Instance theory predicts information theory: Episodic uncertainty as a determinant of keystroke dynamics

Matthew J. C. Crump<sup>1</sup>, Walter Lai<sup>1</sup>, & Nicholaus Brosowsky<sup>1</sup>

<sup>1</sup> Brooklyn College of the City University of New York

# Author Note

In this draft, listed authorship order simply indicates who is participating in the project Correspondence concerning this article should be addressed to Matthew J. C. Crump, Brooklyn College of CUNY, 2900 Bedford Avenue, Brooklyn, NY, 11210. E-mail: mcrump@brooklyn.cuny.edu

# Abstract

Enter abstract here. Each new line herein must be indented, like this line.

Keywords: Instance Theory, Information Theory, Entropy, Uncertainty, Typing,

Performance

Word count: X

Instance theory predicts information theory: Episodic uncertainty as a determinant of keystroke dynamics

Theories of cognitive processes run along a continuum. On one extreme, cognitive phenomena are explained in terms specialized and dedicated modules (Fodor, 1983) that give rise to cognition by the principles of their internal processing architecture. On the other extreme, cognitive phenomena are explained in terms of general learning and memory processes (Jacoby & Brooks, 1984; Kolers & Roediger, 1984; Rumelhart & McClelland, 1986) that give rise to cognition through their experience with a structured environment (Clark, 2008). Valid theories produce explanations of phenomena by deduction from their processing assumptions, and then compete with other valid theories on the basis of parsimony. When a phenomena is explained by a general process, specialized accounts become sufficient, but not necessary; and, vice versa. We continue in this tradtion by proposing and validating a general process account of keystroke dynamics in skilled typing performance. We show that keystroke dynamics can emerge from a general memory process sensitive to structure (uncertainty) in the natural language environment.

We identified the following pre-requisites as necessary for our approach. We follow the assumption that specialized or general processes of cognition are constrained to operate upon the structure of their environmental inputs. So, we require a tool for describing the structure of environmental inputs. We assume that performance is driven by learning processes sensitive to the structure in the environment. So, we require a model that articulates how learning about the structure of an environment produces performance. Finally, we require a task where the relation between performance and a structured environment can be measured. We use information theory (Shannon & Weaver, 1998) to measure the structure of the letters that typists' type, instance theory (Logan, 1988) to model how typists' performance is shaped by the typing environment, and the task of continuous typing (Logan & Crump, 2011) to measure keystroke dynamics as a function of the structure in the typing environment.

There are many typing phenomena to explain (Salthouse, 1986), and several existing

models of typing (Heath & Willcox, 1990; John, 1996; Rumelhart & Norman, 1982; Wu & Liu, 2008). Our goal here was not to provide another general model of typing, and we expect that our model will fail to explain many aspects of typing performance. Instead, we focus our efforts empirically and theoretically as follows. Empirically, we examine whether typing performance is constrained by structure in the natural language. Theoretically, we propose a general processing account that predicts how structure in the natural language should constrain typing performance. These aims contribute to the broader goals (beyond the scope of this paper) of determining whether specialized or general accounts are neccessary or sufficient to explain typing performance, and then adjucating between them.

We focused on two typing phenomena, the word-initiation/first-letter slowing effect, and the mid-word slowing effect, which are both observed in continuous copy-typing of words presented in sentences. First-letter slowing refers to longer keystroke times for letters in the first position of a word compared to other letters. Mid-word slowing refers to an inverted U shaped pattern, with longer interkeystroke intervals for letters in the middle of a word compared to letters at the beginning and ending of a word. First-letter and mid-word slowing were clearly demonstrated by Ostry (1983), who showed systematic effects of letter position and word length on interkeystroke intervals.

We chose these phenomena for two reasons. First, both phenomena have been explained in terms of specialized processes, and it remains unclear whether those accounts are necessary to explain the phenomena. Second, we have not found work replicating Ostry's (1983) results, and Salthouse (1986) suggested that effects of word length do not systematically influence interkeystroke intervals, so the effects of letter position and word length on interkeystroke interval remain unclear.

