

GAVINCROOKS

Mississauga, Ont

+647-378-1184

gavincrooks@rogers.com

EDUCATION

University of Toronto (HBA) Fall 2020 – Spring 2024

Economics Major

- Focus in Data Analytics
 - Double Minor in Statistics and Political science
 - Certificate of Business Fundamentals
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RELEVANT COURSES

Probability, Stats and Data Analysis

Data Analysis in Practice

Fundamentals of Financial Accounting

Geographic Information and Mapping

Data Analytics and Applied Econometrics

TECHNICAL SKILLS

Knowledgeable in Python, R and Stata

MS Word, Excel, and PowerPoint

Problem-Solving and Quick Learner

Leadership, Collaboration and Communication

Management and Customer service experience

WORK EXPERIENCE

Sporting Life | Cash Department Manager

July 2022 – Present

- Worked in liaison with cooperate accounting by completing tasks such as the daily reconciliation, reported billings and paid outs
- Accountable for cash office competencies including daily safe count, deposit pick up, and weekly deposit report
- Managed the cash department to ensure high levels of cash competency were maintained, with a focus on loss prevention
- Ensured loss prevention standards were met through the facilitation of trainings and coaching on spot or after events

Sporting Life | Cash Team Lead

October 2021 – July 2022

- Ensured cash office and cash team were put in a position to complete duties
- Built weekly job lists to outline individuals duties and important cooperate communication
- Responsible for bank deposits, money drop offs and pick ups

Sporting Life | Sales associate and Service Shop Technician

September 2018 – October 2021

- Completed a number of services on customers bikes, skis and snowboards
- Ensured service orders were done accurately and filed correctly to adhere to company standards
- Sold over \$500 000 by providing excellent customer service and product knowledge
- Worked to offer personable and authentic communications with customers

REFERENCES

AVAILABLE UPON REQUESTS