As a Move Expert I need to be able to:

* [high] Articles
  + create an article about packing an item that can be found by a user looking for tips
    - be able to add text and steps to that article
    - be able to add images
    - be able to add video instructions linked to from a private you-tube feed
  + see ratings on that article from users and comments made by users in relation to an article
  + respond to comments about articles
  + update an existing article
* [high] posts for help
  + see questions posted for help by the community
    - see which ones have been answered and which ones haven’t
  + respond to questions posted
    - be able to edit my response before submitting
    - be able to come back and change my response later
  + see whether my responses have been marked as answers
  + convert a response to a question into an article featuring the original question
* [low] heat maps
  + see the heat maps provided by the app usage tracking feature so that I can figure out where best to spend my time creating good helpful articles
  + see which tips are being consulted the most, the least
* [high] feedback
  + search for feedback from actual moves and sort by rating
  + see feedback from actual moves
  + see analytics about what people are moving
  + respond to feedback
* [low] ask a person who I am assisting to see details about a move such as
  + load plans
  + items being transported
  + truck information
  + destination