# Tomasz Skorupski

## **IT Specialist**

GitHub erusty-it.github.io

#### My achievements:

- · Experienced IT Specialist with a broad range of competencies in systems administration, technical support, and IT infrastructure management.
- Quickly adapt to new challenges and effectively solve complex problems, leveraging diverse technology and environmental experience.
- · Currently focused on advancing programming skills and modernizing systems to optimize performance.

## **SKILLS**

## Technical expertise:

- Operating systems & servers: Windows Server administration (Active Directory, GPO), Linux/Unix administration (CLI, Bash scripting)
- Networking & infrastructure: network protocols (TCP/IP, DNS, DHCP, VPN), network devices (routers, switches, firewalls), cloud platforms (basic familiarity with AWS/Azure/GCP concepts if applicable)
- Databases: database administration (MySQL advanced; PostgreSQL, SQL server basic), SQL (database management, optimization, backup)
- Version control: Git (GitHub, GitLab)
- IT support & hardware: technical support (tier 1/2), IT hardware diagnostics & repair

# Soft skills & professional competencies:

- Problem solving: ability to think analytically and solve complex problems effectively
- Communication: effective communication (verbal & written), teamwork, customer sservice
- Work ethic: initiative, time management, adaptability, continuous learning

### **PROJECTS**

#### Influencer Campaign Management CMS

A comprehensive CMS platform for managing influencer marketing campaigns, enabling campaign organization, monitoring, influencer database management, task creation (surveys, FB posts), and email communication.

( PHP

MySQL

HTML

CSS

Git

JavaScript

Jira

- Development & Optimization: Implemented code fixes and minor modifications across various modules to enhance system stability and functionality.
- UI/UX Design & Enhancement: Designed and optimized user interface (UI) elements and improved User Experience (UX) across all modules, ensuring intuitive navigation and usability for clients and influencers.
- Technical Support & Analysis: Participated in functional specification analysis and contributed to managing and validating user and campaign data.

# Mobile Cookbook (PWA)

A progressive web application designed to help users find recipes based on selected ingredients. Built with a user-friendly interface and optimized for mobile use. Publicly available and intended to simplify everyday cooking decisions.

React Firebase

• Responsive UI, ingredient-based recipe search, offline access (PWA), installable on mobile, fast loading, cross-platform compatibility, user-friendly navigation, public availability.

## WORK EXPERIENCE

# IT Systems Administrator & Platform Developer - Streetcom

February 2024 - Present

Delivering comprehensive IT services, including system and database administration. Participating in system modernization and optimization initiatives.

- Resolve functionality issues in selected user-facing tasks, improving overall system reliability and user experience.
- Enhance the quality and clarity of content available to system users, contributing to improved usability and engagement.

IT Specialist - ATA, Szczecin

April 2023 - September 2023

Provided comprehensive IT services to clients, with a strong focus on follow-me printing systems integrated into existing infrastructure. Delivered full-spectrum support by resolving technical issues, addressing client needs, and ensuring smooth, reliable IT operations.

- · Optimized and expanded network infrastructure for several clients, resulting in improved performance and stability.
- Successfully deployed a new print management system, enabling centralized printer supervision for multiple clients.

## IT Support Specialist - Hisert, Szczecin 🔂

January 2022 - April 2023

Responsible for administering IT systems, implementing new technologies, modernizing infrastructure, and resolving technical issues across hardware, software, and networks. Also ensured the smooth operation of applications used by end users.

- Built a new server room from scratch, handling equipment setup, cabling, and contractor supervision.
- Introduced multiple enhancements to existing systems and IT processes, significantly improving efficiency, reliability, and user experience.

# IT Specialist - Regional Water Management Board (RZGW), Szczecin

May 2021 - October 2021

Set up and oversaw the operation of assigned IT systems. Administered network infrastructure. Provided technical support to users, resolving their IT-related issues. Kept records and managed inventory of IT equipment.

- Ensured IT systems worked well and were always available.
- Successfully resolved user issues, enhancing their productivity and system usability.

# IT Service Technician / Field Service Technician - Exorigo-Upos, Szczecin

October 2020 - May 2021

Provided comprehensive IT support for retail networks, managing service requests, performing diagnostics and repairs of hardware including POS systems, and configuring network equipment. Maintained accurate IT asset inventory.

- Obtained official certification for servicing fiscal printers and successfully resolved a wide range of technical issues across multiple retail locations.
- Ensured reliable network and hardware functionality, supporting business continuity and efficient IT asset management.

#### **EDUCATION**

West Pomeranian Business School in Szczecin - Mobile Applications ↔

October 2017 - March 2021

## ADDITIONAL INFORMATION

# Certificates

PHP Developer – Strefa Kursów 👨

January 2025 – March 2025

GitHub Copilot for Developers - Coders Lab

April 2025 - May 2025

# Languages

English B1

German A1

#### Interests











n Gardening Cooking Playing the guitar