TRISTAN GUINTO

IT SPECIALIST

CONTACT

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Niagara Falls, On, Canada
4419 Montrose Road

EDUCATION

Bachelor's in Computer Science
Minor in Mathematics
Brock University
2018-2023

TECHNICAL SKILLS

Coding/Debugging

Java

SQL

C++

C#

Python

Power Apps

Power System Automation

Hardware Support

Hardware Installation

Customer Service

SUMMARY

Motivated and self-directed IT specialist with hands-on experience in hardware installation, support and software development. These include HTML, CSS, Java, C++, C#, Python, Microsoft Power Apps/Automation platform.

PROFESSIONAL EXPERIENCE

IT Specialist – Community Living

Port Colborne, On, Canada | 2024 – present

- Software development and implementation of Service Tickets, Inventory, and Hazard Reporting resulting in faster service times, eliminating paper forms, and reinforcing company software assets
- Technical assistance with telephone, security camera, Wi-Fi/Network (Communications) Systems, printers, cell phones, tablets, and other peripheral devices
- Deployment, configuration, maintenance, and diagnosing of computer systems, hardware peripherals, and software (Windows, Android, iOS)
- Management of Onsite Premise Database and Group Policies (ADUC, Aims, GPM)

Computer Technician – Renewable Computer Technology

St. Catharines, On, Canada| 2023 – 2024

- Diagnose hardware and software issues on varying hardware devices to repair devices
- Install, modify, and fix computer components and auxiliary components.
- Dismantle and assemble custom-built computers and system based on company specifications.
- Update records of installations, inventory, and repairs