards



Activity Feed - engage users via feed notifications



Compose Extensions - users query & share cards in conversations

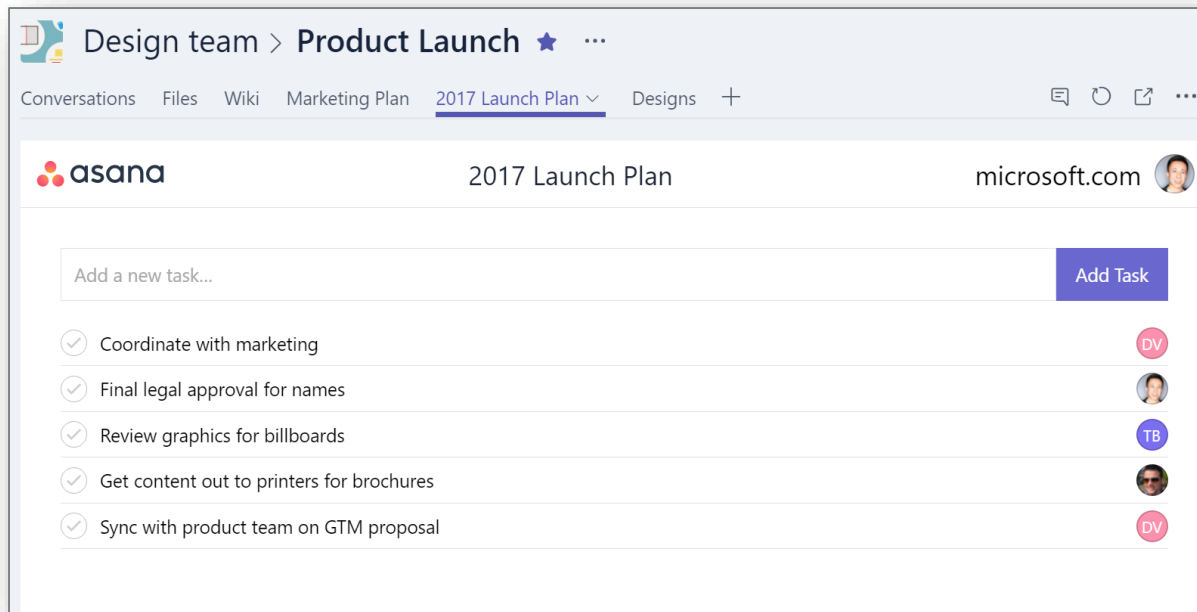


Office Store - drive engagement by submitting app to Office Store



Developing Tabs

- Rich surface area for your app
- As simple as hosting your existing web app
- Team productivity: within channels
- Personal productivity: app flyout
- Your services, experience, & users



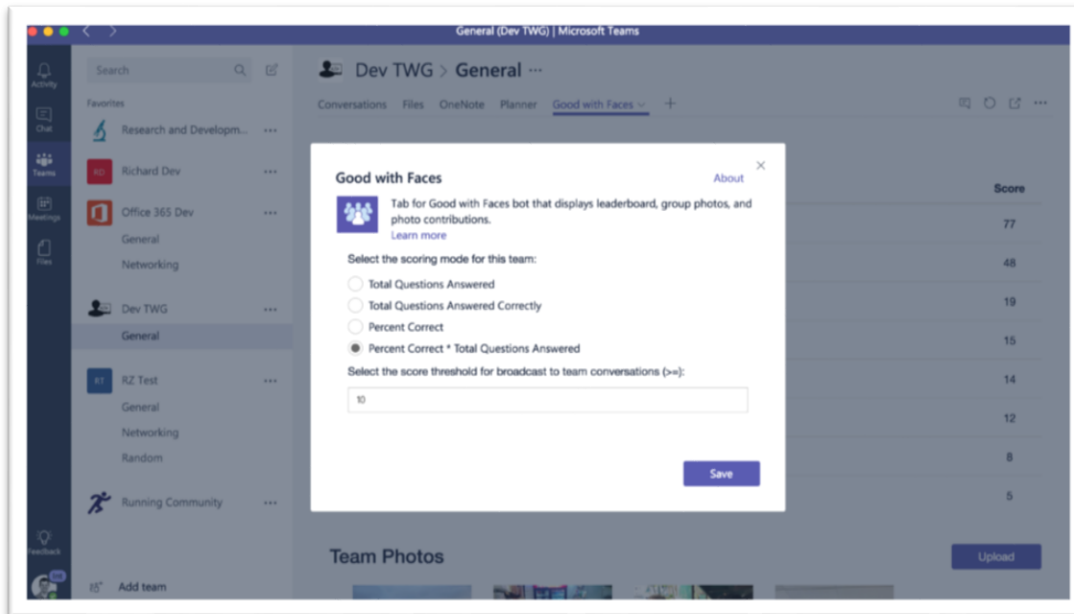
Tabs

- Embed-ready web UX on web/desktop, deep link to native apps on mobile
- Leverages Microsoft Teams Tab Library javascript for context and interactivity
- Team or Personal Scope



