

Christopher Silva Gentile

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EDUCATION

Bachelor of Science in Computer Science and Information Security

Expected: May 2024

CUNY John Jay College of Criminal Justice - 524 W 59th St, NEW YORK

Computer Organization and Assembly Language; Object-Oriented Programming in Java; Object-Oriented Programming in C++ ,
Computer Networking

Associate in Applied Science in Cyber Security

June 2020

Westchester Community College - Valhalla, NEW YORK

Computer Hardware; Computer Forensics; Server Administration; Network Security; Computer Penetration Testing; Object
Oriented Programming (Visual Basic); PC Operating Systems.

Activities and Societies:

Cybersecurity Club; Brazilian Club; Cybersecurity Honor Society; Women in Cybersecurity; Student Assoc. Career Development
Club

TECHNICAL EXPERIENCE

Knowledge Advisor

March 2021 - July 2021

Micro Center - Yonkers, NEW YORK

- Increased sales of service plans and warranties by 15% in the first three months resulting in the company selling the most protection and being awarded #1 in my store location (Yonkers) and #4 nationwide.
- Lead sales by listening to the specific scenarios that customers describe. asking numerous questions on the reasoning for the use of the product, and recommending the best products at the best affordable price for customers to buy.
- Built an average of 2 computers every week to fit the needs of the customers and recommended the best products based on comparing product benchmarks.

Cybersecurity Club Member

Cybersecurity Club (Westchester Community College) - Valhalla, NEW YORK

January 2019 - June 2020

- Explored how to manage, protect and secure computer systems functions, including forensic extraction from hardware and software applications
- Introduced operation of workstations and servers and learned how to manage, identify, and recognize problems and attacks.
- Learned how the computer network functions; how to use network packets and software behavioral analysis to manage, identify and recognize patterns related to attacks.
- Recognized multiple ways in which the security of computer systems can be breached and how to make computer systems more secure.
- Wrote security and forensic reports that could be used in a court of law.
- Identified hackers from forensic data; Viewed pen-testing and auditing vulnerable websites recovered from ransomware attacks.

PROFESSIONAL EXPERIENCE

Groceries Department Stock Clerk

January 2022 - August 2022

Decicco's & Sons - Scarsdale, NEW YORK

- Received and organized merchandise pallets of up to 1,000 products and individually restocked and organized about 400 items per week.
- Increased store sales by 30% and pushed store rank to #1 for two consecutive weeks by collaborating with 2 other departments to drive sales based on strategic product placement.
- Engaged with around 40 customers per shift in a sincere and friendly manner by answering questions/requests.

Bartender

June 2018 - June 2019

Glen Island Harbour Club - New Rochelle, NEW YORK

- Worked 12 hours per shift at about 3 to 4 parties every weekend including weddings, business events, and charities
- Organized bars at specific locations on the main floor and stocked them with essentials such as alcohol, water, soda, ice, and juices.
- Provided high-quality service for guests.