

Charles-Antoine Pouliot

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Summary

An aspiring software engineer with a diverse background and a love for learning looking for experience wherever and whenever possible.

Education

University of Ottawa <i>Bachelor's of Mathematics</i>	2024 – Present
Cégep de Sainte-Foy <i>Music, Jazz piano</i>	2019 – 2022

Experience

Web developer/designer <i>Laurier Computers</i>	Ottawa, ON 2024-08 – Present
<ul style="list-style-type: none">Designed the company's website, focusing on user experience.Developed the website as a Next.js app using React, ensuring scalability.Provided technical support for customers, addressing their queries and resolving issues promptly.	

Server and Concierge <i>Amica the Glebe</i>	Ottawa, ON 2023-12 – 2024-08
<ul style="list-style-type: none">Tailored dining experiences for residents.Became concierge in the month of May 2024, taking on administrative duties.Acted as an intermediary between residents, family, resources and management.	

Server <i>Alto restaurant</i>	Montreal, QC 2022-12 – 2023-08
<ul style="list-style-type: none">Made extensive use of the Maitre'D POS system.Assisted in processing an average of 200 online/phone orders per day.Served customers, providing a warm and welcoming experience.	

Technician and Customer support <i>MontVR</i>	Quebec, QC 2020-09 – 2022-06
<ul style="list-style-type: none">Made repairs on VR headsets and controllers.Troubleshoot hardware and software issues in computers, replacing components when necessary.Wrote documentation on bugs and internal procedures.Increased the efficiency of operations company-wide by writing scripts to limit hardware failure due to stress.Responded to customer inquiries using the Zammad issue tracking system, escalating them to the next level when necessary.Assisted customers in understanding and utilizing virtual reality technology.	

Skills

Languages: Lua, Javascript, C++
Frameworks: React, Next.js
Tools: Git, Linux, Shell scripting, Neovim

Certifications

Comptia A+ Certification
Comptia

2024

Languages

- French - Fluent
- English - Fluent

Interests

Technology, Mathematics, Music, Machine Learning