First-letter slowing has been explained in terms of planning and buffering processes associated with typing a whole word. For example, the time associated with retrieving a motor program for a word, parsing the word into letters, planning the sequence, or initiating the execution of the sequence after it is buffered, could cause the first letter in a word to be

produced more slowly than other letters. Mid-word slowing has been explained in terms of rising interference from ongoing sequencing, or from micro-planning of syllables which often occur in the middle of words (Will, Nottbusch, & Weingarten, 2006). These explanations rely on largely unspecified planning and execution processes that are reverse-engineered by imputing hypotheses about their operation from typing data.

Hicks Law refers to the noticeable slowing of responses in choice reaction experiments when the possible stimuli are less predictable.

Hicks in his experiment, "On the rate of gain of information", tested his reaction speed on a choice reaction test. During each trial he had to determine which of n lights was turned on. He manipulated the set size n, and found that the greater the number of alternatives the slower his response. His data also suggested that reaction speed is linearly related to the predictability of responses; Trials in which certain responses were disproportionately more likely ellicited faster response times than those in which each response was equally likely.

Hick's law at larger set sizes however does not have consistent experimental support.

Conrad (1962) in an experiment which required subjects to name 320 nonsense syllables within trials of variable number of distinct syllables (number of alternatives) found that the response time was linearly correlated with the logarithm of number of alternatives. However, Pierce and Karlin in 1957 in an experiment which required subjects to read pages of words as quickly as possible, reported no differences in response times between trials with set sizes that ranged from 4 to 256 words.

Proctor and Schneider in a review of studies testing Hick's Law attributes the inconsistency in large set size experiments to differences in skill level or practice between subjects and the arbitrariness of Stimulus Response coding/mappings when creating more number of alternatives.

Our experiment sought to test Hick's law on typing speeds.

In this study, we used typing data from 346 typists to analyze the effect of letter uncertainty on response times. In essence, every letter typed represents one choice reaction

test trial from Hick's experiment. In Hick's experiment, the probability of each light turning on was manipulated to change the H value. This is analogous to the probability of certain letters appearing at a specific position in a word. Peter Norvig analyzed words from numerous texts and has determined the probability for each letter appearing at a specific position in 2 to 9 letter words.

For example, the first letter of a two letter long word is has a 9.44% chance to be an "a", 14.9% chance to be a "t", and a 25% chance to be an "i". The third letter of a five letter long word is has a 13.5% chance as an "e", 4.91% chance as a "t", and a 11.4% chance as a "a". The H indices for each letter position - word length pair can be calculated. The H for the 1st Letter, 2-letter-long word (abbreviated 1:2) is 2.85. The H for the 3rd Letter, 5-letter-long word (abbreviated 3:5) is 3.94. The differences in H tell us that the first letter of a two letter long word has lower uncertainty ie. it is more predictable than the third letter of a five letter long word.

This combination of letter probabilities creates an H value for each unique pair of letter position and word length.

One potential problem that can hinder our experiment's ability to test the Hick's Law is the fact that our typists vary in terms of their skill level. This means that differences in RT between subjects will generate noise that may hide the H effect on RTs. An advantage of testing Hick's Law with this data set is that the stimulus response coding is non-arbitrary. The letters that typists see on the screen correspond exactly to the letters on their keyboards.

#### Methods

# Data analysis and pre-processing

We used R (Version 3.4.2; R Core Team, 2017) and the R-packages bindrcpp (Version 0.2.2; Müller, 2018), bit (Oehlschlägel, 2017, Version 1.1.14; 2018), bit64 (Version 0.9.7; Oehlschlägel, 2017), Crump (Version 1.0; M. Crump, 2017), data.table (Version 1.10.4.3; Dowle & Srinivasan, 2017), dplyr (Version 0.7.4; Wickham, Francois, Henry, & Müller, 2017),

ggplot2 (Version 2.2.1; Wickham, 2009), ggpubr (Version 0.1.6; Kassambara, 2017), knitr (Version 1.20; Xie, 2015), magrittr (Version 1.5; Bache & Wickham, 2014), papaja (Version 0.1.0.9655; Aust & Barth, 2018), Rcpp (Eddelbuettel, 2017; Eddelbuettel & Balamuta, 2017; Version 0.12.16; Eddelbuettel & François, 2011), RcppZiggurat (Version 0.1.4; Eddelbuettel, 2017), Rfast (Version 1.8.8; Papadakis et al., 2018), rlist (Version 0.4.6.1; Ren, 2016), and skimr (Version 1.0.3; McNamara, Arino de la Rubia, Zhu, Ellis, & Quinn, 2018) for all our analyses.

