

5 Must Haves for Mobile Collaboration Readiness

In the 1990s, emails reformed content collaboration in enterprises and today email communication on mobile devices is the upcoming norm for business communication. Besides email communication, the mobile workers fervently use their mobile devices for searching and collaborating content with their peers internally and for having a streamlined real time communications with customers and vendors.

The modern workplace employee no longer confines himself to a single device and cloud based backup and repository accounts are the default customaries for his digital life. As Satya Nadella points out, "I don't think of the cloud and mobile as two things. They are two facets of one thing. The cloud was created to enable mobility. And mobile devices are really uninteresting without the cloud, mobile devices and the cloud share an un-denying, symbiotic and a flourishing relationship. "

5 Must Dos on Mobile Collaboration Platform

After mobile applications, mobile collaboration tools and platforms are the rising need for any enterprise who has embraced the surging mobile culture. Along with cultivating and evaluating end user productivity in their digital environments, these business intelligence tools must:

1. Facilitate efficient decision making by collaborating different user groups or creating virtual work spaces on mobile
2. Unlock the potential of their native infrastructure and implementations on mobile
3. Streamline and audit content in a real time and speedy fashion
4. Protect employee privacy and security
5. Support end users with minimal training

5 Must Haves for Mobile Collaboration Readiness

Here is a list of five must-haves for ensuring that your collaboration platform is mobile friendly:

1. **Optimized across all mobile platforms:** The mobile collaboration platform must be optimized for different mobile operating systems for effective mobile collaboration on any personal device. It must be scalable enough to support the fluctuating demand changes and nevertheless, deliver a reliable and steady performance.
2. **Secure content collaboration platform:** The content collaboration platform must be complemented by a set of intuitive business intelligence tools like email discovery tabs, discussion boards for sharing ideas, recording meeting minutes on the move, virtual conference room, document/content sharing workflows, auditing and tracking user/document level changes, etc. It must be a one-stop shop for employees to process and deliver their tasks on the move in minimal steps.

3. **Single sign-on across infrastructure resources on mobile devices:** The idea is to keep the team productive on the move. Additionally, the single sign on feature can be implemented for approving changes, signing off documents and accessing virtual workspaces on mobile devices.
4. **Drive mobile compliance, policy, and control with enterprise-grade security and reliability:** An unhealthy mobile ecosystem can put to risk the native network security. Thus, the mobile collaboration platform must be supplemented by relevant data leak prevention controls and policies to abide by different third party compliance and regulatory bodies like HIPAA, FISMA, etc. It must protect employee and business privacy while ensuring that no data is being illegally distributed.
5. **Reliable with a financially backed service-level agreement:** Users must be aware of the ramifications of an inappropriate action while using the mobile collaboration platform tools and features. Users must realize that unethical behaviour can lead to restricted or zero access to corporate resources on the mobile.

What are the most popular online collaboration tools deployed on mobiles in your organization? Do you have any other prerequisites to add to the above list of a successful mobile collaboration platform? Please share with us your experiences and feedback in the comments section below.