Tabs Pages

- Configuration Page
 - used to add/update tab and set content page
- Content Page
 - the primary page displayed in the tab
- Remove Page
 - optional page displayed when a tab is removed



Tabs - Config Page

- Used to Add or Edit a Tab
 - Must reference Microsoft Teams Tab Library
 - Sets the **contentUrl** for the tab
 - Calls **setSettings** to save tab configuration
 - Must call **setValidityState** to enable the save button
 - Call **notifySuccess** when saved

```
microsoftTeams.initialize();
microsoftTeams.settings.registerOnSaveHandler(function(saveEvent){
    microsoftTeams.settings.setSettings({
        entityId: "someid",
        contentUrl: "https://somedomain/tab.html",
        suggestedDisplayName: "Tab Title",
        websiteUrl: "https://somedomain/info.html",
        removeUrl: "https://somedomain/tabremove.html"
    });
    saveEvent.notifySuccess();
});

function onSaveClick() {
    microsoftTeams.settings.setValidityState(true);
}
```



Tabs - Context information

- getContext returns team/channel context:
 - tid – id of tenant
 - groupId – id of the O365 group
 - teamId – id of the team
 - channelId – id of the channel
 - entityId – id of the entity
 - theme – theme of the teams client
 - locale – the locale of the client
 - upn – UPN of the user

```
microsoftTeams.getContext(function (context) {  
    // context contains all context info  
});
```



Tabs - Deep linking to Entities

- Share a Link from your Tab
 - Trigger creation of deep link to specific Entity for user to copy and paste into a conversation
 - Resultant link may be clicked on by any user to launch the tab and navigate directly to that Entity
 - Programmatically create your own link, for use via bot or other code flows

```
microsoftTeams.shareDeepLink({  
  subEntityId: <subEntityId>,  
  subEntityLabel: <subEntityLabel>,  
  subEntityWebUrl: <subEntityWebUrl>  
})
```

```
https://teams.microsoft.com/l/entity/<appId>/<entityId>?webUrl=<entityWebUrl>&  
label=<entityLabel>&  
context=<context>
```



Activity

Chat

Teams

Meetings

Files

Apps

Feedback

Microsoft Teams

Search

Favorites

Northwind Traders

General

Customer Accounts

Development

Marketing

Project Management

Website

32 more channels

Contoso

Engineering

General

Fun stuff

Marketing

Weekly Specials

4 more channels

More

Add team

Northwind Traders > Development

ConversationsFilesNotesFeature BacklogDeploymentsPull Requests+

Find

CONTOSO

Future FeaturesBacklogRequired for Open BetaAdd a list

Test bug

in list Project Tasks

Labels

mobileios+

Edit the description...

Write a comment

send

Activity

Will Little added this card to Project Tasks Jan 31 at 1:08 pm

Hide Details

MembersLabelsChecklistDue DateAttachmentPower-UpsGithubActionsMoveCopySubscribeArchive

Add a card...Add a card...Add a card...



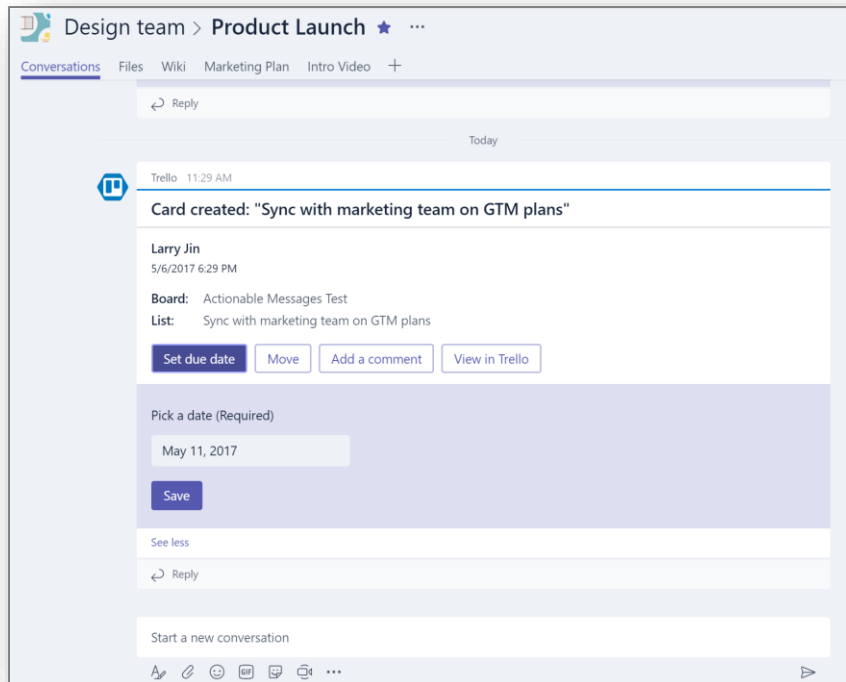
Building a Great Tabs experience

- Configurable Tabs
 - In channel, tabs allow user to configure view to relevant content
 - Content should be the same for all users – leverage collaboration
 - Content should be locked – don't allow users to browse away
- Static Tabs
 - In personal scope, this content should be the relevant for either the all-up app (e.g. Help, FAQ, forums) or for a personal view of the experience



