# **TRICOLITE**

Unit 1: Plot No. 18/1A, Site IV, Industrial Area Sahibabad - 201010 ,UP, INDIA.

Unit 2: Plot No. 5, Sector-VI, IMT Manesar, Gurgaon, Haryana - 122050, INDIA

Ph: +91-120-4550400,Email: customercare@tricolite.com

CCC/QR/01/00

Report No: : R-54309

: Sterling and Wilson Solar Ltd. Customer

Contact : Mr. Livein, Person Mobile No. : 9677714033

Project : 35MW Solar Power Plant, Gujrat

So. Number : SO/1920/AUG/0016

Product : MV - MV-11KVCB18.4 Model

FG24738 11KV Inverter HT Panel-Type-1-Product OD-Jaloya-SO/1920/AUG/0016-

## **Service Detail**

Request No. 54309 (Sale/Warranty) **Request Date** 22 Jan 2020 10:56AM

Nature of Malfunctioning Complaint

Service Engineer Shyamender Sub. Engineer

	Date & Time		Date & Time
Call Received	22 Jan 2020 10:56AM	Call Responded	22 Jan 2020 12:27PM
Engineer Reached	22 Jan 2020 12:27PM	Call Completed	23-Jan-2020 12:41 PM

## **Detail description**

KWH Meter changing

## Detail of product failure

## Work done at site

1) Visited the site all systems checked and- 1Nos KWH Meter premier 300( E3M024 3phone 4wire ) 2300/1A changing and Testing done S.N : X1304792 2) PT Fuse Failure Relay problem Resolve 3) 1 no 2 C/O relay base faulty OMRON block-2 O/G feeder 1) Visited the site all systems checked and TVM (KWH) changing and all Reading checked done

## **Used Material Summary**

**Material Amount** 0.00 **Material Detail** 0.00 **Manpower Cost** 

Last Report Sign by

**Customer Signature** 

(Mr. Livein,)

Sign Date: 23 Jan 2020

