Charles-Antoine Pouliot

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Summary

Passionate software engineer and AI enthusiast with a keen interest in machine learning. Eager to leverage my skills in a dynamic environment to drive innovation and solve complex problems.

Education

University of Ottawa
Dual Bachelor's Degree, Honours Mathematics and Honours Computer Science (Data Science)

Cégep de Sainte-Foy
Music, Jazz piano

Experience

Web Developer and Designer   *September 2024*
Laurier Computers   *Ottawa, ON*

- Designed and developed a scalable Next.js app, enhancing user experience and interface using React.
- Improved customer engagement through effective website design.
- Provided efficient technical support, resolving customer issues promptly.

Server and Concierge   *December 2023 – August 2024*
Amica the Glebe   *Ottawa, ON*

- Delivered tailored dining experiences that improved resident satisfaction.
- Promoted to concierge in May 2024, managing administrative tasks and enhancing communication between residents and management.

Server   *December 2022 – August 2023*
Alto restaurant   *Montreal, QC*

- Utilized the Maitre'D POS system effectively to manage high-volume orders.
- Ensured a positive customer experience for diners.

Technician and Customer Support Specialist   *September 2020 – June 2022*
MontVR

- Repaired and maintained VR headsets and controllers, reducing downtime.
- Authored comprehensive documentation for troubleshooting and procedures.
- Enhanced operational efficiency by developing scripts to minimize hardware stress.
- Supported customer understanding of virtual reality technology, increasing satisfaction.

Skills

Languages: Lua, JavaScript (Web Development), C++
Frameworks: React, Next.js
Tools: Git, Linux, Shell scripting, Neovim

Certifications

Comptia A+ Certification   *2024*

Machine Learning Certification (Stanford)   *2025*

Languages

- French
- English

Interests

Technology, Mathematics, Music, Machine Learning