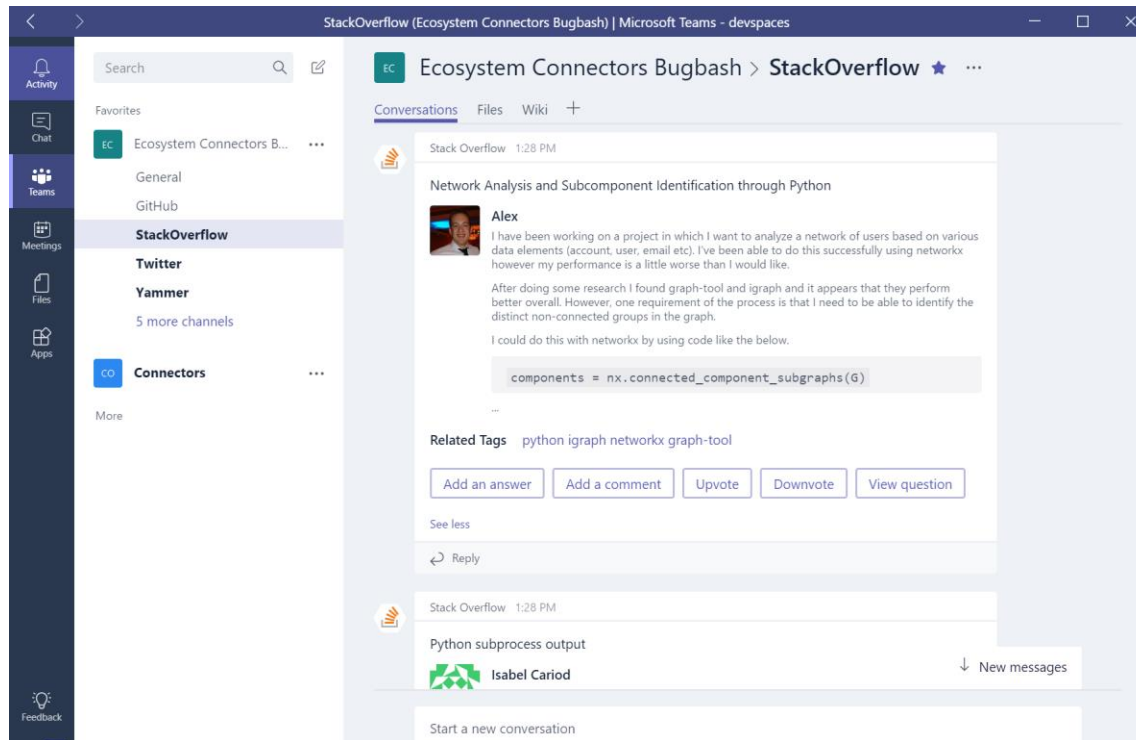
Connectors with Actionable Messages

- Push rich interactive cards into channels
- Fully supported in both Teams and Outlook
- Users can take quick actions (e.g. comment or set a date)
- Uses incoming webhook API



Office 365 Connectors

- Leverage webhooks to send activity into Teams
 - Build connector, registering on the Connector Developer Portal
 - Simply add Connector ID to manifest.json
 - Leverage Actionable Messages to allow inline work commands





Y

1m ago

@

 Your response is required

3h ago

Decline

4h ago

Can someone please point me to the latest FY2017 strategy pitch deck? I'm supposed to do a design scrub for it.

2 replies from Kadji and Jakob

I'm not confident in recommending option 2 or 5 again and feel that we should cut those options from the deck. We've discussed those options with the client before and she believes those are too costly for the brand. If we don't acknowledge those concerns, she may lose confidence in our recommendations.

↩ Reply

Will, Daichi mentioned that the client had some changes to our design for the July promotional splash page. Could you make those edits before our Wednesday client sync?

5 replies from Will, Yuna, and Babek



I thought the client wanted to include a section about the buy one get one offer as well? Originally it was slated for August but she mentioned she got the budget approved for July.

↩ Reply

Daniela, Can you please post the latest deck by tomorrow EOD? We'd like to do one more account review before the client presentation. Mainly want to take another look at the budget proposals. CC: **Babek, Ivan**

12 replies from Daniela, Ivan and Babek



Yes, but not all the concerns have been addressed.

↩ Reply

Start a new conversation

A      ...