For each subject, we recorded timestamps for each keystroke using JavaScript. We applied the following pre-processing steps. We included IKSIs only for keystrokes involving a lower case letter, and only for correct keystrokes that were preceded by a correct keystroke. Outlier IKSIs were removed for each subject, on a cell-by-cell basis, using Van Selst & Jolicoeur's (1994) non-recursive moving criterion procedure, which eliminated approximately X% of IKSIs from further analysis.

#### Results

# Typing Performance

For each subject, we calculated mean IKSIs as a function of letter position and word length. The letter position and word length factors were not factorially crossed. To determine whether there were differences among the means we submitted the means to a single factor repeated measures design with 45 levels (e.g., letter position|word length: 1|1, 1|2, 2|2, ... 9|9). Figure 1 shows mean IKSIs collapsed over subjects, as a function of letter position and word length.

The omnibus test indicated differences among the means were not likely due to chance, F(44,15180) = 276.74, MSE = 1,269.66, p < .001. Visual inspection of figure X shows several trends across the means consistent with first-letter slowing and mid-word slowing reported by Ostry (1983).

Our more important aim was to determine whether variation among these means can

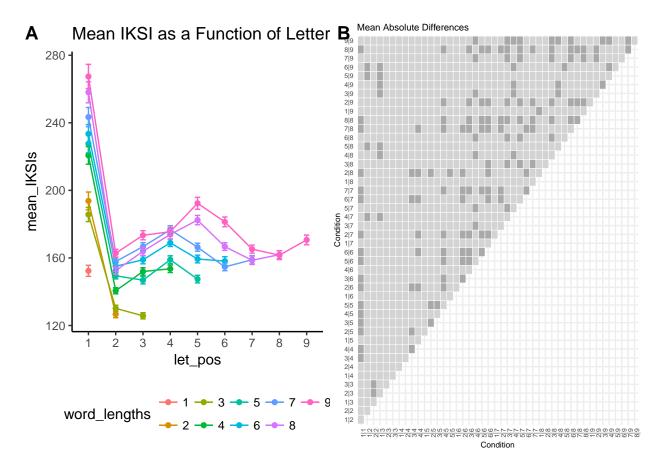


Figure 1

be explained by variation in letter uncertainty. For this reason we do not exhaustively discuss all of the possible 990 differences among these 45 conditions. Nevertheless, we did conduct all 990 comparisons using bonferroni corrected paired samples t-tests. The results are displayed Figure 2, which shows absolute mean differences between conditions color coded for significance (light grey is significant).

# Letter Uncertainty by position and word length

The primary question of interest was whether natural variation in letter uncertainty explains variance in mean IKSI by position and word length. We estimated letter uncertainty by position and word length from google's ngram database, which provides frequency counts of letters and words occuring in Google's massive corpus (X million) of digitized books. Letter frequency counts for letters a to z, for each position in words from

length one to nine, were obtained from Norvig ().

For each letter frequency distribution, we computed Shannon's H (entropy) to quantify letter uncertainty. Shannon's H is defined as:

$$H = -\sum p \log_2 p$$

where, p is the probability of occurence for each letter in a given distribution. H is the number of bits needed to represent the distribution. We considered only the set of the 26 lowercase letters from a to z. For this set, H can range from 0 to ~4.7. H approaches 4.7 as letter probabilities approach a uniform distribution, indicating all letters are equiprobable,  $H = -\sum \frac{1}{26} \log_2 \frac{1}{26} = 4.7004$ . H by definition less than 4.7 for all unequal letter probability distributions, where some letters occur with higher/lower probabilities than others.

We converted each letter frequency distribution to a probability distribution then calculated H for each distribution. Figure 3 displays estimates of letter uncertainty (H) as a function of letter position and word length. Visual inspection of the graph shows that variation in letter uncertainty maps closely onto variation in mean IKSI (Figure 1) as a function of position and word length. In particular, letter uncertainty and mean IKSI for position one as a function of word length appear highly similar. And for the remaining positions, letter uncertainty shows an inverted U- shape with greater letter uncertainty in the middle rather than the beginning and endings of words. This suggests that natural variation of letter uncertainty across position and word in English may account for aspects of the first-letter and mid-word slowing phenomena in typing.

