

Charles-Antoine Pouliot

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Languages: French, English

[Github](#)

Introduction

An aspiring software engineer with a diverse background and a love for learning looking for experience wherever and whenever possible.

Education and Certifications

University of Ottawa

Bachelor's of Mathematics

Ottawa, ON

September 2024 – Present

Cégep de Sainte-Foy

Music, Jazz piano

Quebec, QC

2019 – 2022

Comptia A+ Certification

Acquired in 2024

Experience

Laurier Computers

Web developer/designer

Ottawa, ON

August 2024 – Present

- Designed the company's website, focusing on user experience.
- Developed the website as a Next.js app using React, ensuring scalability.
- Provided technical support for customers, addressing their queries and resolving issues promptly.

Amica the Glebe

Server and Concierge

Ottawa, ON

December 2023 – August 2024

- Tailored dining experiences for residents.
- Became concierge in the month of May 2024, taking on administrative duties.
- Acted as an intermediary between residents, family, resources and management

Alto restaurant

Server

Montreal, QC

December 2022 – August 2023

- Served customers, providing a warm and welcoming experience.
- Made extensive use of the Maitre'D POS system.
- Assisted in processing an average of 200 online/phone orders per day.

MontVR

Technician and Customer support

September 2020 – June 2022

- Made repairs on VR headsets and controllers
- Troubleshoot hardware and software issues in computers, replacing components when necessary
- Wrote documentation on bugs and internal procedures.
- Increased the efficiency of operations company-wide by writing scripts to limit hardware failure due to stress.
- Responded to customer inquiries using the Zammad issue tracking system, escalating them to the next level when necessary.
- Assisted customers in understanding and utilizing virtual reality technology.

Skills and Interests

- Interests: Technology, Mathematics, Music, Machine Learning
- Languages: Lua, Javascript (Web Development), React, Next.js, C++
- Technologies: Git, Linux, Shell scripting, Neovim