6

Activity

Chat

Teams

Meetings

Files

Apps

Feedback

Search

Feed

Daichi Fukuda

Posted a new reply on your file.

NewDesign-Proposal.pptx

1m ago

Marie Beaudouin

Replied to you in Website

Yes, but not all the concerns have been addressed.

25m ago

Contoso

Cassandra Dunn assigned you to a task

CMS-2346: Categorize more of the unknown locations

30m ago

Babek Shammass

Mentioned you in Marketing

I can get on board with that. Thanks for taking a look! Would you mind...

2h ago

Contoso

Daichi Fukuda sent you a pull request.

Your response is required

3h ago

Will Little

Invited you to attend

11:30am 1 hour

Social Calendar Client Review

Accept

Decline

4h ago

Ivan Averyanov

Reacted to your reply in Website

Northwind Traders > Development

Conversations Files Notes Feature Backlog Deployments Pull Requests

Find

Future Features

Backlog

Required for Open Beta

Add a list

CMS 2346: Categorize more of the unknown locations

in list Project Tasks

Labels

mobile ios

Edit the description...

Write a comment

send

Activity

Cassandra Dunn assigned you to the task 2/24 at 1:00 pm

Babek Shammass created the task 2/3 at 10:32 am

Hide Details

Add

Members

Labels

Checklist

Due Date

Attachment

Power-Ups

Github

Actions

Move

Copy

Subscribe

Archive

Add a card...

Add a card...

Add a card...

CONTOSO



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IA

Ivan Averyanov

Reacted to your reply in Website

Microsoft Teams

Northwind Traders > Development

Conversations Files Notes Feature Backlog Deployments Pull Requests

App v 5.6 / Northwind Traders

Pull requests

Filter by: Open Author Target branch I'm reviewing

Summary Reviewers Builds

Bugfix/CMS-8876B cart is crashing → master

4 1

Daichi Fukuda, last updated February 23 2017

Bugfix/CMS-5468C refresh issues → master

2

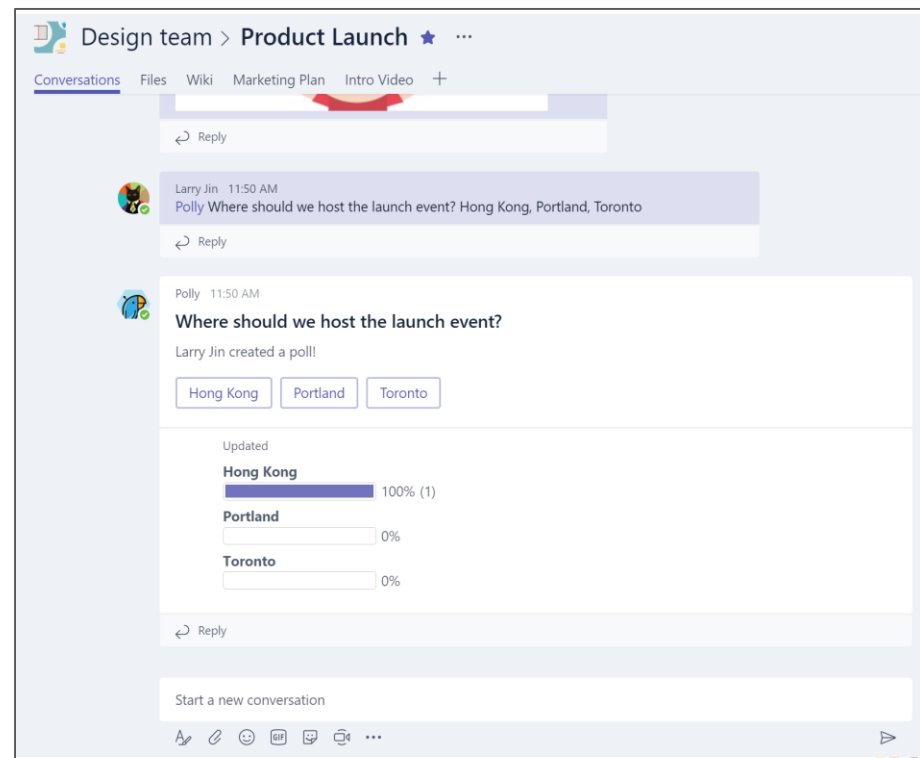
Daichi Fukuda, last updated February 22 2017

