

As a Mover I need to be able to:

- Account & Profile
 - Be able to reset my own password because I have forgotten it
 - Be able to unlock my own account via email when I have entered in too many wrong password attempts
 - Be able to share my account name with friends to sync move plan with everyone
- Chat & Provide Feedback
 - If an issue arises with the system
 - Able to see FAQ of issues that have arisen for users
 - Be able to search FAQ list based on keywords
 - If nothing is useful can start a chat-bot help session
 - Provide feedback on chat-bot service & tips provided
 - Can provide feedback on all tips and help services
 - Can rate
 - Rental company used
 - Tips provided
 - Any move-expert that may have helped
 - Overall app experience
- Pre-Move
 - Be able to search for
 - Tips for packing and/or loading a odd item
 - Be able to use a chat-bot if the tips are not useful for my issue
 - Be able to have printable labels with QR codes for uniquely identifying a box
 - Be able to reserve and rent a truck from the app from a list of different trucks that are available in my area
 - If I have a preference on vehicle I can enter information and be given programs estimation on how it will work
 - Measure my items
 - I would like to have an database of commonly found household items because who wants to measure everything
 - After entering my items
 - Be able to see estimate on needed truck sizes
 - If the truck available will be able to fit everything
 - How many trips It will most likely need
 - I would like to
 - Enter origin and destination
 - Be given an estimation of
 - How many miles my trip will be
 - Fuel usage & cost
- Move
 - Load a box & the truck
 - Be given a plan on how to properly load my boxes & truck to maximize use of

- Space
 - Time
 - Money
 - Be able to ensure the safety of my valuable items
 - Be able to locate a box within the truck that contains a certain item
 - Using QR codes on boxes
 - Be able to ensure specific items are within easy reach in the truck
- Loading tips
 - If an issue is encountered during move I can see tips for overcoming it
- Be able to reset system if I feel advice being given is incorrect
- Post-Move
 - See a catalogue of all of my items that I have packed from the move
 - See their locations
 - Be able to provide feed-back
 - Rate my experience with any tips provided
 - Provide description to how my experience was