### **DEREK MERCEDES**

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# **FULL-STACK SOFTWARE ENGINEER**

AWS-Certified Full-Stack Developer with expertise in JavaScript, TypeScript, React, and Python. Experienced in building responsive web applications, RESTful APIs leveraging microservices and cloud technologies. Strong background in management, with a track record of successful freelance projects and customer-facing roles.

### **TECHNICAL SKILLS**

Front End
Back End
Python, Java, Node.js, Express, MongoDB, SQL, PostgreSQL, RESTful API Development
Testing/Deployment
Developer Tools
JavaScript (ES6), TypeScript, React, Vue, Redux, HTML5, CSS3, Tailwind, Bootstrap
Python, Java, Node.js, Express, MongoDB, SQL, PostgreSQL, RESTful API Development
Jest, Mocha, Playwright, Firebase, Vercel, AWS (Amazon Web Services), Docker
Git, npm, VSCode, Agile Methodology, Bash, Windows Subsystem for Linux

### **CREDENTIALS**

AWS Certified Developer - Amazon
Full-Stack Software Engineering - Flatiron School

**Bachelor of Science (Computer Science - Game** 

**Development) - Full Sail University** 

### **SELECTED PROJECTS**

# Ebb - Mental State Journal | Github

Journaling app that tracks moods associated with entries and charts them over time.

- Incorporated TailwindUI and TypeScript with React for journaling and navigation, visualizing trends with ChartJS
- Built a REST API to manage data for multiple users, entries, and mood trend information.
- Utilizing best practices, implemented user authentication in Python + Postgresql backend using JWT and Bcrypt

### D&D Nearby: 5e Character Builder | Github

Streamlines the process and automates the math required to make a character for D&D 5th Edition

- Leverages the MERN (MongoDB, Express, React, Node) stack, with MantineUI for styling
- Converted data from over 35 rulebooks into a RESTful API, allowing efficient data fetching for the application
- Generates a printable PDF using the official character sheet, ready for play with no extra bookkeeping

# **SnapSwap**

Connects users across the cloud and allows them to swap photos.

- Built database with Flask+SQLAlchemy, while implementing OAuth2 for user management.
- Constructed frontend with Javascript and React, routing with React-Router, and backend with Python
- Utilized ChatGPT 2.5 to respond to user goals with progression recommendations.

### RELEVANT EXPERIENCE

# Web Developer, Denver CO

Freelance

- Built RESTful APIs to interop with existing client codebases using Python.
- Extensive use of MERN (MongoDB, Express, Node, React) to rapidly build out e-commerce storefronts
- Assisted in migration to and from cloud providers (GCP, AWS)
- Developed thorough documentation to facilitate maintenance after contract expiration
- Interfaced with common APIs (Stripe, Paypal, Google Maps, etc.) for development of custom web applications.

# IT Help Desk Technician, Merritt Island FL

Time Warner Cable

- Provided first-level technical support for a diverse user base, efficiently diagnosing and resolving hardware, software, and network issues to minimize downtime and enhance productivity.
- Managed and prioritized support tickets using an ITSM system, consistently meeting SLAs and maintaining customer satisfaction through clear communication and prompt issue resolution..
- Collaborated with cross-functional IT teams to escalate complex issues, document solutions, and contribute to knowledge base updates, improving overall support efficiency.