Bugfix/CMS-4453 Color picker for widget selector changes → master

Daichi Fukuda, last updated February 20 2017

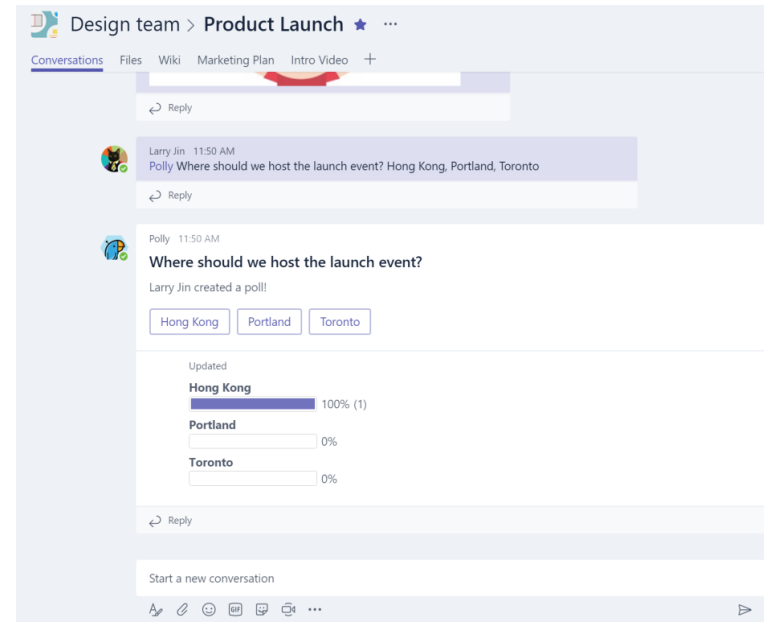
Bots

- Bot is app with automated interaction in Team with conversations or 1:1
- Built using Microsoft Bot Framework
- Complete tasks via basic commands, menu or natural language
- Rich Microsoft Teams features, e.g.
 - Input menus
 - Dynamic message updates
 - Integrate with tabs



Bots

- Based on Web Service you create and host
 - Use whatever web technology you prefer
 - Extra support for using Node.js or .NET on Azure
- Built using Microsoft Bot Framework
 - Call REST APIs directly or use libraries for Node.js and .NET
 - New Microsoft Teams Extension libraries (Node.js and .NET) provide channel-specific functionality



Bots – Getting up and running

- Set up basic development environment
 - Install Bot Builder
 - Install Microsoft Teams extension SDKs for chosen language
- Leverage existing samples
 - Bot Framework sample
 - Teams Getting Started sample
- Run locally to test in the Bot Emulator



Bots - Getting Teams-ready

- Register your bot in the Bot Framework Dev Portal
 - Set a unique bot name and handle
 - Set your bot Endpoint – your hosted domain, or your debug instance (we recommend Ngrok)
 - Create an AppID (aka BotID) and Password
 - Add Microsoft Teams as a Channel
 - Note: for 1:1 bot, you may reference your bot directly via its AppID
 - Enter your AppID and Password into your Development environment
 - Build and publish or run locally with Ngrok



Bots - Accessing in Teams

- Create a Teams App Manifest
 - Microsoft provides SimpleBot package
 - SimpleBot has manifest with sample icons
 - Add your BotID in the Bots object
 - Sideload into a Team

```
{
  "manifestVersion": "1.0",
  "version": "1.0.0",
  "id": "%APP_GUID%",
  "packageName": "com.samples.samplebot",
  "developer": {
    "name": "Microsoft",
    "websiteUrl": "https://www.microsoft.com",
    "privacyUrl": "https://www.microsoft.com/privacy",
    "termsOfUseUrl": "https://www.microsoft.com/termsofuse"
  },
  "name": {
    "short": "Sample Bot App"
  },
  "description": {
    "short": "This is a sample bot manifest",
    "full": "This sample bot manifest has minimum info."
  },
  "icons": {
    "outline": "contoso20x20.png",
    "color": "contoso96x96.png"
  },
  "accentColor": "#60A18E",
  "bots": [
    {
      "botId": "%BOT_FRAMEWORK_ID%",
      "scopes": [
        "team",
        "personal"
      ]
    }
  ],
  "permissions": [
    "identity",
    "messageTeamMembers"
  ]
}
```