# Letter Uncertainty and Mean IKSI

If the Hick-Hyman law applied to continuous typing we would expect a neat linear relationship between mean IKSIs and letter uncertainty. Figure 4 shows a plot of mean IKSIs taken from all positions and word lengths against letter uncertainty. The scatterplot shows a general trend for mean IKSI to increase as a function of letter uncertainty.

A linear regression with group mean IKSIs (collapsed over subjects) as the dependent

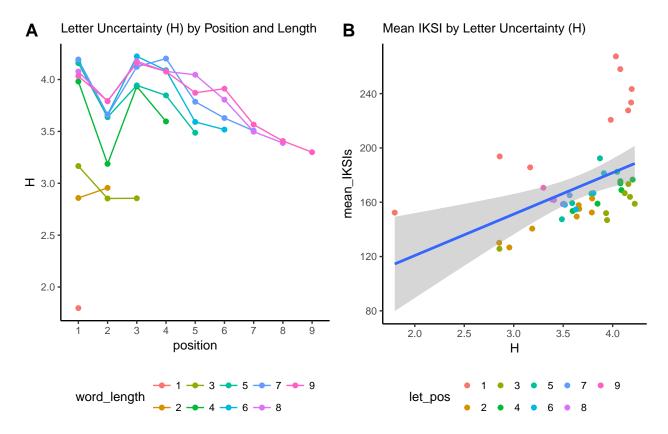


Figure 2

variable, and letter uncertainty as the independent variable showed a significant positive trend, F(1, 43) = 11.82, p = 0.0013,  $R^2 = 0.22$  (meanIKSI = 59.75 + 30.49 \*H). We also conducted separate linear regressions for each subject and found similar results. For example, the mean correlation was r = 0.44 (SE = 0.0085); mean  $R^2 = 0.22$  (SE = 0.0072); and mean p = 0.047 (SE = 0.0072).

# Interim Discussion

We can conclude that letter uncertainty as a function of position and length explains a small amount variation in mean IKSIs during continuous typing. The present analysis does not provide strong evidence that a process sensitive to letter uncertainty causes both first-letter and mid-word slowing. For example, all of the first position mean IKSIs are longer than mean IKSIs for other positions at comparables levels of letter uncertainty. And, a linear regression on the group mean IKSIs including letter uncertainty and position (first letter

vs. other letter) as independent variables explains much more variance,  $R^2 = 0.86$ , p < .001, than the regression only including letter uncertainty.

This pattern invites a dual-process interpretation. For example, first-letter slowing could be explained by a planning process that increases first position IKSIs as a function of word length. Longer words have more letters, thus plan construction and buffering is assumed to take more time before sequence production begins. At the same time, the finding that letter uncertainty does explain some variance in mean IKSI across position suggests that sequence production is also influenced by a process sensitive to letter uncertainty.

### Letter Uncertainty by position, word length, and n-1 letter identity

Determining whether first-letter and mid-word slowing could emerge from a process sensitive to letter uncertainty depends on how letter uncertainty is calculated. Letter uncertainty can be calculated from any discrete probability distribution of letters. In the previous section we somewhat arbitrarily calculated letter uncertainty separately for each letter position in words of length one to nine. However, the number of alternative schemes is vast. For example, we could further conditionalize our postion by word length probability distributions by the letter identities of letters occurring in any position n-1 to n-x, or n+1 to n+y of a specific position. Furthermore, we could conditionalize letter distributions upon any permissible number of preceding or succeeding n-grams (groups of letters).

Although an exhaustive calculation of letter uncertainty is beyond the scope of this paper, we nevertheless took one further step and calculated letter uncertainty by position and word length, conditionalizing upon n-1 letter identity. Fortunately, Norvig () also provided bigram frequency counts from the google ngram corpus as a function of position and word length. We calculated letter uncertainty in the following manner. First position letters have no preceding letter, so H as a function of word length was identical to our prior calculation. For letters in positions two to nine, for all word lengths, we calculated H for every n-1 letter identity, and then took the mean H for each position and length. For

example, the second position of a two-letter word has a maximum of 26 letter probability distributions, one for each possible n-1 letter (a to z). We calculated H for all n-1 distributions, then took the mean H as our measure of letter uncertainty for each position and word length. Figure X shows mean H conditionalized by n-1 letter identity, as a function of letter position and word length.

