

Customer meeting 30.09

Time: 17:00

Duration: 1h

Participants: Peder, Markus, Maren, Morten, Øyvind, Stein-Otto, Magnus (Netlight)

1. Approval of agenda

- Ok

2. What we have done until now.

a. Paper prototypes and a usability test of CS-36, CS-37, CS-41 and CS-42.

i. Result:

https://docs.google.com/document/d/17RzswWGKYObM4mtR__NuXuDNQxHyvRCT1ORQJk80Ptg/

Give same information before user test, same to every user

b. Backend

i. Returns what is wrong

ii. Research on api for more books (for example norwegian books)

1. Has not found a good alternative

a. Possibally Ark bokhandel

c. iOS

i. Customer watches demo video

1. Looks very good

2. Publish it!

3. Next version: Show/explain that buttons are pressed

d. Android

i. Customer watches demo video

1. Looks good

2. Use a more well-known book.

Action point	Ansvarlig	Frist	Utført Y/N	Dato	Comments
Update contact information and share Drive	Maren	30.09	Y	29.09	All the members who gave a gmail is added to Drive.
Update swagger	Stein-Otto	30.09			
Deploy API to crowdshelf	Stein-Otto	25.09	Y	25.09	
Sketch design 0.3 and share with customer	Maren	30.09	Y		https://drive.google.com/drive/folders/0Bw3Dv7m7JXyGRU41Y1hvbU1EUfK
Add all team members to TestFlight Beta	Øyvind		Y	29.09	Application is being reviewed by Apple
Measure and learn questions	Maren	30.09	Y	28.09	https://docs.google.com/document/d/1LDFBSj0aDvoXZp4MbsDtjSO5eRzrFWI9rQfNvNSIN5w/
Add a 'borrow' button and track the usage			N		Decided not to do this, because it will be the measure of the next version instead
Deploy a copy the API and link it from Reddit	Stein-Otto	30.09			

3. What we plan to do next week

- Continue with the tasks for this version
- Perform a usability test of the application when new functions are added
- Start working on design for crowd functions with paper prototypes to learn if people are interested in that function

4. Feedback from the customer

- Videos are good
- Like that we have performed user tests

5. Questions from the group

- a. iOS application needs review every time there is a new version. Would it be preferable if:

- 1. iOS releases new version earlier than android so that they maybe will be available to the user at approximately the same time.

OR

- 2. That the iOS application just lags behind the android

OR

- 3. The android application waits until the iOS is ready

6. Other

- a. Possible users

- i. Lecturers
- ii. Test on "økonomer"
- iii. Students
 - 1. Same age
 - 2. Same location
 - 3. More willing to use a app?
 - 4. Are they willing to show books to unknown persons
 - 5. Are they willing to borrow books to unknown persons?
- iv. police attorneys
- v. Primary
- vi. Netlight

- b. Write personas

- i. To understand the users better

- c. Give Peder access to Mixpanel

Actions point:

What do we want to know when testing on users (i.e. Netlight)

Publish pictures, videos, prototypes....

Add iOS video to youtube and share link

Safety vs convenience (police attorneys vs barneskole)

Test on firms

Which features is most important?