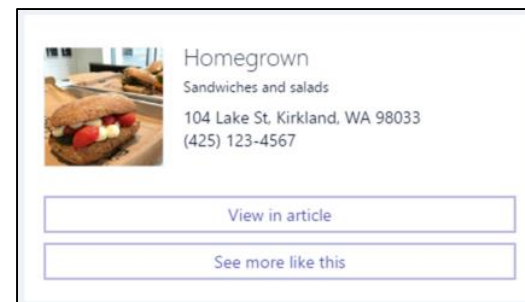
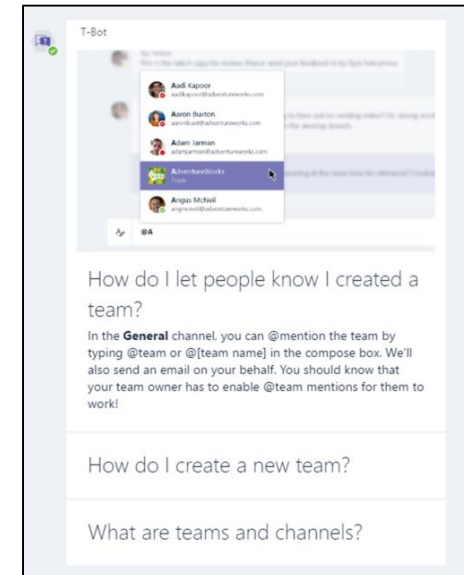
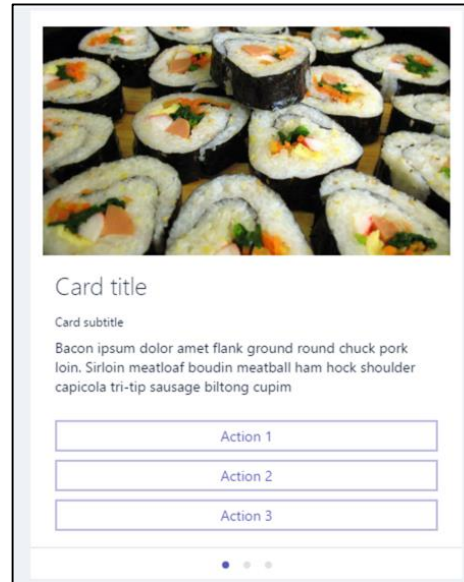
Bot - Messaging

- Responsive messages (via 1:1 or @mentioning in channel)
 - Proactively create messages
 - Create direct (1:1) message – must know user ID
 - Create new channel reply – bot must be added to team and know channel information
- Update messages sent by Bot
 - One-way only – e.g. push notifications



Bot - Content

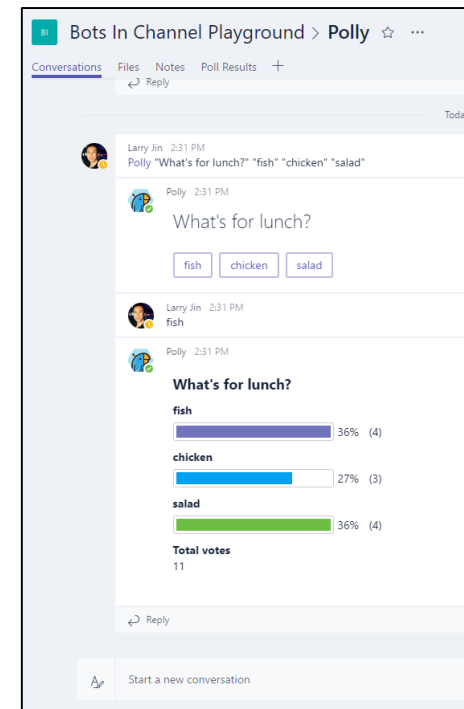
- User to bot
 - Plain or rich text
 - Inline images
 - Note: files not currently supported
- Bot to user
 - Plain text
 - Markdown or XML
 - Cards
 - Hero Cards
 - Thumbnails
 - Sign-in
 - Carousel or List layouts
 - Buttons
 - openUrl – open in browser
 - imBack – trigger chat response
 - invoke – silent JSON payload



Bots in Team Channels - Basics

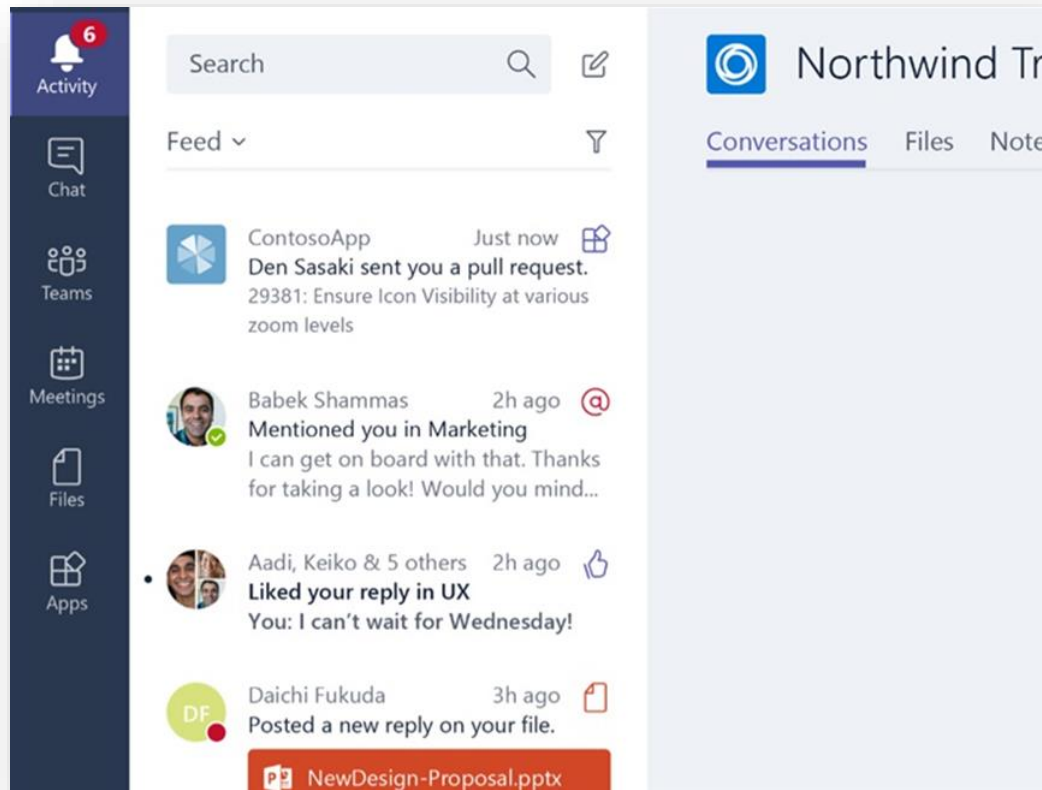
- Bot only listens to @mentions
 - Replies go to the conversation thread
 - Inbound payload in channels as flagged as isGroup and contains Teams channel data:

```
"channelData": {  
  "channel": {  
    "id": "19:293ecdb923ac4458a5c23661b505fc84@thread.skype",  
  },  
  "team": {  
    "id": "19:293ecdb923ac4458a5c23661b505fc84@thread.skype"  
  },  
  "tenant": {  
    "id": "72f988bf-86f1-41af-91ab-2d7cd011db47"  
  }  
}
```