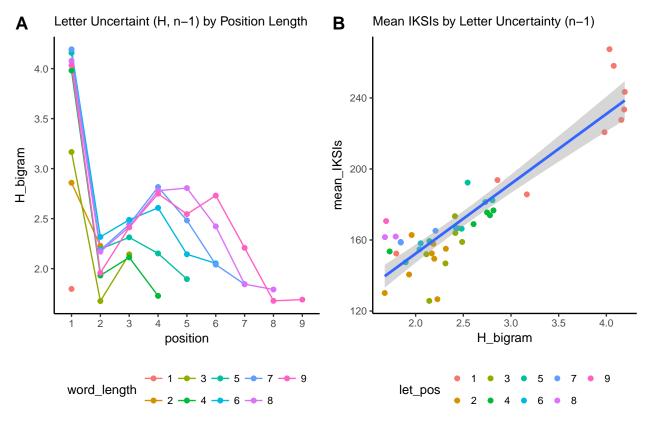


Figure 3

Unsurprisingly, letter identity becomes more predictable when n-1 letter identity is known. Compared to the letter uncertainty measures in Figure X, we see that H for letters in positions two to nine is much lower when n-1 letter identity is taken into account. More important, the pattern of H in Figure X much more closely resembles the pattern of mean IKSIs in Figure X.

Figure X displays a scatterplot of mean IKSIs as a function of letter uncertainty conditionalized by letter n-1 identity across positions and word length. A linear regression on mean IKSIs using our new measure of letter uncertainty as the independent variable showed

a strong positive relationship, F(1, 43) = 182.44, p = 4.5e-17,  $R^2 = 0.81$  ( meanIKSI = 73.72 + 39.31 \*H ).

#### Discussion

#### An instance-based model

We have shown that variation in mean IKSIs as a function of letter position and word length can be well explained by natural variation in letter uncertainty conditionalized by letter n-1 identity by letter position and word length. This finding licenses consideration of the claim that first-letter and mid-word slowing are caused by a single process sensitive to letter uncertainty. However, the plausibility of this causal claim is empty in the absence of a working process model. Next, we establish theoretical plausibility by showing that letter uncertainty influences on performance can be explained in terms of Logan's (1988) instance-based memory model of automatization.

Instance theory provides an account of how performance becomes automatized with practice. Among other things, it provides a theoretical explanation of learning curves that follow a power function (). We will show that the instance theory process also develops sensitivity to uncertainty in the stimuli it encounters over practice. More specifically, instance theories predictions for performance are nearly identical to the hick-hyman law which posits that reaction times are a linear function of the uncertainty in a choice set.

Instance theory models learning as a function of practice in terms of cue-driven retrieval of stored memory traces. A new unique trace is preserved in memory every time a response is given to a stimulus. When a familiar stimulus is encountered again, it automatically triggers the retrieval of all stored instances of the stimulus. The timing of the memory-based response to a current stimulus is treated as a race. Whichever memory trace is retrieved first wins the race. As a result, the memory-based reaction time to respond to a stimulus is determined by the retrieval time associated with the fastest memory trace for that stimulus. The retrieval times for every memory trace are assumed to vary, and can be

sampled from any desired distribution.

So, instance theory models practice based performance speed-ups in terms of sampling extreme values from a growing retrieval time distribution. As the number of memory traces grows the range of the retrieval time distribution also grows. As a result, the minimum value of the distribution (fastest retrieval) is more likely to be smaller for distributions with more than fewer memory traces. In other words, reaction times will tend to be faster for higher than lower frequency stimuli.

