

Critter Visits

Contract for HATCHING CHICKS or DUCKLINGS

You have booked an incubator kit to hatch chicken or duck eggs with Woolley Wonderland Farm.

Your Credit Card Number will be requested at the time you pick-up (or incubator kit is delivered) as a security. No additional fees will be charged, providing: the kit is returned clean, in good working order and with all kit items accounted for.

It is your responsibility to clean out the base of the incubator as soon as the hatch is over, even if you are keeping the chicks or ducklings longer.

Failure to do so will result in a \$75 sanitizing fee.

The replacement value of an IncuView incubator is approximately \$400. Any damage will be pro-rated at the cost to replace. (lid, base, tray, computer). Replacement of a damaged or missing Manual is \$40. The Kit bag must also be returned. Failure to return the incubator and manual by the date in your manual will result in a penalty fee of up to \$200, due to our very tight booking schedule. The kit is still required to be returned. If there is damage or missing items, a detailed invoice will be emailed to you and we will process your Credit Card for the fees. The maximum fee you could be charged for a complete replacement kit would be \$640.00

Please call immediately if there are any questions or if the unit does not seem to be operating properly.

We will work with you to find a solution for a happy and successful hatching experience. We guarantee some eggs will hatch every time when using our incubator and our directions.

We are not responsible if eggs are mishandled before or during the hatch. We are not responsible for the results due to accidental power outages.

Fees are non-refundable, non-transferable and paid in advance for this program. This program does not permit re-scheduling of hatching kits. We run hatchings on a tight schedule with options for pick up or delivery to maintain the bookings. You are contracted to do your utmost to keep the chicks or ducklings safe while in your care. All chicks or ducklings must be returned to the farm unless negotiated in advance. You must own a rural property in order to purchase any of our chicks or ducklings, due to local by-laws.

If you have any questions, please email or call.

Karen@CritterVisits.ca 705.772.9999

Thank you for booking with
Critter Visits of Woolley Wonderland Farm Inc.
290 Lakehurst Circle Road, Lakehurst ON K0L1J0

www.CritterVisits.CA



Woolley Wonderland



With the current COVID recommendations by Provincial and Federal health ministries, we have published what we feel our clients should know. **Zoonotic diseases** are infectious diseases that can be transmitted between animals and people. Some examples of germs that cause diarrheal zoonotic diseases: • Campylobacter (bacteria) • Salmonella (bacteria) • E. coli O157:H7 (bacteria) • Yersinia enterocolitica (bacteria) • Cryptosporidium (parasite). Some germs are naturally in the intestines of healthy livestock and poultry and are found in the animals' feces. Even if an animal appears healthy, it could still pass these germs to you. **People get sick from these germs by swallowing them.** Once the germs are on your hands, you can accidentally get them in your mouth while eating, drinking, or during other hand-to-mouth activities such as smoking or thumb sucking. **The most common symptoms** are diarrhea and abdominal pain. Other symptoms may include vomiting, fever, cramps, and bloody diarrhea. People with mild symptoms usually recover without treatment. However, these illnesses can lead to hospitalizations and severe complications also can occur.

To reduce risk

Wash your hands with soap and running water for at least 20 seconds after handling the eggs or chicks/ducklings. Wash your hands before you eat, drink, smoke, or chew (tobacco, gum, etc.). Keep food, drinks, baby bottles, pacifiers, and toys out of animal areas.

Children younger than 5 years old must be supervised while interacting with the animals and during hand washing. Young children are more likely to get sick because they often touch surfaces contaminated with animal stool and are more likely to put their hands in their mouths. Germs can stay on the clothing and shoes you wear while interacting with animals and you can spread these germs to other people who haven't been with the Critters. These steps will help reduce the risk of illness for you, your family and friends.

Visitors who experience fever, diarrhea, nausea or vomiting **within a month after interaction** with our animals should consult a doctor.

GUESTS: Children 5 years of age and younger, people with weakened immune systems, and adults over 65 years of age are more likely to get sick from the germs animals can carry, and should take extra precautions. If you forget to wash your hands after petting an animal, or bring food or drinks into an area with animals, you increase your chance of getting sick. Even animals that look clean and healthy can carry harmful germs, and areas where animals roam can be contaminated.

You don't have to touch an animal to get sick.

Be Sure Family and guests DO NOT place their hands in their mouth or near their faces when interacting with the ducklings or chicks. Remember that these animals release poop in their bedding. It can transfer to their bodies and then onto your hands or clothing, as well as where they walk. It is the responsibility of the parents to monitor interaction with the critters, to set household rules to keep your family and guests healthy. Sanitizing all areas that chicks and ducks come into contact with will make your experience a positive and happy one. We are here to support you through this adventure and wish you good health!