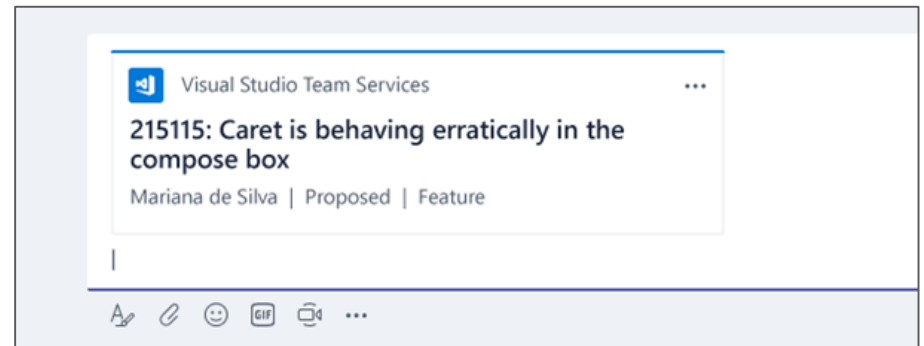
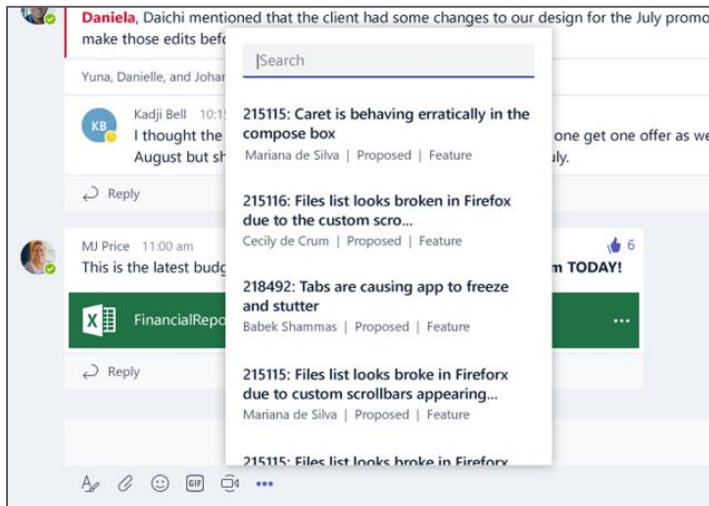
Activity Feed

- Notify users personally via the activity feed
- Same API as sending bot messages
- Deep link straight into tabs



Compose Extensions

- Personalize Teams Compose box with your App & Services content
- Users can query and insert your app content into conversations
- Example: Bug details from VSTS
- Example: Sales opportunities from CRM
- You can reuse services you built for Bots or Tabs



Microsoft Teams App

- Microsoft Teams Apps
 - Deliver custom solution using solution package (.zip)
 - Single App definition – manifest.json
 - Single package used for Sideloading or Office Store



Building a Great Microsoft Teams app

- Teams Scope - your experience exists in the team context
 - Team owners may add your experience to a team:
 - Bots and Compose Extensions – available on all channels
 - Teams Tabs (“Configurable”) – added and customized on a per-channel basis
- Personal Scope – your experience exists in individual user context
 - Individuals add the experiences they want for personal use
 - Bots and Compose Extensions – available in 1:1 chat
 - Personal Tabs (“Static”) – available to end users via the App bar or alongside 1:1 bots



