

Jose Cruz

Aspiring Software Engineer with 9 years of experience in technical diagnostics and systems troubleshooting as an Auto Service Technician. Currently pursuing a Bachelor's Degree in Computer Science at Western Governors University.

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[Jose Cruz Portfolio](#)

[Jose Cruz Github](#)

EDUCATION

Western Governors University(WGU) — *Bachelor of Computer Science*

In progress - Expected 2026

Ventura College, Ventura — *Associate of Science*

Aug 2016 - May 2018

Rio Mesa High School, Oxnard — *High School Diploma*

Aug 2010 - Jun 2014

PROJECTS

Portfolio Website

Developed a responsive personal portfolio using React, Vite, and Tailwind Css with customer Express js backend for handling contact form submissions. Integrated Nodemails and Google SMTP to securely send email messages.

Live: [Portfolio](#) Code: [Portfolio Repo](#)

Social Tap (In Progress)

A full-stack social media application currently under development. Building the backend with Express Js, MongoDB, and JWT for user authentication. Using Postman to test APIs. Current progress includes token generation for authentication in the auth controller and ongoing development of the user controller. Installed dependencies include bcryptjs, cloundinary, cookie-parser, cors, dotenv, express, jsonwebtoken, and mongoose.

Code: [SocialTap Repo](#)

TECHNICAL SKILLS

Languages: JavaScript, Python, Java

Frameworks & Tools: React, Vite, Git, GitHub

Concepts: REST APIs, Debugging, Agile Methodologies, Responsive Design

Other: Electrical Systems, Diagnostics, Technical Documentation

CERTIFICATIONS

Master ASE Certified

EPA 609 Certified

ADDITIONAL INFORMATION

Currently enhancing skills in full-stack development with additional independent learning on backend systems, databases, and deployment strategies.

EXPERIENCE

Rivian, Burbank, CA — *Level 3 Service Technician*

Dec 2024- Present

- Perform diagnosis and repair of electric vehicle systems and drive units.
- Collaborate with engineering teams on testing and provide technical feedback.
- Support onboarding of junior technicians on Rivian service protocols and tools.

Toyota, Simi Valley, CA — *Lead Service Technician*

Oct 2022 - Dec 2024

- Diagnosed and resolved complex vehicle systems issues.
- Trained junior technicians on diagnostic tools and procedures.
- Ensured repairs met manufacturer and safety standards.

Tesla, Agoura Hills, CA — *Level 2 Service Technician*

Feb 2022 - Sep 2022

- Conducted repairs on electric vehicle systems and logged service data.
- Installed new components, restored functionality per Tesla protocols.

Lexus, Thousand Oaks, CA — *Service Technician*

May 2019 - Jan 2022

- Performed preventive and corrective maintenance.
- Diagnosed, repaired, and tested vehicle components for optimal performance.

Toyota, Thousand Oaks, CA — *Junior Technician*

Mar 2015 - Apr 2019

- Conducted complex repairs and ensured compliance with manufacturer specs.
- Replaced worn parts and documented service logs accurately .