We can now draw a more transparent connection between instance theory and information theory. Information theory provides H as a summary statistic of probability distributions for any discrete set of stimuli. Empirical probability distributions for natural occurring stimuli, such as letters, are found by counting stimulus frequencies, and then dividing a stimulus frequency distribution by it's sum. Instance theories predictions for response times in a stimulus set will be monotonically decreasing as a function of each stimulus frequencies. We should also expect that a summary statistic of instance theories predictions for mean reaction time, collapsing across all items in the set, will behave in a similar manner to information theory's summary statistic, which also collapses over the expected frequency of each item in the set. We demonstrate these relationships by monte-carlo simulation.

Our goal was to model instance theory predictions for keystroke production times for typing natural english sentences as a function of letter position and word length. We treated all 26 letters that could possibly occur in any position for any word length as completely unique and independent stimuli. We modeled the structure of natural english using the 45 letter probability distributions derived from Norvig's letter frequence counts by position and word length, from Google's n-gram corpus.

We modelled keystroke times for specific letters in the following manner. At different practice intervals each letter, occurring in each position for each word length, had occurred in the model's history with specific frequency. We estimated reaction time as a function of frequency by monte-carlo simulation. We assumed that the retrieval time distribution for each stimulus was sampled from a normal distribution with mean = 500, and standard deviation = 100. Using R, we sampled retrieval times from the normal distribution n times, where n was the current number of memory traces. Then we took the minimum value from the sampling distribution as the reaction time. We repeated this process 1000 times to estimate the expected mean reaction time (expected minimum retrieval time) for the given frequency value. In this way, we estimated mean keystroke production times for every letter position across different word lengths. Last, we evaluated model predictions across four practice intervals.

Figure X displays the instance model predictions, across increasing amounts of practice, for mean keystroke production times as a function of letter position and word length. As expected, simulated keystroke times shorten with practice. More imporant, at each stage in practice, simulated keystroke times show the same qualitative pattern of variation across letter postion and word length. Notably, these appear very similar to human typing performance, and to letter uncertainty as a function of position and word length.

Finally, we conducted linear regressions on simulated mean typing times using letter uncertainty as the independent variable. We found that letter uncertainty nearly perfectly explains the variance in simulated keystroke time, with R^2 increasing across practice.

#### Conclusion

Future studies should investigate the role of probability of repetition in regulating response times.

Kornblum in 1969 found that with constant H, trials that had higher chances of sequentially repeating stimuli experienced faster response times.

#### References

- Aust, F., & Barth, M. (2018). papaja: Create APA manuscripts with R Markdown.

  Retrieved from https://github.com/crsh/papaja
- Bache, S. M., & Wickham, H. (2014). *Magrittr: A forward-pipe operator for r*. Retrieved from https://CRAN.R-project.org/package=magrittr
- Clark, A. (2008). Supersizing the mind: Embodiment, action, and cognitive extension. OUP USA. Retrieved from https://books.google.com/books?hl=en&lr=&id=n5wRDAAAQBAJ&oi=fnd&pg= PR9&dq=andy+clark&ots=\_Cpl448Qox&sig=SC8xkxJaEf7G8EZaGPS0zSDEQX8
- Crump, M. (2017). Crump: Crump lab functions.
- Dowle, M., & Srinivasan, A. (2017). *Data.table: Extension of 'data.frame'*. Retrieved from https://CRAN.R-project.org/package=data.table
- Eddelbuettel, D. (2017). RcppZiggurat: 'Rcpp' integration of different "ziggurat" normal rng implementations. Retrieved from https://CRAN.R-project.org/package=RcppZiggurat
- Eddelbuettel, D., & Balamuta, J. J. (2017). Extending extitR with extitC++: A Brief Introduction to extitRcpp. *PeerJ Preprints*, 5, e3188v1. doi:10.7287/peerj.preprints.3188v1
- Eddelbuettel, D., & François, R. (2011). Rcpp: Seamless R and C++ integration. *Journal of Statistical Software*, 40(8), 1–18. doi:10.18637/jss.v040.i08
- Fodor, J. A. (1983). The modularity of mind: An essay on faculty psychology. Cambridge,
  Mass.: MIT Press.
- Heath, R. A., & Willcox, C. H. (1990). A stochastic model for inter-keypress times in a typing task. *Acta Psychologica*, 75(1), 13–39.
- Jacoby, L. L., & Brooks, L. R. (1984). Nonanalytic cognition: Memory, perception, and concept learning. The Psychology of Learning and Motivation, 18, 1–47.
- John, B. E. (1996). TYPIST: A theory of performance in skilled typing. Human-Computer

