

Jonathan Cross

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Education

Professional Studies – Bachelor of Science Degree

Jan. 2020 – Dec. 2023

Brigham Young University – Idaho

- Commercial Fundamentals certificate
 - Computer support certificate
 - Web and computer programming certificate
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Experience

Plant Manager

Aug. 2018 – Sep. 2022

Atwood Rope Manufacturing

Canal Winchester, OH, U.S.A

- Improved rope hanking process to increase daily productivity by 300%
- Trained 12 new employees resulting in decreased employee turnover
- Organized label and box inventory orders to keep production flowing efficiently
- Produced 7 skids of product weekly for distribution

Missionary

Jul. 2016 – Aug. 2018

The Church of Jesus Christ of Latter-Day Saints

Denver, CO, U.S.A

- Facilitated weekly meetings involving 8-10 people to track growth and productivity while leading and inspiring resulting in 3 baptisms a transfer
- Completed 2 years of full-time volunteer work in Colorado leading to 11 new converts and increased testimonies
- Delivered 4 public speeches to audiences of 100+ people

Soft Skills

Adaptability & Flexibility

- Navigated shifting deadlines and adapted to changes in project requirements at BYU-Idaho

Visual Communication

- Leveraged knowledge gained through Visual Media & Business Analytics courses to create compelling and effective visual materials, enhancing communication and presentation of complex information

Conflict Resolution and Facilitation

- Mediated in various conflict situations and lead team meetings during missionary service, fostering positive resolutions and effective collaboration

Interpersonal Skills

- Thrived in diverse environments on a mission in Colorado by engaging with individuals from all backgrounds and adapting to various social dynamics

Patience and Listening

- Cultivated exceptional patience, active listening skills, and capacity to understand diverse needs through training new employees and working with special needs sibling