

# Critter Visits



## Directions and Protocols for Woolley Wonderland Farm

With the current COVID recommendations by Provincial and Federal health ministries, we have published what we feel our clients should know in advance. Woolley Wonderland Farm thanks you for an order that has you visiting our farm. We're glad that you can stop by to visit.

**Our Address:** 290 Lakehurst Circle Road, Lakehurst Ontario. I can't stress enough that the CIRCLE part of our address is critical. Lakehurst is a hamlet 10 minutes west of Buckhorn and 20 minutes north of Ennismore. It can be listed as Trent Lakes, Lakehurst, Buckhorn, Galway-Cavendish-Harvey. Our farm is literally the **North West corner of Lakehurst Circle and Cemetery roads**. Please use your gps and then your eyes as you get close. **Rural areas** have green "911 tags" at the bottom of the driveways. These are our house numbers. Mailboxes also have names and house numbers.

**GPS units can place you ... not quite correctly.** Our township re-numbered our area and some services place you at the wrong location. (Our "old" house number was 290 Lakehurst Circle Road and that **sometimes works better** than our real address)

We are at the bottom of a hill, and there are large, yellow **LAKEHURST 50km/hr** signs as you approach from each direction. The bottom of our driveway is decorated and there is a Woolley Wonderland sign near the driveway entrance. A LARGE inflatable bunny is on top of our colourful cages and usually visible from the road.

**We expect all guests who come to our farm: Not To Have travelled outside the country in the last month, Not To Have been in contact with anyone who has been isolated for Covid OR experiencing symptoms related to Covid, OR been in a facility experiencing an outbreak due to Covid.**

**Summer 2021:** We have opened the restrictions to the number of guests permitted at the farm, following revised provincial guidelines. Our Critter Connections petting zoo allow group sizes **up to 10 people** (all sizes count from babies to seniors) per booking. Zoo guests may arrive in **up to 2 vehicles**. NOTE: We do not mix groups or add people to your booking. Your group consists of who **you** bring to the farm.

**There are no walk-about**s, only escorted tours in our Critter Connection Zone. Please book in advance as we expect to sell out daily. While open toed shoes and flip flops are great for hot weather, **only those with appropriate footware can enter the Critter Connection Zone or Barnyard** for safety reasons. **Closed-toed shoes and boots must be worn.** All clients entering our barnyard or Critter Connection Zone must brush off the soles of their boots/shoes before going to a step-through disinfectant for footwear. Hand washing with soap & water is also at this first station. You will also use a hand-washing station **before exiting** the Critter Connections Zone or barnyard. The Porta-Potty has hand sanitizer and is inspected and cleaned on a regular basis.

**We do not have garbage cans to take litter from your vehicle.** Rural areas have volume limitations for garbage transfer stations. We appreciate you keeping your personal trash for another drop location.



**When you arrive,** please drive slowly as not to disturb the dust. We do our best to watch for cars and **ask that you stay in your vehicle** until we greet you. Things change year over year so there may be new places to meet and greet. We do know when you arrive thanks to our security system. Call 705-772-9999 if your arrival has not been acknowledged **after several minutes**. We could be with another client, down in the barn or in the house. Your booking will be confirmed and then we will direct you to the best place to park. When you are greeted, we will confirm your booking, take down first names of those in the vehicle for Covid Contact Tracing purposes. The **driver's phone number** will be sufficient for the group. We will hold this information for one month before shredding. You will then be directed to the correct area for parking.

**Please Put On Your Mask Now.** There is a porta-potty for your comfort - including hand sanitizer. Feel free to use this upon arrival.

**For Pick-Up** of foster or incubator kits: Be sure there is enough room in your vehicle to include all the items required. Critter Connections: our Unique Farm Petting Zoo (if booked) will happen first, then pick-up second. With masks on, your family can follow the directions of our Critter team. All guests can visit the returned, young ducklings near the pick-up area. If picking up, know your ducklings are much smaller than those on display. See how they can grow!

**If returning DUCKLINGS**, we'll help you remove the kit items from your vehicle as your family introduces the ducklings to their cousins. You can watch as they play about. DO stay 6-feet away from other clients and staff and keep your masks on.

**For returning BUNNIES:** we'll help you remove the kit items from your vehicle. Returns are made by the house, not in the barn.

Guests returning picking-up or returning who are **not participating** in the Critter Connections petting zoo must stay with your Farm Escort or in the area as permitted. Fences are electrified. Clients must not go near them.

**You can enquire** if there is an opening to purchase a **last-minute pass** for the Critter Connections petting zoo. Proper footwear must be worn. No sandals or open toe shoes are allowed. There are no discounts without pre-booking.

Weekend fees are \$85 per group.

Weekday fees (Monday to Thursday) are \$65 per group.



**www.CritterVisits.ca    Karen@CritterVisits.ca    705 772-9999**

Critter Visits of Woolley Wonderland Farm Inc.

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