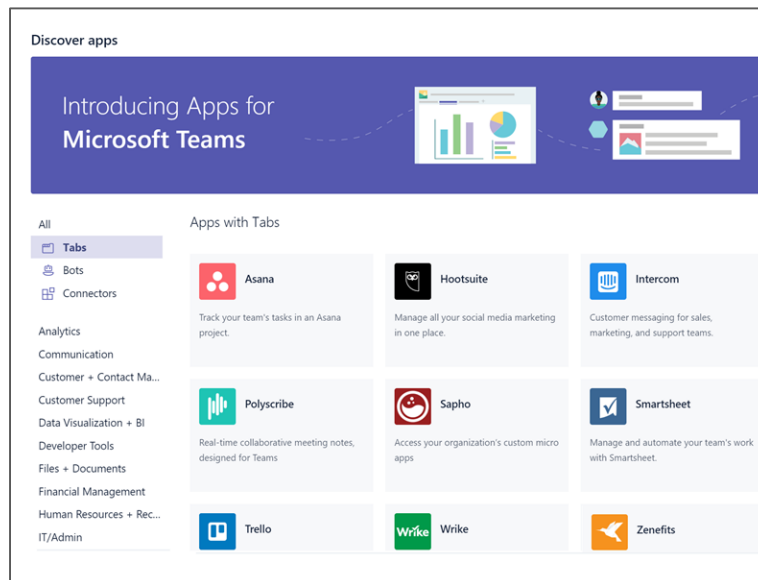
Getting Started

- Tabs - Bring your own Service
 - JavaScript APIs to tie your experience to Teams context
- Connectors – Leverage the Connectors Developer Portal
 - Use new Actionable Cards layouts that work in Outlook and Teams
- Bots – Build using the Bot Framework
 - Use the .NET and Node.js SDKs, or call the REST endpoints
 - Teams Extension SDKs provide Teams-specific functionality
 - Flag important messages for inclusion in Activity Feed
- Compose Extensions – Reuse your bot
 - Use the .NET and Node.js SDKs, or call the REST endpoints
 - Teams Extension SDKs provide Teams-specific functionality



Deploying

- ISVs – Distribute through the Office Store
 - Create or use your existing DevCenter/Seller Dashboard account
 - Upload your package and enter your product page metadata
 - Office Store Validation ensure compliance with Office Store Policy
 - Validated apps published to Office Store appear in Microsoft Teams Discovery view
- Line-of-Business apps – Sideload your package
 - Leverage the same testing methodology to deploy within your org



Compose Extensions

- Service that listens to user requests and returns cards or rich media
 - Leverage the Bot you've already built, or build another
 - Define commands and parameters in the manifest.json
 - Handle via Bot Framework activity, leveraging the Microsoft Bot Extension SDKs

```
"composeExtensions": [  
  {  
    "botId": "57a3c29f-1fc5-4d97-a142-35bb662b7b23",  
    "scopes": [  
      "personal"  
    ],  
    "commands": [{  
      "id": "searchCmd",  
      "description": "Search Bing for information on the web",  
      "title": "Search",  
      "initialRun": "true",  
      "parameters": [{  
        "name": "searchKeyword",  
        "description": "Enter your search keywords",  
        "title": "Keywords"  
      }]  
    }  
  ]  
},  
],
```



Building a Compose Extension Experience

- Compose Extensions in Microsoft Teams
 - Share content that makes sense in conversations.
 - Add on as part of core Bot offering to facilitate easier management.
 - Take advantage of the rich card types provided as part of the platform.
 - Optimize search results to keep compose extensions snappy and responsive.



6

Activity

Chat

Teams

Meetings

Files

Apps

Feedback

Microsoft Teams

Search

Favorites

Northwind Traders

...

General

Customer Accounts

Development

Marketing

Project Management

Website

32 more channels

Contoso

...

Engineering

...

General

Fun stuff

Marketing

Weekly Specials

4 more channels

More

Add team

Northwind Traders > Development

★ ...

Conversations

Files

Notes

Feature Backlog

Deployments

Pull Requests

+

Page refresh is taking too long to load.

IT Service Desk | 764CVC

Details

Type: **Fault**

Priority: **Major**

Components: **Extranet**

Labels: **None**

Status: **In Progress**

Issue Links

Relates to: 762CHJ Scroll performance

Show full summary

Contoso 12:30 pm

The following item was marked as closed. Shiproom

Company Extranet fails to load documents section

IT Service Desk | 884CVC

Details

Type: **Fault**

Priority: **Major**

Components: **Extranet**

Labels: **None**

Status: **Closed**

Issue Links

Relates to: 884CVB Users can't locate files

Show full summary

Start a new conversation

Activity Feed

- Use the Activity Feed to send important information to your users
- Leverage existing Bot to tag specific messages as notification alerts
- Encode deep link to entity (tab) for one-click navigation to content

