

Customer meeting 24.09

Time: 17:00

Duration: 1,5 h

Attending: Stein-Otto, Markus, Morten, Maren, Øyvind, Peder, Marcel (Netlight)

1. Approval of agenda

OK

2. What we have done until now.

a. General

- i. Paper prototypes and a usability test of CS-23, CS-24, CS-22 and

CS-28. Result:

https://docs.google.com/document/d/17RzswWGKYObM4mtR__NuXuDNQxHyvRCT1OROJk80Ptg/

Maren demonstrates the usability tests used this iteration

- ii. Put some pictures on the website, but only as supplement for the user testing.

OK

b. Backend

Needs to identify books using a unique id instead of ISBN

Information provider-based identifier in book object?

Support multiple providers

c. iOS

Customers watch the demo videos for

Looks OK

Needs to allow multiple results from Google

Unexpected behaviour when opening and closing multiple windows

d. Android

Customer watches the demo

Peder has some concerns regarding differences between design on the two platforms

No final design is created

Needs to respect design practices for the platform

Hardware limitations due to lack of buttons on iPhone

Customer requests documentation regarding UX and UI

Show screenflow

Multiple alternatives

The design process should stay half an iteration ahead of the development

Marcel talks about his experience related to Lean Startup and Release as soon as possible

Action point	Ansvarlig	Frist	Utført Y/N	Dato
Present REST	Stein-Otto	23.09.2015	Y	21.09
Read best practice for Android/iOS	Øyvind, Markus	23.09.2015	Y	22.09
Demonstration of progress	Maren	24.09.2015	Y	24.09

Table of tasks from last meeting

3. What we plan to do next week

Evaluate usage to determine the market

Use mixpanel to monitor usage

a. By 25.09: CS-36, CS-37, CS-41 paper prototype

- i. Task examples: Borrow a book. Find a borrowed book. Return a borrowed book.

- b. By 30.09: CS-36: borrow books (without crowds), CS-37: return books,
CS-41: see a list of borrowed books. CS- Search with title

4. Feedback from the customer

Keep using the expertise of Peder and Netlight
Imagine what we want to present next customer meeting
What do we want to know?
How can we learn?

5. Questions from the group

- a. Login alternatives for next release
 - i. Should the solution allow guest users?

6. Other

- Api information video

Action points

Update contact information and share Drive
Share with all members of the extended team (slack)
Update Swagger and keep it in sync
Create an infomercial for the API
Prepare for release September 25 for iOS, Android and API
Deploy API to crowdshelf
Sketch a design and share with the customer
All UI related tasks selected for development needs a design
Add all team members to TestFlight Beta
Define some questions we need answered before the next release
Measure and learn
Measure users
Add a 'borrow' button and track the usage
Log the title (ISBN?, Google ID?) and the number of actions
What kind of books are scanned?
Who borrows books?
Deploy a copy the API and link it from Reddit