

# TESTING NAMES

📍 Ottawa, ON ✉ capdev22@gmail.com 📞 581-996-7900

## Summary

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An aspiring software engineer with a diverse background and a love for learning looking for experience wherever and whenever possible.

## Education

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<b>University of Ottawa</b> <i>Bachelor's of Mathematics</i>	<i>2024 Present</i> <i>Ottawa, ON</i>
<b>Cégep de Sainte-Foy</b> <i>Music, Jazz piano</i>	<i>2019 –2022</i> <i>Quebec, QC</i>

## Experience

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<b>Web developer/designer</b> <i>Laurier Computers</i>	<i>2024-08 –Present</i> <i>Ottawa, ON</i>
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- Designed the company's website, focusing on user experience.
- Developed the website as a Next.js app using React, ensuring scalability.
- Provided technical support for customers, addressing their queries and resolving issues promptly.

<b>Server and Concierge</b> <i>Amica the Glebe</i>	<i>2023-12 –2024-08</i> <i>Ottawa, ON</i>
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- Tailored dining experiences for residents.
- Became concierge in the month of May 2024, taking on administrative duties.
- Acted as an intermediary between residents, family, resources and management.

<b>Server</b> <i>Alto restaurant</i>	<i>2022-12 –2023-08</i> <i>Montreal, QC</i>
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- Made extensive use of the Maitre'D POS system.
- Assisted in processing an average of 200 online/phone orders per day.
- Served customers, providing a warm and welcoming experience.

<b>Technician and Customer support</b> <i>MontVR</i>	<i>2020-09 –2022-06</i> <i>Quebec, QC</i>
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- Made repairs on VR headsets and controllers.
- Troubleshoot hardware and software issues in computers, replacing components when necessary.
- Wrote documentation on bugs and internal procedures.
- Increased the efficiency of operations company-wide by writing scripts to limit hardware failure due to stress.
- Responded to customer inquiries using the Zammad issue tracking system, escalating them to the next level when necessary.
- Assisted customers in understanding and utilizing virtual reality technology.

## Skills

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**Languages:** Lua, Javascript (Web Development), C++

**Framewor**ks: React, Next.js

**Tools:** Git, Linux, Shell scripting, Neovim

## Certifications

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**Comptia A+ Certification**  
*Comptia*

*2024*

## Languages

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- French - Native
- English - Fluent

## Interests

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Technology, Mathematics, Music, Machine Learning