- Interaction, 11(4), 321–355.
- Kassambara, A. (2017). *Ggpubr: 'Ggplot2' based publication ready plots*. Retrieved from https://CRAN.R-project.org/package=ggpubr
- Kolers, P. A., & Roediger, H. L. (1984). Procedures of mind. *Journal of Verbal Learning and Verbal Behavior*, 23(4), 425–449.
- Logan, G. D. (1988). Toward an instance theory of automatization. *Psychological Review*, 95(4), 492–527. Retrieved from http://psycnet.apa.org/journals/rev/95/4/492/
- Logan, G. D., & Crump, M. J. C. (2011). Hierarchical control of cognitive processes: The case for skilled typewriting. In B. H. Ross (Ed.), *Psychology of Learning and Motivation* (Vol. 54, pp. 1–27). Elsevier. Retrieved from <a href="https://CrumpLab.github.io/CognitionPerformanceLab/CrumpPubs/Logan">https://CrumpLab.github.io/CognitionPerformanceLab/CrumpPubs/Logan</a> and Crump 2011.pdf
- McNamara, A., Arino de la Rubia, E., Zhu, H., Ellis, S., & Quinn, M. (2018). Skimr:

  Compact and flexible summaries of data. Retrieved from

  https://CRAN.R-project.org/package=skimr
- Müller, K. (2018). Bindrcpp: An 'rcpp' interface to active bindings. Retrieved from https://CRAN.R-project.org/package=bindrcpp
- Oehlschlägel, J. (2017). Bit64: A s3 class for vectors of 64bit integers. Retrieved from https://CRAN.R-project.org/package=bit64
- Oehlschlägel, J. (2018). Bit: A class for vectors of 1-bit booleans. Retrieved from https://CRAN.R-project.org/package=bit
- Ostry, D. J. (1983). Determinants of interkey times in typing. Cognitive Aspects of Skilled Typewriting, 225–246.
- Papadakis, M., Tsagris, M., Dimitriadis, M., Fafalios, S., Tsamardinos, I., Fasiolo, M., . . . Lakiotaki, K. (2018). Rfast: A collection of efficient and extremely fast r functions.

  Retrieved from https://CRAN.R-project.org/package=Rfast
- R Core Team. (2017). R: A language and environment for statistical computing. Vienna,

- Austria: R Foundation for Statistical Computing. Retrieved from https://www.R-project.org/
- Ren, K. (2016). Rlist: A toolbox for non-tabular data manipulation. Retrieved from https://CRAN.R-project.org/package=rlist
- Rumelhart, D. E., & McClelland, J. L. (1986). Parallel distributed processing, Explorations in the microstructure of cognition, Volume 1: Foundations. Cambridge, Mass. [u.a.]: MIT Press.
- Rumelhart, D. E., & Norman, D. A. (1982). Simulating a skilled typist: A study of skilled cognitive-motor performance. *Cognitive Science*, 6(1), 1–36.
- Salthouse, T. A. (1986). Perceptual, cognitive, and motoric aspects of transcription typing.

  Psychological Bulletin, 99(3), 303–319.
- Shannon, C. E., & Weaver, W. (1998). The mathematical theory of communication.

  University of Illinois press.
- Wickham, H. (2009). *Ggplot2: Elegant graphics for data analysis*. Springer-Verlag New York. Retrieved from http://ggplot2.org
- Wickham, H., Francois, R., Henry, L., & Müller, K. (2017). *Dplyr: A grammar of data manipulation*. Retrieved from https://CRAN.R-project.org/package=dplyr
- Will, U., Nottbusch, G., & Weingarten, R. (2006). Linguistic units in word typing: Effects of word presentation modes and typing delay. Written Language & Literacy, 9(1), 153–176.
- Wu, C., & Liu, Y. (2008). Queuing Network Modeling of Transcription Typing. ACM Transactions on Computer-Human Interaction, 15(1), 1–45. doi:10.1145/1352782.1352788
- Xie, Y. (2015). Dynamic documents with R and knitr (2nd ed.). Boca Raton, Florida: Chapman; Hall/CRC. Retrieved from https://yihui.name/knitr/